



CenturyLink™

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July 15, 2011

Julie Orchard
Secretary of the Public Service Commission of Utah
160 East 300 South, 4th Floor
Salt Lake City, Utah 84111

Dear Ms. Orchard

Attached are the July payments for the Utah Performance Assurance Plan (PAP) based on May 2011 performance.

Please let me know if you have any questions about this information.

Sincerely,

For James B. Farr

Attachment

UTAH PAP SUMMARY - MAY 2011

State	Reporting Period	PID	PID Description	Product	Current Month Tier 1 Payment	Current Month Tier 2 Payment	Current Month Special Fund Payment	Current Month Total Payment	Incremental Rerun Tier 1 Payment	Incremental Rerun Tier 2 Payment	Incremental Rerun Special Fund Payment	Incremental Rerun Total Payment	Tier 1 Interest	Tier 2 Interest	Total Interest
UT	05/01/2011	Total Payments			17451	0	0	17451	0	0	0	0	0	0	0
UT	05/01/2011	BI-3A	Billing Accuracy - Adjustments for Error	UNE_RESAGG	10254	0	0	10254	0	0	0	0	0	0	0
UT	05/01/2011	MR-8	Trouble Rate	EEL_DS1	2497	0	0	2497	0	0	0	0	0	0	0
UT	05/01/2011	MR-8	Trouble Rate	UBL ADSL2	310	0	0	310	0	0	0	0	0	0	0
UT	05/01/2011	MR-8	Trouble Rate	UBL_2W_NL	48	0	0	48	0	0	0	0	0	0	0
UT	05/01/2011	MR-8	Trouble Rate	UBL_DS1	2974	0	0	2974	0	0	0	0	0	0	0
UT	05/01/2011	MR-8	Trouble Rate	UBL_ISDN	92	0	0	92	0	0	0	0	0	0	0
UT	05/01/2011	OP-3D	Installation Commitments Met	UBL_ANAAGG	300	0	0	300	0	0	0	0	0	0	0
UT	05/01/2011	OP-3E	Installation Commitments Met	EEL_DS1	600	0	0	600	0	0	0	0	0	0	0
UT	05/01/2011	OP-5A	New Service Installation Quality Reporte	UBL_ANAAGG	116	0	0	116	0	0	0	0	0	0	0
UT	05/01/2011	OP-5A	New Service Installation Quality Reporte	UBL_DS1	260	0	0	260	0	0	0	0	0	0	0