

ACCESS SERVICE

8. MISCELLANEOUS SERVICES

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours. Basic Time is that time during normally scheduled working hours. Overtime is that time outside of normally scheduled working hours. Premium Time is that time outside of normally scheduled working days.

A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. Work subject to Premium Time is always subject to a minimum charge of four hours.

8.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer or when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer's request.

Additional Engineering is provided when:

- (A) A customer requests additional technical information beyond that normally included by the Telephone Company on the Design Layout Report (DLR) as set forth in Sections 6 and 7.1.7. (T)
- (B) Additional Engineering time is incurred by the Telephone Company to engineer a customer's specific written request for a customized service or Additional Engineering activities, which are not normally performed in the provision of services under this tariff.

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8. MISCELLANEOUS SERVICES (Cont'd)

8.3 Maintenance of Service (Cont'd)

(B) The customer shall be responsible for payment of a Maintenance of Service charge when Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

(C) The charges for Maintenance of Service are as follows:

<u>Maintenance of Service Periods</u>	<u>Per Technician</u>
Per occurrence	The charges for Maintenance of Service are the same as those set for Additional Labor as set forth in 8.2 preceding.

8.4 Additional Testing

Testing Services provides for the use of a Telephone Company technician in performing specific tests authorized by the customer including additional testing of facilities, which connect to facilities of other telephone companies. Testing Services offered under this section of the tariff are optional and are in addition to acceptance tests and in-service tests performed by the Telephone Company as described in Sections 6 and 7.1.8 preceding. Testing Services are made subject to the availability of the necessary qualified personnel and test equipment at the requested test locations.

(T)