



State of Utah  
Department of Commerce  
Division of Public Utilities

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December 28, 2012

**TO: PUBLIC SERVICE COMMISSION**

**FROM: DIVISION OF PUBLIC UTILITIES**

Chris Parker, Director  
Bill Duncan, Manager, Telecommunications and Water  
Paul M. Anderson, Utility Technical Consultant

**RE: Docket No. 12-041-T08 Citizens Telecommunications Company of Utah (Citizens) d/b/a Frontier Communications of Utah filing to modify the existing VoIP language.**

**ISSUE:**

Citizens is filing this docket to change its tariff to modify the existing VoIP language. This change appears in Schedule No. 1-T under General Regulations.

**RECOMMENDATION: Approve Tariff Modification**

The Division has reviewed this modification for any rate increase to base rates that would require a rate hearing and has found none. The Division therefore recommends that the Commission approve this modification in Citizens' tariff and have it become effective on January 18, 2013.

**cc:** R. Kirk Lee, Manager, Government & External Affairs, Navajo Communications  
Justin Jetter, Assistant Attorney General, Utah Attorney General's Office  
Marialie Martinez, Manager, Customer Service, Utah Division of Public Utilities