

LIFELINE

(R)

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company.

2. RATES

- A. Baseline Lifeline is a reduction or credit to the lifeline service charges paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows: (R)

<u>Residential Access Lines</u>	<u>Monthly Credit or Discount</u>
Federal Baseline Lifeline Reduction:	Federal Subscriber Line Charge ¹
Federally Funded Reduction In Local Rate	\$1.75
State Matching Local Rate Reduction	\$3.50
Federal Matching of State Reduction	\$1.75

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The Federal baseline lifeline reduction shall be used to waive the consumer's Federal End-User Common Line Charge or Subscriber Line Charge.

In addition to the above Federal Service Discount, the State may provide an additional discount for eligible consumers, pursuant to Public Service Commission of Utah Rules R746-341. The State Discount is only provided if it is funded through the State's Universal Service Fund.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

- B. The following services are included:

1. Single party, voice grade access to the Public Switched Network
2. Access to emergency services
3. Access to operator services
4. Access to interexchange services, unless toll blocking is chosen
5. Access to directory assistance
6. Toll Blocking

- C. With this service the Subscriber gets a Lifeline that provides a residential one-party access line with certain limitations. The line will not have a directory listing. The line will allow outgoing calls as described below with limited incoming calls (N)

- D. Monthly Lifeline Rate with EAS (includes 700 minutes of total usage for incoming and outgoing calls) \$7.00 (LLS)

1 The current period Subscriber Line Charge (SLC) as adopted by the FCC will apply. The SLC waiver currently is \$6.50 effective July 1, 2003. (N)

LIFELINE (cont'd)

(N)

E. If the local usage exceeds the monthly allowance, the customer will be billed for measured service as follows:

1. The timing of messages is calculated in thirty (30) second increments after the first minute of use.
2. The following usage rate applies in addition to the to the Lifeline rate.

Residence – rate per minute	\$0.10
-----------------------------	--------

3. CAPABILITIES OF LIFELINE SERVICE

A. Ability to place calls to the Company Business Office, Company Repair Service, Directory Assistance, 911, or "0" for emergency agencies, such as police, fire, rescue or ambulance. These calls are not included in the monthly allowance.

B. Ability to make and receive local calls on a limited basis. Lifeline usage charges will apply when the customer exceeds the monthly usage of free service.

C. Ability to make long distance calls under the same circumstances and for the same reasons as local calls.

(N)

4. ELIGIBILITY REQUIREMENTS

(R)

A. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

1. The consumer must meet eligibility requirements established in the Public Service Commission of Utah Rules R746-341.
2. To qualify for Lifeline the consumer must participate in one of the following programs:
 - a. Medicaid
 - b. Food stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low Income Home Energy Assistance Program

3. The customer must be recertified annually by the appropriate state agency.

4. The premises at which the residential service is requested is the applicant's principal place of residence.

5. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

LIFELINE (Cont'd)

4. ELIGIBILITY REQUIREMENTS (Cont'd) (R)
- B. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.
 - C. Lifeline service shall not be disconnected for non-payment of toll charges.
 - D. If the consumer chooses "toll blocking", the company will not charge a service deposit. Deposits will not be required if customers choose the toll blocking option. No toll blocking charges will be assessed to Lifeline subscribers.
5. FUNDING (R)
- The total cost of providing the State Lifeline program shall be funded from the Utah Universal Service Fund.
6. REGULATIONS (R)
- A. The Telephone Assistance Program credit will begin with the next billing cycle of the company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.
 - B. The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in the tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.
 - C. The Lifeline credit will be subject to the following restrictions:
 - 1. Applicant must be head of household or person whose name the property or rental agreement resides.
 - 2. Lifeline credit will only be provided to the applicant's principle residence.
 - 3. The credit will only be applicable for one single residential access line.
7. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources. (R)