EXCHANGE TELEPHONE SERVICE

<u>RATES</u>

Access Line Service

	Monthly <u>Rate</u>	
Business		
PBX Trunks	\$95.25	
Key Lines	76.20	
One Party	57.15	
Two Party*	47.55	
Four Party	41.95	
Eight Party*	41.95	
Customer Owned Pay Telephone Service	57.15	
Residence		
One Party	\$15.90	
Two Party*	13.40	
Four Party	11.45	
Eight Party*	11.45	
Federal and State Lifeline Credits for a One-Party Line:		(C)
Federal Lifeline Support Credit (includes Federal End User common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service)	\$9.25	(C)
State Lifeline Discount	\$3.50	(T)

Issued: March 7, 2012

Advice No.: NCC-12-01

(D)

Effective: April 1, 2012

Decision No.:

^{*} Limited to existing customers in existing locations.

EXCHANGE TELEPHONE SERVICE

CONDITIONS

Access Line Service (continued)

9. Enhanced Lifeline Service for Tribal Lands

Residential customers who reside on federally recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in Section 4, Sheet 2, or in one of the following assistance programs:

- *• Bureau of Indian Affairs General Assistance
- ♣• Tribally Administered Temporary Assistance for Needy Families
- ♣• Head Start (only those households meeting its income qualifying standard)

(C)

♣● Food Distribution Program on Indian Reservations (FDPIR)

If a resident of a federally recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Section 4, Sheet 2, the resident will receive the state support as well as the additional enhanced federal support.

(C)

(C)

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

Tribe/Reservation Exchange

Navajo Halchita

Montezuma Creek Monument Valley

Effective: April 1, 2012

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SERVICE CONNECTIONS AND NONRECURRING CHARGES

SCHEDULE OF CHARGES

(C) (D)
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(D)

Issued: March 7, 2012 Kenneth Mason Advice No.: NCC-12-01 Vice President

Citizens Communications 180 S. Clinton Ave.

Rochester, NY 14646

SERVICE CONNECTIONS AND NONRECURRING CHARGES

CONDITIONS (Continued)

- 7. Time and Material Charges (Continued)
 - c. Conditions (Continued)
 - (5) Time and Material Charges do not apply to the following work:
 - (a) To move or change a customer's service if required or initiated by the Company.
 - (b) The "from" portion of work involved in a transfer of service from one premises to another.
- 8. Tribal Link Up

(C)

Tribal Land residents who qualify for the Lifeline Assistance Program may also qualify for the Federal Communication Commission's Tribal Link Up. A 100% reduction, up to a maximum of \$100.00, for new service connection charges as outlined in Section 15, Service Connections and Nonrecurring Charges shall apply.

In addition to the above, the applicant must self-certify that he or she is not a dependent for federal income tax purposes unless he or she is more than 60 years of age.

The subscriber will be entitled to pay the Service Order and Line Connection charge in three monthly installments.

(C)

Tribal Link Up may be offered more than one time per customer, provided the requester has moved to a different address. There is no limit on the number of requests for Tribal Link Up for any Tribal Land subscriber.

(C) (C)

Effective: April 1, 2012

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SERVICE CONNECTIONS AND NONRECURRING CHARGES

Reserved For Future Use (T)
(D)

(D)