TABLE OF CONTENTS

SECTION TITLE	SECTION <u>NUMBER</u>	
Access Service for Intrastate InterLATA Interexchange Carriers	24	
Advance Payment and Deposits	3	
Bundled Services	8	
Business Traffic Study Service	10	
Company-Owned Line Extension Service	6	
Custom Calling Service	19	
Customer Provided Coin-Operated Telephone Service	23	
Customer Provided Inside Wire	22	
Customized Local Area Signaling Service (CLASS)	19	
Definitions of Terms	1	
Digital Channel Service (DCS)	17	
Directory Assistance Service	21	
Directory Listings	14	
Electronic Bill Presentment and Payment (EBPP)	10	
Employee Telephone Concession Service	27	
Enhanced Lifeline Service for Tribal Lands	4	
Exchange Maps	4	
Exchange Telephone Service	4	
Frontier Choices	8	
Frontier Digital Phone 1008		
Frontier Digital Phone Essentials	8	(N)
Frontier Digital Phone Essentials 1-2010	13	(T)
Frontier Digital Phone Nationwide with Essentials 1-2010-2010 Service	13	
Frontier Digital Phone Nationwide Extra with Essentials 1-2010-2010 Service	13	
Frontier Digital Phone Plus-2010 Service	13	(T)
Frontier Digital Phone Service	8	
Frontier Digital Phone State with Essentials 1-2010-2010 Service	13	(T)
Frontier Digital Phone Unlimited	8	(N)
Frontier Digital Phone Unlimited Plus	8	(N)
Frontier Feature 5 Pack Package	8	
Frontier UnlimitedUT	8	

Issued: June 12, 2012 Kenneth Mason Effective: July 14, 2012 Advice No.: NCC-12-02 Vice President Decision No.:

BUNDLED SERVICES

RESERVED FOR FUTURE USE

(T)

(D)

 (\mathbb{D})

(N)

Effective: July 14, 2012

Decision No.:

Material relocated to Section 13.

RESERVED FOR FUTURE USE

(T)

(D)

 (\mathbb{D})

(N)

Effective: July 14, 2012

Decision No.:

Material relocated to Section 13.

Issued: June 12, 2012

Advice No.: NCC-12-02

Kenneth Mason Vice President Citizens Communications 180 S. Clinton Ave. Rochester, NY 14646

RESERVED FOR FUTURE USE (T)

(D)

Material relocated to Section 13.

(N)

 (\mathbb{D})

Effective: July 14, 2012

Decision No.:

BUNDLED SERVICES (Continued)

RESERVED FOR FUTURE USE	(L)
	(比)
Material relocated to Section 13.	(N)

Issued: June 12, 2012

Advice No.: NCC-12-02

Issued: June 12, 2012

Advice No.: NCC-12-02

Effective: July 14, 2012

Decision No.:

BUNDLED SERVICES (Continued)

RESERVED FOR FUTURE USE	(L)
	L)
	(2)
Material relocated to Section 13.	(N)
Fine-ral relocated to section 13.	

Issued: June 12, 2012

Advice No.: NCC-12-02

Effective: July 14, 2012

Decision No.:

BUNDLED SERVICES (Continued)

RESERVED FOR FUTURE USE	(L)
	(L)
	(N)
Material relocated to Section 13.	

BUNDLED SERVICES (Continued)

Issued: June 12, 2012 Advice No.: NCC-12-02	Kenneth Mason Vice President	Effective: July 14, 2012 Decision No.:	
			_
Material relocated to Section 13.			(- 1)
			(N)
			(L)
RESERVED FOR FUTURE USE			(T) (L)

Vice President 180 S Clinton Ave. Rochester, NY 14646

RESERVED FOR FUTURE USE (T) (L) (\mathbb{L}) (N) Material relocated to Section 13.

Issued: June 12, 2012 Advice No.: NCC-12-02

Effective: July 14, 2012 Decision No.:

RESERVED FOR FUTURE USE (T) (L) (\mathbb{L}) (N) Material relocated to Section 13.

Issued: June 12, 2012 Advice No.: NCC-12-02

BUNDLED SERVICES (Continued)	
RESERVED FOR FUTURE USE	(T)
	(L)
	(IL)
	(N)
Material relocated to Section 13.	

Issued: June 12, 2012 Kenneth Mason
Advice No.: NCC-12-02 Vice President
180 S Clinton Ave.
Rochester, NY 14646

Effective: July 14, 2012 Decision No.:

RESERVED FOR FUTURE USE (L)

Material relocated to Section 13.

(N)

Effective: July 14, 2012

Decision No.:

BUNDLED SERVICES (Continued)

RESERVED FOR FUTURE USE (T) (L) (\mathbb{L}) (N) Material relocated to Section 13.

Issued: June 12, 2012 Advice No.: NCC-12-02

RESERVED FOR FUTURE USE (T) (L) (\mathbb{L}) (N) Material relocated to Section 13.

Issued: June 12, 2012 Advice No.: NCC-12-02

Kenneth Mason Vice President 180 S Clinton Ave. Rochester, NY 14646 Effective: July 14, 2012 Decision No.:

	UNDLED SERVICES (Continued)
RESERVED FOR FUTURE USE	(T)
	(L)
	(1 L)
Massiel released to Control 12	(N)
Material relocated to Section 13.	

Issued: June 12, 2012 Kenneth Mason
Advice No.: NCC-12-02 Vice President
180 S Clinton Ave.
Rochester, NY 14646

Effective: July 14, 2012 Decision No.:

RESERVED FOR FUTURE USE (T) (L) (\mathbb{L}) (N) Material relocated to Section 13.

Issued: June 12, 2012 Advice No.: NCC-12-02

(N)

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS

I. GENERAL

The Frontier Digital Phone Essentials is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Basic Flat Rate Residential One-Party Access Line, a combination of local features. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line Call Waiting/Caller ID (CWID) Caller ID-Name & Number Call Waiting/Cancel Call Waiting

Feature Package

Three-Way Calling
Automatic Busy Redial
Automatic Call Return
Anonymous Call Rejection

Call Forwarding Variable or Fixed
Speed Calling 8 or 30
Selective Call Rejection
Priority Ring

II. SPECIAL CONDITIONS

Issued: June 12, 2012

Advice No.: NCC-12-02

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.
- E. Customers may add or delete any features offered in the bundle without a service order charge.
- F. No discounts will be given to subscribers that do not use all the features or have some features turned off.

do

Effective: July 14, 2012

Decision No.:

Kenneth Mason Vice President 180 S Clinton Ave. Rochester, NY 14646

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

II. **SPECIAL CONDITIONS** (Continued)

Issued: June 12, 2012

Advice No.: NCC-12-02

- G. The bundle is offered on a month-to-month basis.
- H. The bundle will appear as a single line item on the bill.
- I. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - Customer will be removed from the stay-connected discount after the nine-month period 4. if no date is given.
 - The cost of the service includes the Subscriber Line Charge. 5.
 - This service does not change any other terms and conditions of the product. 6.
 - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - The Federal Subscriber Line Charge is included in the monthly rate. 8.
 - 9. All applicable taxes and surcharges apply.

Effective: July 14, 2012

Decision No.:

(N)

Effective: July 14, 2012

Decision No.:

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

(N)

III. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Essentials bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

(N)

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED

I. GENERAL

The Frontier Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one Basic Flat Rate Residential One-Party Access Line and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line Unlimited Extended Area Service Automatic Busy Redial Caller ID - Name & Number Call Waiting/Caller ID (CWID)
Speed Calling 8-Code
Automatic Call Return
Call Waiting/Cancel Call Waiting

Feature Package

Call Forwarding Variable or Fixed Priority Ring Selective Call Rejection Three Way Calling Speed Calling 30-Code Anonymous Call Rejection

II. SPECIAL CONDITIONS

Issued: June 12, 2012

Advice No.: NCC-12-02

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- D. Customers may add or delete any features offered in the bundle without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- F. The bundle is offered on a month-to-month.
- G. The bundle will appear as a single line item on the bill.

αkn

Effective: July 14, 2012

Decision No.:

Kenneth Mason Vice President 180 S Clinton Ave. Rochester, NY 14646

FRONTIER DIGITAL PHONE UNLIMITED (Continued)

II. <u>SPECIAL CONDITIONS</u> (Continued)

- H. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 5. The cost of the service includes the Subscriber Line Charge.
 - 6. This service does not change any other terms and conditions of the product.
 - Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 8. The Federal Subscriber Line Charge is included in the monthly rate.
 - 9. All applicable taxes and surcharges apply.

III. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Unlimited bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

Effective: July 14, 2012

Decision No.:

Issued: June 12, 2012 Advice No.: NCC-12-02

FRONTIER DIGITAL PHONE UNLIMITED PLUS

(N)

I. <u>GENERAL</u>

The Frontier Digital Phone Unlimited Plus Service is a bundle offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines Automatic Busy Redial Caller ID - Name & Number Automatic Call Return Call Waiting/Cancel Call Waiting Call Waiting/Caller ID (CWID) Speed Calling 8-Code

Feature Package

Call Forwarding Variable or Fixed Anonymous Call Rejection Selective Call Rejection Three Way Calling Priority Ring

II. SPECIAL CONDITIONS

Issued: June 12, 2012

Advice No.: NCC-12-02

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- E. Customers may add or delete any features offered in the bundle without a service order charge.
- F. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- G. The bundle is offered on a month-to-month basis.
- H. The bundle will appear as a single line item on the bill.

(N)

Effective: July 14, 2012

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

(N)

II. <u>SPECIAL CONDITIONS</u> (Continued)

- I. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 5. The cost of the service includes the Subscriber Line Charge.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 8. The Federal Subscriber Line Charge is included in the monthly rate.
 - 9. All applicable taxes and surcharges apply.

III. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- D. Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Unlimited Plus	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

Issued: June 12, 2012 Kenneth Mason
Advice No.: NCC-12-02 Vice President
180 S. Clinton Ave

Decision No.:

Effective: July 14, 2012

(N)

FRONTIER DIGITAL PHONE STATE WITH ESSENTIALS 1-2010-2010 SERVICE

Grandfathered as of July 14, 2012

I. <u>APPLICABILITY</u>

Applicable to Single-party Residential Flat rate service.

II. <u>TERRITORY</u>

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Digital Phone State with Essentials 1-2010-2010 service as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

Issued: June 12, 2012

Advice No.: NCC-12-02

A. Frontier Digital Phone State with Essentials 1-2010-2010 is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Basic Flat Rate Residential One-Party Access Line and Custom Calling features.

B. Basic Bundle

Flat Rate Access Line

Caller ID with Name

Call Forwarding

Speed Call 8

Call Waiting ID

Call Waiting ID

C. Feature Packages

The following features may be added to the bundle at the rates listed in IV.C following.

Speed Call 30 Anonymous Call Acceptance Anonymous Call Rejection Call Trace

alt

(N)

FRONTIER DIGITAL PHONE STATE WITH ESSENTIALS 1-2010-2010 SERVICE (Continued)

(N)

Grandfathered as of July 14, 2012

IV. RATES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone State with Essentials 1-2010-2010 bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone State with Essentials 1-2010-2010	\$33.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All listed features	12.99
Stay Connected Seasonal Offering	9.99

V. CONDITIONS

Issued: June 12, 2012

Advice No.: NCC-12-02

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.
- D. The bundles are offered on a month to month.
- E. The bundle will appear as a single line item on the bill.
- F. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.

(N)

Effective: July 14, 2012

FRONTIER DIGITAL PHONE STATE WITH ESSENTIALS 1-2010-2010 SERVICE (Continued)

(N)

Grandfathered as of July 14, 2012

V. **CONDITIONS** (Continued)

Issued: June 12, 2012

Advice No.: NCC-12-02

- G. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone State with Essentials 1-2010-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
 - Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone State with Essentials 1-2010-2010 features and services will be reactivated and billed at the applicable rates.
 - The Federal Subscriber Line Charge is included in the monthly rate.
 - This service does not change any other terms and conditions of the product.
 - All applicable taxes and surcharges apply.

(N)

Effective: July 14, 2012

FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 1-2010-2010 SERVICE

Grandfathered as of July 14, 2012

(N)

I. <u>APPLICABILITY</u>

Applicable to Single-party Residential Flat rate service.

II. <u>TERRITORY</u>

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Digital Phone Nationwide with Essentials 1-2010-2010 service as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

Issued: June 12, 2012

Advice No.: NCC-12-02

A. Frontier Digital Phone Nationwide with Essentials 1-2010-2010 Service is a bundled offering available to residential customers and includes one Basic Flat Rate Residential One-Party Access Line and Custom Calling features. Customers may select any or all of the services and features listed below for a monthly rate charge.

B. Basic Bundle

Flat Rate Access Line

Call Forward Busy/No Answer (Variable)

Caller ID - Name and Number

Call Waiting/Cancel Call Waiting

Three Way Calling

Repeat Dial

Speed Call 8

Call Return

10 free DA Calls

C. Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in IV.C. following.

Speed Call 30 Call Forwarding Busy/No Answer (Fixed) Call Forwarding Busy Line (Fixed) Selective Call Acceptance Selective Call Rejection

Effective: July 14, 2012

FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 1-2010-2010 SERVICE (Continued) Grandfathered as of July 14, 2012

(N)

IV. <u>RATES</u>

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Nationwide with Essentials 1-2010-2010 bundle is provided at the following rates:

Monthly Rate

Frontier Digital Phone Nationwide with Essentials 1-	\$39.99
2010-2010 Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering	9.99

V. <u>CONDITIONS</u>

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Customers may add or delete any features offered in the bundle without a service order charge.
- D. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- E. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.
- F. The bundles are offered on a month to month.
- G. The bundle will appear as a single line item on the bill.
- H. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.

 (\dot{N})

Effective: July 14, 2012

FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 1-2010-2010 SERVICE (Continued) Grandfathered as of July 14, 2012

(N)

V. <u>CONDITIONS</u> (Continued)

- I. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide with Essentials 1-2010-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide with Essentials 1-2010-2010 features and services will be reactivated and billed at the applicable rates.
 - 5. The Federal Subscriber Line Charge is included in the monthly rate.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. All applicable taxes and surcharges apply.

(N)

Effective: July 14, 2012

FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 1-2010-2010 SERVICE Grandfathered as of July 14, 2012

(N)

I. <u>APPLICABILITY</u>

Applicable to Single-party Residential Flat rate service.

II. <u>TERRITORY</u>

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Digital Phone Nationwide Extra with Essentials 1-2010-2010 service as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

Issued: June 12, 2012

Advice No.: NCC-12-02

A. Frontier Digital Phone Nationwide Extra with Essentials 1-2010-2010 Service is a bundled offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines and Custom Calling features. Customers may select any or all of the services and features listed below for a monthly rate charge.

B. Basic Bundle

Two Flat Rate Access Lines Repeat Dial
Call Forward Busy/No Answer (Variable) Speed Call 8
Caller ID - Name and Number Call Return
Call Waiting/Cancel Call Waiting 10 free DA Calls
Three Way Calling

C. <u>Digital Phone Enhanced Feature Pack</u>

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in IV.C. following.

Speed Call 30 Call Forwarding Busy/No Answer (Fixed) Call Forwarding Busy Line (Fixed) Selective Call Acceptance Selective Call Rejection

do

Effective: July 14, 2012

Monthly Rate

DISCONTINUED SERVICES

FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 1-2010-2010 SERVICE Grandfathered as of July 14, 2012 (Continued)

(N)

IV. **RATES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Nationwide Extra with Essentials 1-2010-2010 bundle is provided at the following rates:

	-
Frontier Digital Phone Nationwide Extra with Essentials 1-	\$39.99
2010-2010	
Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering	9.99

V. **CONDITIONS**

Issued: June 12, 2012

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Customers may add or delete any features offered in the bundle without a service order charge.
- D. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- E. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.
- F. The bundles are offered on a month to month.
- G. The bundle will appear as a single line item on the bill.
- H. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- I. The custom calling features and voice mail service included in the Frontier Digital Phone Nationwide Extra with Essentials 1-2010-2010 bundle will be activated on only one of the access lines designated by the customer.

Effective: July 14, 2012

FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 1-2010-2010 SERVICE Grandfathered as of July 14, 2012 (Continued)

(N)

V. CONDITIONS (Continued)

Issued: June 12, 2012

Advice No.: NCC-12-02

- J. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Extra with Essentials 1-2010-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide Extra with Essentials 1-2010-2010 features and services will be reactivated and billed at the applicable rates.
 - 5. The Federal Subscriber Line Charge is included in the monthly rate.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. All applicable taxes and surcharges apply.

(N)

Effective: July 14, 2012

FRONTIER DIGITAL PHONE PLUS-2010 SERVICE- Grandfathered as of July 14, 2012

(N)

I. <u>APPLICABILITY</u>

Applicable to Single-party Residential Flat rate service.

II. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus-2010bundle as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

A. The Frontier Digital Phone Plus-2010 Service is a bundled offering available to Residential customers. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features and Voice Mail (Non-regulated). Customers may select any or all of the following features for a monthly rate charge.

B. Basic Bundle

Two Single Party Flat Rate Access Lines Voice Mail – Residential Basic (Non-regulated)

Call Forward - Busy Fixed & Call Forward - No Call Waiting/Cancel Call Waiting

Answer Fixed

Unlimited Extended Area Service Caller ID – Name & Number

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section No. 8, item IV.C.

Call Forwarding – Variable or Fixed Caller ID
Automatic Call Return Call Trace

Automatic Busy Redial Anonymous Call Rejection 8-Code Speed Calling or 30-Code Speed Selective Call Rejection

Calling Call Waiting ID
Three-way Calling Priority Ring

IV. RATES AND CHARGES

A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.

B. Unless otherwise stated elsewhere in this section, Service Connection charges as specified in Tariff Section 15 apply to the installation of the bundle.

(N)

Issued: June 12, 2012 Kenneth Mason Effective: July 14, 2012 Advice No.: NCC-12-02 Vice President Decision No.: 180 S Clinton Ave.

Rochester, NY 14646

(N)

DISCONTINUED SERVICES

FRONTIER DIGITAL PHONE PLUS-2010 SERVICE - Grandfathered as of July 14, 2012 (Continued)

IV. RATES AND CHARGES (Continued)

C. Frontier Digital Phone Plus-2010 Service is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Plus-2010Service	\$39.99
Digital Phone Enhanced Feature Pack	2.99
Stay connected Seasonal Offering See Condition (L)	9.99

V. <u>CONDITIONS</u>

Issued: June 12, 2012

Advice No.: NCC-12-02

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone Plus-2010 Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. The bundle is offered on a one, two or three year term.
 - 1. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
 - 2. If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.
- H. The bundle will appear as a single line item on the bill.
- I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

(N)

Effective: July 14, 2012

(N)

DISCONTINUED SERVICES

FRONTIER DIGITAL PHONE PLUS-2010 SERVICE - Grandfathered as of July 14, 2012 (Continued)

V. <u>CONDITIONS</u> (Continued)

- J. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- J. New customers of this service who are employees of a business participating n the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- L. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Plus-2010 Service while they are away, a minimum of one month and up to nine months during a 12 month period.
 - 1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
 - 2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
 - 3. A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Plus-2010 Service will be temporarily deactivated.
 - 5. If the customer does not notify the Utility to reactive their Frontier Digital Phone Plus-2010 Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Frontier Digital Phone Plus-2010 features and services will be reactivated and billed at the applicable rates.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. All applicable taxes and surcharges apply.

Issued: June 12, 2012

Advice No.: NCC-12-02

8. The monthly rate includes the Federal End User Common Line Charge.

Effective: July 14, 2012

FRONTIER DIGITAL PHONE ESSENTIALS 1-2010 - Grandfathered as of July 14, 2012

(N)

I. APPLICABILITY

Applicable to Single-party Residential Flat rate service.

II. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials 1-2010 service as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

A. Frontier Digital Phone Essentials 1-2010 is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Flat Rate Access Line
Call Waiting/Cancel Call Waiting
Call Waiting ID
Caller ID with Name
Call Forward Variable
Three Way Calling

C. <u>Unlimited Feature Pack</u>

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section No. 8, item IV.C.

Call Forward Busy
Caller ID with Number
Call Return
Repeat Dialing

Speed Call 30 Anonymous Call Rejection Anonymous Call Acceptance Call Tracing Service

(N)

Effective: July 14, 2012

FRONTIER DIGITAL PHONE ESSENTIALS 1-2010 - Grandfathered as of July 14, 2012 (Continued)

(N)

IV. RATES

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection charges as specified in Tariff Section 15 apply to the installation of the bundle.
- C. Frontier Digital Phone Essentials 1-2010 Service is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Essentials 1-2010	\$28.99
Unlimited Feature Pack	2.99
Stay Connected Seasonal Service	9.99

V. CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Frontier Digital Phone Essentials 1-2010 Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- D. Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.
- E. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- F. No discounts will be given to customers that do not use all the features or have some features turned off.
- G. The bundle is offered on a month-to-month basis.
- H. The bundle will appear as a single line item on the bill.

(N)

Effective: July 14, 2012

FRONTIER DIGITAL PHONE ESSENTIALS 1-2010 - Grandfathered as of July 14, 2012 (Continued)

V. **CONDITIONS** (Continued)

Issued: June 12, 2012 Advice No.: NCC-12-02

- Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Essentials 1-2010 Service for a minimum period of one month and up to nine months during a 12month period.
 - 1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
 - 2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
 - 3. The applicable Service Connection Charges listed in Section 15 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Essentials 1-2010 service will be temporarily deactivated.
 - 5. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials 1-2010 features and services will be reactivated and billed at the applicable rates.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. All applicable taxes and surcharges apply.
 - 8. The Federal Subscriber Line Charge is included in the monthly rate.

Effective: July 14, 2012

Decision No.:

(N)