



State of Utah
Department of Commerce
Division of Public Utilities

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August 21, 2012

TO: PUBLIC SERVICE COMMISSION

FROM: DIVISION OF PUBLIC UTILITIES

Chris Parker, Director
Bill Duncan, Manager, Telecommunications and Water
Paul M. Anderson, Utility Technical Consultant

RE: Docket No. 12-050-T04 Navajo Communications Company filing to modify the language for Service Interruptions to implement a new standard that eliminates mandatory credits.

ISSUE:

Navajo Communications is filing this docket to modify its tariff to change the language for Interruptions of Service to implement a new standard that eliminates mandatory credits.

This change appears in Section 2 under Service Interruptions.

RECOMMENDATION: Approve Tariff Modification

The Division has reviewed this modification for any rate increase to base rates that would require a rate hearing and has found none. The Division therefore recommends that the Commission approve this modification in Navajo Communications' tariff and have it become effective September 15, 2012.

cc: R. Kirk Lee, Manager, Government & External Affairs, Navajo Communications
Justin Jetter, Assistant Attorney General, Utah Attorney General's Office
Marialie Martinez, Manager, Customer Service, Utah Division of Public Utilities