

EMERGENCY LINE SERVICE

DESCRIPTION OF SERVICE

- A. Emergency Line is available to residential customers only in exchanges within the Company where technically available.
- B. Due to the variable nature of natural disasters or man-made disasters, the Company will provide service to the best of its ability, but cannot guarantee service.

CAPABILITIES OF SAFETY LINE SERVICE

- A. Ability to place calls to the Company Business Office, Company Repair Service, Directory Assistance, 911, or "0" for emergency agencies, such as police, fire, rescue or ambulance.
- B. Ability to make local calls on a limited basis when the customer believes that the need justifies the use of the line. Service line usage charges will apply when the customer exceeds the monthly usage of free service.
- C. Ability to make long distance calls under the same circumstances and for the same reasons as local calls.

RATES

- A. With this service the Subscriber gets an Emergency Line that provides a residential one-party access line with certain limitations. The line will not have a directory listing. The line will allow outgoing calls as described above with limited incoming calls (limited to 500 minutes of free incoming usage).

In addition, during a 180-day introductory period by the customer, all applicable nonrecurring charges will be waived.

- B. Monthly Service Line Rate (includes 10 minutes of free outgoing service usage) \$10.00 (ELS-R)
- C. If the local usage exceeds the monthly allowance, the customer will be billed for measured service as follows: (I)
 - (1) The timing of messages is calculated in thirty (30) second increments after the first minute of use.
 - (2) The following usage rate applies in addition to the to the service line rate.

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| Residence – rate per minute | \$0.10 (MELS-R) |
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