

ORIGINAL

UTAH PUBLIC
SERVICE COMMISSION
July 26, 2012

Secretary
Utah Public Service Commission
160 East 300 Street
4th Floor
Salt Lake City, Utah 84111

2012 JUL 31 P 1:25

301404

Re: UCN, Inc.
Docket No. 04-2442-01
Name to inContact, Inc. d/b/a UCN

Ladies and Gentlemen:

Docket No. 12-2442-01

UCN, Inc. ("UCN" or the "Company"), respectfully submits an original plus one (1) copy of this informational letter to notify the Utah Public Service Commission ("Commission") of the Company's name change to inContact, Inc. ("inContact"). A copy of the document evidencing the name change filed with the Utah Department of Commerce is attached hereto for your records and reference.

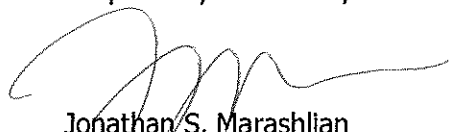
UCN was certified to provide interexchange telecommunications services within Utah under its former corporate name, BUI, Inc. A name change was granted to UCN on November 4, 2004. UCN was certified to provide competitive local exchange services on February 2, 2005 in Docket No. 04-2442-01.

The aforementioned name change will not in any way inconvenience or cause harm to the Company's customers, and Utah customers will continue to be provided high-quality, affordable telecommunications services by the Company under the name inContact, Inc..

An additional copy of this filing is enclosed, to be date-stamped and returned in the postage prepaid envelope provided.

Should any questions arise regarding this matter, kindly contact the undersigned.

Respectfully submitted,



Jonathan S. Marashlian
Regulatory Counsel

MARASHLIAN & DONAHUE, LLC

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Francine Giani
Executive Director
Department of Commerce

Jon M. Huntsman, Jr.
Governor
State of Utah

Kathy Berg
Director
Division of Corporations
& Commercial Code

STATE OF UTAH
DEPARTMENT OF COMMERCE
DIVISION OF CORPORATIONS & COMMERCIAL CODE
CERTIFICATE OF REGISTRATION

PAUL JARMAN
INCONTACT, INC.
7730 S. UNION PARK AVENUE, SUITE 500
MIDVALE UT 84047

Access Code
Code: 3668281



State of Utah
Department of Commerce
Division of Corporations & Commercial Code

CERTIFICATE OF REGISTRATION

Corporation - Foreign - Profit

This certifies that **INCONTACT, INC.** has been filed and approved on **December 20, 2002** and has been issued the registration number **5243339-0143** in the office of the Division and hereby issues this Certification thereof.

KATHY BERG
Division Director

*The Access Code is used for Online Applications used by this Division only.



State of Utah
DEPARTMENT OF COMMERCE
 Division of Corporations & Commercial Code
 Application Amending Authority to Conduct
 Affairs or Registration

AMENDMENT

Check Here If:	Non-Refundable Processing Fee
<input checked="" type="checkbox"/> Foreign Profit Corporation	\$37.00
<input type="checkbox"/> Foreign Nonprofit Corporation	\$37.00
<input type="checkbox"/> Foreign Limited Partnership	\$37.00
<input type="checkbox"/> Foreign Limited Liability Company	\$37.00

If the business name has changed its name in the home state, a copy of the Certificate of Amendment or a certified copy of the amendment must accompany this application.

1. Check either or both of the following which apply:

- The name of the entity is changing its name in Utah to the new name of the corporation in the home state.
- The name of the entity is being changed in Utah to comply with Utah State Insurance Regulations.

2. Amending the business name:

Current Name in Utah: UCN, Inc.

Name of Home State: Delaware

Business entity name in home state: UCN, Inc.

*The entity shall use as its name in Utah: inContact, Inc.

If the name is not available in Utah the corporation shall use

*The entity shall use its name as set forth, unless this name is not available.

3. Amending the duration of the business existence

The businesses period of duration is changed to: _____

4. Purpose of the business Provision of IXC resale and CLEC services

5. Amending the state or country of incorporation/registration

The entity's state or country of incorporation/registration is changed to: _____

6. Under penalties of perjury, I declare this Application to Amend the Certificate of Authority or Registration to be, to the best of my knowledge and belief, true and correct.

KE Partridge
 Signature

Secretary

Title

11-13-08

Date

You may file with the Division of Corporations the completed application in person, by mail, or fax. Means of payment are, cash, check, money order made payable to the "State of Utah". Please include one (1) self addressed envelope with application. If you are faxing you must include, on a cover sheet, the number of a Visa, MasterCard or American Express with the date of expiration.

Under GRAMA {63-2-201}, all registration information maintained by the Division is classified as public record. For confidentiality purposes, you may use the business entity physical address rather than the residential or private address of any individual affiliated with the entity.

ling/Faxing Information: www.corporations.utah.gov/contactus.html Division's Website: www.corporations.utah.gov

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12-23-08A09:45 RCVD

State of Utah
 Department of Commerce
 Division of Corporations and Commercial Code
 I hereby certified that the foregoing has been filed
 and approved on this 12 day of Dec, 2008
 in this office of this Division and hereby issue
 this Certificate hereof.

Examiner

JMM

Date 1-5-09



Kathy Berg
 Kathy Berg
 Division Director



Date: 12/23/2008
 Receipt Number: 2702535
 Amount Paid: \$37.00