## **ACTION REQUEST**

Date: <u>August 15, 2012</u>

FROM:	Public Service Commission	Due: <u>August 30, 2012</u>
SUBJECT:	UCN, Inc. Name Change to inContact, Inc.	12-2442-01
	(Company Name, Case Number, etc.)	
This is a request for the Division to conduct:		
	Review Tariff Compliance	
	Analysis of Complaint	
	Investigation	
X	Other	
EXPLANATION AND STATEMENT OF ISSUES TO BE ADDRESSED:		
7/31/2012		
12-2442-01		
(1) <u>CORRESPONDENCE RE: NAME CHANGE</u> In the Matter of the Name Change of UCN,		
Inc. to inContact, Inc.		