



State of Utah
Department of Commerce
Division of Public Utilities

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Executive Director

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Lieutenant Governor

MEMORANDUM

To: Public Service Commission

From: Division of Public Utilities
Chris Parker, Director
Bill Duncan, Telecommunications / Water Manager
Ron Slusher, Utility Technical Consultant

Date: August 28, 2012

Re: In the Matter of the Name Change of UCN, Inc. to inContact, Inc. per Docket No. 12-2442-01.

RECOMMENDATION (Acknowledge):

The Division recommends that the Commission acknowledge the request for a name change of UCN, Inc. to inContact, Inc.

EXPLANATION:

On or about August 15, 2012 UCN, Inc. filed a letter with the Commission indicating their company will be changing their name to inContact, Inc. The name change will not impact any customers in the state of Utah. Additionally inContact, Inc. will not change the services they offer. The Division recommends that the Commission acknowledge the request by Company Name to change their corporate name and make the necessary changes and amendments to all the required documents.

cc: Jonathan S. Marashlian, Regulatory Counsel, inContact, Inc.
Patricia Schmid, Assistant Attorney General, State of Utah
Justin Jetter, Assistant Attorney General, State of Utah
Eric Orton, Utility Analyst, Office of Consumer Services, State of Utah