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UTAH PUBLIC  
SERVICE COMMISSION  
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January 10, 2017

**VIA FEDERAL EXPRESS**

Utah Public Service Commission  
Attn: Commission Administrator  
160 East 300 South  
Salt Lake City, UT 84145

Re: Q LINK WIRELESS LLC (Notice of Lifeline Rate Changes)

Dear Sir/Madam:

Q LINK WIRELESS LLC (“Q LINK”) has been designated by the Utah Public Service Commission as an Eligible Telecommunications Carrier for the provision of wireless Lifeline services.<sup>1</sup> Due to market considerations and consistent with the minimum service requirements in the Federal Communications Commission’s *Third Report and Order*,<sup>2</sup> Q LINK hereby provides notice of modifications to its Lifeline offerings in Utah.

As summarized in Attachment A attached hereto, Q LINK’s Lifeline offering will now monthly include 350 voice minutes and unlimited text messages, as well as 500 megabytes (MB) of data, all at no cost to the consumer after application of the Lifeline support. Q LINK’s devices provided to Lifeline customers will meet the minimum equipment requirements set forth in 47 C.F.R. §54.408(f).

I have enclosed an original and five (5) copies of this letter, as well as an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

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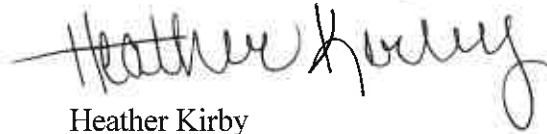
<sup>1</sup> *In the Matter of the Petition of Q Link Wireless LLC for Designation as an Eligible Telecommunications Carrier in the State of Utah*, Docket No. 12-2549-01, Report and Order (Dec. 14, 2012).

<sup>2</sup> *In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund*, WC Docket No. 11-42, WC Docket No. 00-197, WC Docket No. 10-90, Third Report and Order, and Order on Reconsideration, FCC 16-38 (rel. Apr. 27, 2016) (“*Third Report and Order*”), Section III.B.2.

Utah Public Service Commission  
January 10, 2017  
Page 2

If you have any questions regarding this filing, please do not hesitate to contact me at 770-232-7805 or [hkirby@telecomcounsel.com](mailto:hkirby@telecomcounsel.com).

Respectfully submitted,

A handwritten signature in black ink that reads "Heather Kirby". The signature is written in a cursive style with a large, looped "y" at the end.

Heather Kirby  
Regulatory Specialist  
Lance J.M. Steinhart, P.C.  
Attorneys for Q LINK WIRELESS LLC

Attachment  
cc: Maybell Kelly

## ATTACHMENT A

### Q LINK WIRELESS LLC - UPDATED LIFELINE OFFERING

#### **Lifeline Plan**

350 anytime voice minutes per month (no rollover)

Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: **\$0**

Includes:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

#### **Additional airtime available for purchase:**

\$5 = 200 MB data for 30 service days

\$10 = 500 MB data for 30 service days

\$10 = 150 minutes and 250 MB data for 30 service days

\$20 = 500 minutes, 4,000 texts and 250 MB data for 30 service days

\$30 = 1,000 minutes, 8,000 texts and 250 MB data for 30 service days

\$50 = Unlimited minutes, Unlimited texts, and 2 GB data for 30 service days

Text messaging at 8:1 ratio (i.e. 8 texts = 1 minute)