

Lance J.M. Steinhart, P.C.
Attorneys At Law
1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005

Also Admitted in New York
Email: lsteinhart@telecomcounsel.com

Telephone: (770) 232-9200
Facsimile: (770) 232-9208

January 24, 2020

VIA ELECTRONIC DELIVERY

Utah Public Service Commission
Attn: Commission Administrator
160 East 300 South
Salt Lake City, UT 84145

Re: Q LINK WIRELESS LLC (Notice of Lifeline Rate Changes)

Dear Sir/Madam:

Q LINK WIRELESS LLC (“Q LINK”) was designated as an Eligible Telecommunications Carrier (“ETC”) in Utah in Docket No. 12-2549-01 and was authorized to participate in the Utah Universal Service Fund (“USF”) in Docket No. 18-2549-02. Q LINK hereby provides notice of changes to its Lifeline offering in Utah in accordance with changes in the Federal Communications Commission’s minimum service standards effective December 1, 2019.¹

As summarized in Attachment A attached hereto, non-tribal Q LINK customers receive 1,000 voice minutes, unlimited text messages and 3 gigabytes (GB) of data at no cost after application of federal Lifeline and Utah USF support. Q LINK has also added an enhanced tribal offering which provides eligible residents of federally-recognized tribal lands within Q LINK’s existing ETC service area with unlimited voice minutes, unlimited text messages and 3 GB data at no cost after application of enhanced tribal Lifeline and Utah USF support.

If you have any questions regarding this filing, please do not hesitate to contact me at 770-232-9200 or info@telecomcounsel.com.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby, Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Attachment

¹ See *In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund*, WC Docket Nos. 11-42, 09-197 and 10-90, Order, FCC 19-116 (rel. Nov. 19, 2019).

ATTACHMENT A

Q LINK WIRELESS LLC - LIFELINE OFFERING EFFECTIVE 12/1/2019

LIFELINE NON-TRIBAL:

1,000 Minutes & 3 GB Data (Q LINK ALWAYS ON)

1,000 anytime minutes per month

Unlimited text and picture messaging

3 GB data per month

Minutes & data do not rollover

Net cost to Lifeline customer: **\$0**

LIFELINE TRIBAL:

Unlimited Talk & Text & 3 GB Data (Q LINK ALWAYS ON TRIBAL)

Unlimited anytime voice minutes per month

Unlimited text and picture messaging

3 GB data per month (*no rollover*)

Net cost to Tribal Lifeline customer: **\$0**

All packages include:

- Free Wi-Fi enabled Smartphone, or data-capable tablet/hotspot device for qualified applicants
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge

Additional airtime available for purchase

Current rates published at <https://qlinkwireless.com/members/cart/quickpurchase.aspx>