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State of Utah

Department of Commerce Division of Public Utilities

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Action Request Response

To: Utah Public Service Commission

From: Utah Division of Public Utilities

Chris Parker, Director

Artie Powell, Manager

Doug Wheelwright, Utility Technical Consultant Supervisor

Casey J. Coleman, Utility Technical Consultant

Date: January 28, 2020

Re: **Docket No. 12-2549-01**, In the Matter of the Petition of Q LINK WIRELESS LLC for Designation as an Eligible Telecommunications Carrier in the State of Utah (Acknowledge).

Recommendation (Acknowledge)

The Commission should acknowledge the proposed changes in broadband data to Q LINK WIRELESS LLC (Q LINK) Lifeline offerings in the State of Utah.

Background

On January 24, 2020 Q LINK filed a petition outlining changes to its existing lifeline program. As indicated in the petition, the changes are to comply with the requirements as outlined by the FCC and R746-8-403(2)(A)(ii). Consistent with the FCC's November 19, 2019 Order, Q LINK has increased its broadband Lifeline offer to include 3.0 GB of data per month for all new and existing Q LINK customers.

The plan offered by Q LINK meets the requirements outlined by the FCC to have 3 GB of data. Additionally the Utah requirement of unlimited text messaging and 750 voice minutes has been met, and therefore, the Commission should acknowledge receipt of the notification by Q LINK.