

Quick Start Guide

Power off/on

Most phones turn off and on the same way. All you need to do is press the "end call" button and hold it down for a few seconds. Your cell phone will come to life in a matter of moments! To turn it off, simply hold the same button down while the cell phone is on. **If your phone model does not turn on/off this way there should be a big button on the top or side which works the same way.** Just look for any button that has a circle with a vertical line in the middle of it, a.k.a. a "Power button." Simply hold this down while off to turn the phone on. To turn the phone off, simply press and hold this button while the cell phone is turned on.



Text Message

A text message consists of typing and sending a brief, electronic message between your cell phone and another electronic device over a cellular network. Text messages can also be used to interact with automated systems for receiving/ordering products. In the event that you purchase recharge minutes for your handset, you can redeem these via text message by following the directions given with the recharge card.

Placing/Ending a Call

When you are at the home screen simply type the number you wish to call (including area code) and press the send key. The send key is usually above the number one. To end the call, press the end key. The end key is usually above the number three.



Keypad Lock

Many phones are equipped with keypad lock in order to keep you from using your airtime not intended. While the phone is locked, you can only call 911. Failure to unlock your handset before attempting a call will require the keys be unlocked before dialing, unless you need to call 911. If you do not follow the prompts on the screen to unlock your handset but instead continue to place your call, you will place a 911 call. Follow the directions on the screen to unlock your handset prior to dialing your number.

Setting up Voicemail

To set up your voicemail, simply press and hold the number one key. If this does not autodial your voicemail, simply dial your cell phone number from your cell phone. Once you reach your voicemail follow the voice prompts to setup your greeting and other voicemail settings.

611

You may dial 611 from your Life Wireless cell phone to reach customer service. Dialing anything other than 611 from your phone will result in loss of airtime for that call.

How to Find Your Phone Number

While it depends on the model of phone you have, most cell phones store the number of themselves in the phonebook. In the menu of your cell phone simply go to contacts/phone book and look for "My Number".

How do I Check My Minutes?

You may check your monetary balance from your phone by dialing 611 <send> and following the prompts to check your balance or next recharge date.

Where Do I Get a User Manual?

Life Wireless provides all user manuals online at www.lifewireless.com/manuals.php. If you do not have access to view this manual online or would simply like a hard copy, please contact customer service to request one. We will send a hard copy of the manual to a provided address. Each request is shipped within 24 hours of request (with weekend requests as an exception).

How do I Contact Life Wireless?

To contact customer service, please dial 888-543-3620 from any landline. Dial 611 <send> from your Life Wireless phone. NOTE: Dialing anything other than 611 from your Life Wireless phone will result in a loss of airtime for that call.