

EMERGENCY LINE SERVICE

DESCRIPTION OF SERVICE

- A. As of the Effective Date of this tariff revision, Emergency Line Service is a Grandfathered Service pursuant to the General Rules and Regulations, Sheet No. 23.1. Existing customers who subscribe to Emergency Line Service as of May 31, 2013, will be allowed to retain their Emergency Line Service in the same quantity and at the same rates listed below until such time as the Company discontinues Emergency Line Service. Once the grandfathered Emergency Line Service is terminated by the Subscriber, the service will no longer be available to that Subscriber.

(N)

Grandfathered Emergency Line Service is limited to the Subscriber locations in service prior to the Effective Date of this tariff revision. Grandfathered Emergency Line Service may not be moved to a different location. If a Subscriber wishes to move his Emergency Line Service to a different location, he must discontinue the grandfathered Emergency Line Service at the existing location and obtain a currently offered service at the new location.

- B. Due to the variable nature of natural disasters or man-made disasters, the Company will provide service to the best of its ability, but cannot guarantee service.

(N)

CAPABILITIES OF SAFETY LINE SERVICE

- A. Ability to place calls to the Company Business Office, Company Repair Service, Directory Assistance, 911, or "0" for emergency agencies, such as police, fire, rescue or ambulance.
- B. Ability to make local calls on a limited basis when the customer believes that the need justifies the use of the line. Service line usage charges will apply when the customer exceeds the monthly usage of free service.
- C. Ability to make long distance calls under the same circumstances and for the same reasons as local calls.