



State of Utah
Department of Commerce
Division of Public Utilities

FRANCINE GIANI
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Deputy Director

CHRIS PARKER
Director, Division of Public Utilities

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March 21, 2013

TO: PUBLIC SERVICE COMMISSION

FROM: DIVISION OF PUBLIC UTILITIES
Chris Parker, Director
Bill Duncan, Manager, Telecommunications and Water
Paul M. Anderson, Utility Technical Consultant

Re: Utah Docket No. 13-041-T01, TARIFF: Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Citizens) filing to introduce Rule No. 13, Customer Incentive Program.

ISSUE:

On February 27, 2012 Citizens submitted a filing to introduce Rule No. 13, Customer Incentive Program. This program is available to attract new residential and business customers and to existing residential and business customers to encourage the retention or continuation of existing services by those existing customers. The program allows variable short-term incentives depending on the criteria outlined in Rule No. 13.

RECOMMENDATION: Do nothing. Proposed tariff change has been withdrawn by Citizens.

The DPU reviewed this filing with Citizens and based on Utah statutes and Commission Rules, Citizens decided to withdraw the tariff change in a letter dated March 19, 2013.

CC: R. Kirk Lee, Manager, Government & External Affairs, Citizens and Navajo
Justin Jetter, Assistant Attorney General, Utah Attorney General's Office
Marialie Martinez, Manager, Customer Service, Utah DPU