

ATTACHMENT 1

Utah-specific Fact Sheet

IMPORTANT INFORMATION ABOUT YOUR TEMPO TELECOM WIRELESS LIFELINE SERVICE

TEMPO wireless Lifeline Service is brought to you by TEMPO TELECOM, LLC and includes the provision of a free E911 compliant wireless handset with voicemail and custom calling features such as call waiting, call forwarding, and caller ID. This government sponsored Lifeline telephone service is subject to your continuing eligibility and annual recertification. Only one Lifeline subsidy per household is allowed; your participation in this program requires that you or anyone in your household do not receive a Lifeline subsidy on any other phone, either wireless or wireline. If you no longer participate in the low-income assistance program under which you originally qualified or if your income exceeds the qualifying amount, you must notify TEMPO immediately. As a recipient of Lifeline service you may not give away or sell this phone; Lifeline service is non-transferrable.

- Your enrollment in the program will be for 12 months, unless your eligibility status changes, you select a different carrier, or there is no activity on your phone for 60 consecutive days. Your enrollment may be renewed based on your yearly re-certification of Lifeline eligibility.
- You will receive a minimum of either 150 or 250 free nationwide minutes each month, at no charge, depending on the Plan you choose. This offer may increase but will not decrease. Tempo Telecom will inform you of any changes. (You must follow the procedures provided to you by TEMPO to receive free minutes and elect a Plan.)
- You may choose to purchase an upgraded handset at any time.
- If you choose Plan Option 2, which allows 150 free nationwide minutes each month, unused free minutes will carry over to the following month. If you elect the 250 Monthly Minute Plan (Plan Option 1), then unused minutes do not carry over.
- Minutes will be charged for both outgoing and incoming calls. Available minutes can be used for voice, text, or data as set forth below.
 - Calls to directory assistance and time you are on hold will also count as minutes used.
 - Emergency calls to 911 will not count against your minutes and CAN be made even if you have NO remaining minutes
 - Calls to Tempo customer service will not count against your minutes.
 - Partial minute usage is rounded up.
 - All available minutes are nationwide minutes - there is no additional charge for toll calls.
 - Text messages are charged at one minute per three (3) incoming or outgoing texts.
 - Web/Internet usage, with 1 megabyte (MB) counting as two (2) minutes of use (Web/Internet access dependent on handset).
- To contact a Tempo Telecom customer service, please dial 611 from your Tempo handset or dial Tempo Telecom's toll-free number 1-888-565-1011. You can also contact a Tempo Telecom customer service representatives via the "Support" link on Tempo's website, www.mytempo.com.
- Additional minutes can be added by calling Tempo customer service, visiting a local Utah retailer, or via Tempo's website. Additional minutes are available for thirty (30) days from purchase, and will carry over into the next month. Additional minutes can be used for voice, text, or data as set forth above.
 - Purchase 60 additional minutes for \$5.95
 - Purchase 100 additional minutes for \$9.95
 - Purchase 200 additional minutes for \$14.95
- At the end of 12 months Tempo will contact you to verify that you are still eligible for Lifeline support to continue to receive free minutes monthly. You must respond to Tempo or you will automatically be de-enrolled from the Lifeline program.
- If you have purchased additional airtime and have remaining minutes and days of service at the end of your Lifeline eligibility, you will be subject to the Terms and Conditions of Tempo's retail wireless services, which are available at: <http://www.mytempo.com/footer/Terms-and-Conditions.aspx>.
- Your wireless Lifeline service from Tempo is governed by Tempo's Lifeline Terms and Conditions of Service, which will be provided to you upon service initiation, and are available at: <http://www.mytempo.com/footer/Lifeline-Terms-and-Conditions.aspx>.

YOU ARE ENCOURAGED TO READ ALL MATERIALS PROVIDED TO YOU CAREFULLY FOR COMPLETE DETAILS REGARDING YOUR TEMPO WIRELESS LIFELINE SERVICE.