9260 E. Stockton Blvd., Elk Grove, CA 95624

13th Revised Supersedes 12th Revised

Sheet No. Sheet No.

CHECK SHEET

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78 79 80	1 st Revised 1 st Revised 1 st Revised	SCHED	ULE NO. A-5		SCHEDULE NO. A-8	
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90 91 92 93	1 st Revised 1 st Revised 1 st Revised 1 st Revised	SCHEDULE NO. A-6 1 1st Revised*				
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99 100 101 102 103 104 105	Original Original Original Original Original Original Original	7 8	1 st Revised* 1 st Revised*			
106 107 * Denotes	Original Original					

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Issued By: Jack Phillips Director Advice letter No. UT-14-02

CITIZENS TELECOMMUNICATIONS COMPANY OF UTAH

9260 E. Stockton Blvd., Elk Grove, CA 95624

SCHEDULE NO. A-6

DIRECTORY LISTINGS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 8 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of <u>Revision</u>
1	1 st Revised
2	Original
3	1 st Revised
4	Original
5	Original
6	1 st Revised
7	1 st Revised
8	1 st Revised

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SCHEDULE NO. A-6

DIRECTORY LISTINGS (continued)

RATES (continued)				Monthly <u>Rate*</u>	(T)
A2	Addition (continu		tings and lines of information*	110.0	
	B6	Each	cross-reference listing		
		C1	Business	1.95	
		C2	Residence	1.35	
	B7	Each line of information in addition to a listing		1.35	
	B8 Each listing in the local directory of a foreign primary service				
		C1	Business	1.35	
		C2	Residence	1.35	(T)
	B9	Non-Listing		.50	(N)
АЗ	Each	nonpub	lished telephone number*	1.35	(T)
A4	Each personalized telephone number (PTN)#				
	B1	Busin	ess	3.50	
	B2	Residence		1.50	(T)

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^{*} In addition to applicable service charges in Schedule No. A-5.

[#] See Schedule No. A-5, A3 Special Services.

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(N)

(N)

SCHEDULE NO. A-6

DIRECTORY LISTINGS (continued)

CONDITIONS (continued)

- A8 The charge for additional listings begin with the day they are entered in the information records and when such listings are included in the directory they may not be discontinued until the end of the directory period unless the listed party or concern vacates the customer's premises or subscribes for service of the same class as furnished the customer or unless the customer's service is discontinued, or in the case of guest listing, the listed party becomes a customer to residence service in his own name in the same exchange.
- All applications for reference listings to the service of another customer shall be signed by both customers who are parties to the arrangement or by their authorized agents. The charge for listings referring to the service of another customer begin with the day they are entered in the information records and when such listings are included in the directory they may not be discontinued until the end of the directory period upon the written order of either of the customers concerned or his authorized agent.
- A10 Duplicate and cross reference listings
 - B1 Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the utility, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes. Applicable rates are provided under Rates A2 above.
- All applications for additional listings and lines of information shall be made by the customer or authorized agent.
- A12 Telephone numbers of public telephones will not be listed in the telephone directory.
- A13 The utility is liable for errors or omissions in the listings of its customers in the telephone directory in the amount not in excess of the charge for that exchange service during the effective life of the directory in which the error or omission is made.
- A14 Non-Listing service is a listing that is available in directory assistance but not printed in the telephone directory.

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Government & Regulatory Affairs

CITIZENS TELECOMMUNICATIONS COMPANY OF UTAH

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Supersedes 1st Revised Sheet No. 7 Sheet No. 7

SCHEDULE NO. A-6

DIRECTORY LISTINGS (continued)

CONDITIONS (continued)

A15 Nonpublished numbers

(T)

- B1 The utility will take reasonable precautions not to publish the telephone number of customer subscribing to nonpublished telephone number service in any of its publicly distributed directories.
- B2 The utility will not disclose the telephone number of customers subscribing to nonpublished telephone number service to any person except the following:
 - C1 When required by duly authorized representatives of law enforcement agencies.
 - C2 To its own employees for use in compiling service records and billing information.
 - C3 To authorized public safety agencies where calls are placed to the emergency number 911.
 - C4 To other telephone subscribers who are billed for calls placed to or from nonpublished numbers.
 - Under certain circumstances, either due to services offered or to technical parameters within the network, telephone numbers may be forwarded over the network and displayed to the called party. In that event, providers of these services will be required to sign a nondisclosure agreement with the utility that will limit the use of this telephone number information to the routing, processing, or billing of the call or transaction.
- B3 The subscriber releases and holds harmless the utility from any and all loss, claims, demands, suits, or other action or any liability, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, caused or claimed to have been caused directly or indirectly by the publication of such number or the disclosing or nondisclosure of said number to any person.

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SCHEDULE NO. A-6

DIRECTORY LISTINGS (continued)

CONDITIONS (continued)

A16 Personalized Telephone Number Service

(T)

- Personalized Telephone Number Service (PTN) provides the customer with a telephone number that the customer specifically requested.
- B2 The customer has no property right in the telephone number nor any right to continuance of service through any particular central office, and the utility may change the telephone number or central office designation of a customer whenever it considers it necessary in the conduct of its business.
- B3 If the utility finds it necessary to change the PTN customer's telephone number, the PTN customer will be granted a refund of the service charge.
- B4 All customer requested telephone numbers are subject to availability, and provided at the discretion of the utility.
- B5 PTN will not be offered to business (800) service.
- B6 All personalized telephone numbers will appear as a numeric listing in the telephone directory.

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