BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

IN THE MATTER OF THE PETITION OF BEEHIVE TELEPHONE CO. INC., FOR AN INCREASE IN RATES)))	Docket No. 14-051-01
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DIRECT TESTIMONY

OF

JACOB WARNER

ON BEHALF OF BEEHIVE TELEPHONE CO. INC.

November 19, 2014

DIRECT TESTIMONY OF JAKE WARNER

- 2 Q. Please state your name, occupation and business address.
- 3 A. Jake Warner. I am the President and General Manager of Beehive Telephone Co. Inc.
- 4 ("Beehive" or "Company"). Beehive's business address is 2000 East Sunset Road, Lake
- 5 Point, UT 84074.

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- 7 Q. Please state your educational background and professional background.
- 8 A. I have a Bachelor of Science degree with a dual major of Economics and Finance from
- 9 Utah State University.

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- Q. Why are you qualified to offer testimony in this case?
- 12 A. I have been employed by Beehive since September 2005. During that time I have
- become very familiar with the history, records and procedures of Beehive. My current
- job duties involve overseeing the operations of the company and reporting to state and
- 15 federal regulatory agencies. I have prepared state and federal regulatory filings and
- financial statements, continuing property records and annual reports submitted to the
- 17 Federal Communications Commission ("FCC"), National Exchange Carriers Association
- 18 ("NECA"), and the Utah Public Service Commission ("Commission"_). I am a member
- of the management team at Beehive. I am familiar with the day to day operations of
- Beehive.

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Q. What is the purpose of your testimony?

23	A.	The purpose of my testimony is to address the current revenue requirement of Beehive
24		and to offer support for the information contained in the Company's Application for a
25		Rate Increase and Request for Utah Universal Service Fund ("UUSF") distribution.
26		
27	Q.	Have others been authorized to testify on behalf of Beehive in this proceeding?
28	A.	Yes. Ray Hendershot will file direct testimony on behalf of the Company. The testimony
29		will provide the support and rationale for the proposed increase in rates and request for
30		UUSF distributions.
31		
32	Q.	Are you familiar with the Company's Application for Rate Increase and Request for
33		UUSF Distributions in this Docket?
34	A.	Yes. The Company's Application is based on a 2013 test year plus known and
35		measurable changes. These changes are identified in the Testimony of Ray Hendershot
36		and corresponding Exhibits filed with the Application
37		
38	Q.	Can you summarize your Application?
39	A.	Yes. As set forth in detail below, Beehive is seeking to increase its current R1 and B1
40		rates to the Commission approved affordable base rates of \$16.50 (R1) and \$26.00 (B1),
41		while at the same time, decreasing its extended service area ("EAS") rates where it is
42		available, to more properly reflect the costs of providing the EAS service. Beehive is
43		also currently experiencing a revenue deficiency of \$1,813,346 which it seeks to recover
44		from a disbursement from the Utah Universal Service Fund ("UUSF").

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46		RATES
47	Q.	What are Beehive's current rates for residential (R1) and business (B1) service?
48	A.	Beehive's current residential rate for R1 service is set at \$14.00 per subscriber per month.
49		Our business rate for B1 service is currently \$16.00 per month with Ticaboo at \$27.50 per
50		month.
51	Q.	In addition to the R1 and B1 rates, does Beehive have a mandatory extended area
52		service charge that is imposed on your customers?
53	A.	Yes. The exchanges of Rush Valley and Vernon have EAS to Toole and currently pay
54		\$1.00 per month. The customers in Cedar Highlands have EAS to Cedar City and pay
55		\$3.15 per month. Cedar Highlands is a small area and currently only has 14 residential
56		customers at the end of the year 2013.
57		
58	Q.	Is Beehive seeking a rate increase in this proceeding?
59	A.	Beehive is seeking to increase its R1 and B1 rates, while decreasing its mandatory EAS
50		rate in the exchanges that have EAS.
51		
52	Q.	Please explain.
53	A.	Last year Beehive filed to increase its R1 rates from \$11.67 to \$14.00 per month to the
54		FCC target rates of \$14.00. Now the FCC has increased the target rates and Beehive
55		proposes to increase its R1 rates by \$2.50 per line per month. Taking into consideration
56		the rate change last year, the residential customers will have seen an increase in the R1

local rate of \$4.83 in 18 months. The business rate did not change last year but the B1 rate will increase from \$16.00 to \$26.00 in this filing, which will bring the Beehive R1 and B1 rates to the Commission approved affordable base rates of \$16.50 (R1) and \$26.00 (B1). With regard to the EAS rates, we are proposing to reduce the EAS rate for Rush Valley and Vernon to \$0.50 per line per month and Cedar Highlands to \$0.65 per line per month. We have reviewed the traffic between the respective EAS calling areas and note that the EAS traffic flowing to the Beehive exchanges is more than twice the EAS traffic from Beehive to the CenturyLink exchanges.

Q. How was the current EAS rate established?

A. The current mandatory EAS charge was set by the Commission when service was established in the Beehive exchanges of Rush Valley and Vernon while the cost was based on the corresponding EAS costs paid by the CenturyLink exchanges at the time. Cedar Highlands EAS service was established when the exchange was built and was based on an annual fee (\$1,039.21) paid under contract to U.S. West for EAS service to Cedar City. CenturyLink has recently agreed to discontinue the annual fee for EAS service between Cedar Highlands and Cedar City. The fee was paid annually in June.

- Q. Can you summarize the effect Beehive's rate rebalancing will have on its customers and this proceeding?
- As indicated, Beehive is seeking to increase the R1 and B1 rates to the affordable base rate as determined by the Commission, and decrease the EAS rate in the three exchanges

that have EAS service. The Beehive residential customers will see an overall rate increase depending on the exchange from \$2.00 in Vernon and Rush Valley to \$2.50 in the other exchanges per line per month. The Cedar Highlands exchange will see no increase in rate due to the reduction in the current EAS charge. The business rate will increase \$10.00 per line per month for all areas except Ticaboo which is currently at \$27.50 per line per month and the Ticaboo B-1 rate will change to the same rate as all other B-1 customers. The balance of the revenue deficiency is requested from the UUSF.

A.

Q. Do you believe this approach is in the public interest?

Yes. Beehive, like all rural telecommunications providers has been struggling with line loss with the advent of cell phone use. As proposed, Beehive's R1 and B1 rates will be set at the affordable base rate as determined by the Commission.

REQUEST FOR UUSF DISBURSEMENT

- Q. In addition to the rate changes you have discussed above, Beehive's Application seeks its revenue deficiency from the Utah USF disbursements, correct?
- 105 A. Yes. Beehive is currently experiencing a revenue deficiency in the amount of
 106 \$1,813,346. Beehive is proposing that the revenue deficiency be recovered through
 107 UUSF disbursements. This will enable Beehive to continue providing affordable service
 108 to its customers, and to begin construction of capital projects that have been postponed by
 109 our current financial situation.

111	Q.	What test period is Beehive proposing in its Application?
112	A.	Beehive is proposing to use the historical test period of 2013, adjusted for known and
113		measurable changes. Ray Hendershot will discuss the Application and adjustments in
114		detail in his testimony.
115		
116	Q.	Is the Company proposing any changes in its payroll costs in the Application and if
117		so, could you please explain any adjustment?
118	A.	Beehive went through a reorganization at the end of 2013. A review of salaries was done
119		and compared to the industry average and company salaries were realigned to the
120		industry average. The reorganization has resulted in savings to the company of
121		approximately \$82,235 for 2014. Beehive is a very small company and its management
122		and employees work on regulated and non-regulated activities and time is charged to the
123		appropriate account in accordance with the Company's cost allocation manual.
124		
125	Q.	Does Beehive propose any changes in costs for healthcare and employee benefit costs
126		for 2014? Please explain.
127	A.	Beehive made a decision a couple of years ago to become self-insured for Healthcare.
128		The Company is still initially learning about being the insurance provider. The Company
129		did experience savings the first year and it appears that costs have stabilized. Currently
130		we do not have enough historical information to request an adjustment for healthcare at
131		this time.
132		

133	Q.	Does Beehive propose to recover procedural costs in prosecuting this rate case?
134		Please explain.
135	A.	We have estimated the rate case expenses for this case and have amortized those expenses
136		over two years. An adjustment has been included in the filing as an adjustment to
137		expenses.
138		
139	Q.	Has Beehive implemented any significant changes in accounting policies or
140		procedures for the 12 month period prior to the test period?
141	A.	No. Beehive has not implemented any significant changes in accounting policies or
142		procedures that would be referenced or noted in the financial statements or auditors'
143		notes.
144		
145	Q.	Has Beehive included audited financial statements for 2013 with its Application?
146	A.	Yes. Audited Financial Statements and management letters are attached hereto as
147		Confidential Exhibit JW 1. Some auditor adjusting journal entries were required and
148		have been provided also as part of the exhibit.
149		
150	Q.	Has Beehive conducted any internal audits during 2013 or 2014?
151	A.	No.
152		
153	Q.	Has Beehive had any corporate restructuring or changes in its affiliate relationships
154		since its previous general rate case?

155	A.	Yes. Management was changed in late 2013 due to a reorganization.
156		
157	Q.	R746-700-40 also requires Beehive to provide its affiliates organization chart
158		including a clear indication of affiliates, parent companies, divisions and
159		subsidiaries indicating their regulatory status, and a personnel organization chart.
160		Have you provided that?
161	A.	Yes. A copy of the required information is attached hereto as Beehive Exhibit JW 2.
162		
163	Q.	Can you summarize Beehive's treatment of bad debt beginning in 2011 and through
164		the date of the Application?
165	A.	Beehive has had some difficulty with bad debts related to access charges that are from
166		years past. Some cases have resulted in litigation and the Company has settled all of the
167		cases. A Summary of the Allowance for Uncollectible has been attached to this
168		Testimony as Beehive Exhibit JW 3. This exhibit provides the beginning bad debt
169		reserve balance, the amount written off, the recoveries, the reserve adjustment, and other
170		charges or credits, and the ending reserve balance.
171		
172	Q.	Has Beehive changed its collection policies or write-off policies in the last couple of
173		years?
174	A.	No.
175		
176	Q.	Has Beehive had any penalties or fines assessed during the test period?

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177 A. No.

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179 **Q. Does this conclude your testimony?**

180 A. Yes.

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