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October 20, 2014

Sent Via E-Mail

# **ADVICE NO. 14-P18**

**Utah Public Service Commission** Heber M. Wells Building, 4th Floor 160 East 300 South Salt Lake City, UT 84111

Janiuso

ATTN: Melissa Paschal Email: \_psc@utah.gov\_

Dear Ms. Paschal,

Enclosed are revisions to the AT&T Corp. ("AT&T") Residential Local Exchange Services Price List. This filing reduces consumer local late payment charge to 0.0%.

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The requested date of filing is October 20, 2014 with an effective date of November 1, 2014.

If you have any questions or concerns, please call me at (775) 333-3991.

Sincerely,

Janice L. Ono

Enclosure

## AT&T CORP. UTAH PRICE LIST RESIDENTIAL LOCAL EXCHANGE SERVICES

SECTION 2

1ST REVISED PAGE 16 EFFECTIVE: NOVEMBER 1, 2014

#### GENERAL REGULATIONS

#### 2.4 PAYMENTS AND CHARGES (continued)

## 2.4.8 Minimum Period Charge

The minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

### 2.4.9 Late Payment Charge

Subject to billing and systems availability, when a bill or estimated bill for AT&T Local Exchange Service charges is presented to the Customer, any amounts for which payment has not been received within 30 calendar days of the invoice date will be considered delinquent. The Customer may be assessed a Late Payment Charge on any delinquent account balance. The period subject to the Late Payment Charge shall commence on the 31st calendar day after the invoice date, and continue from month to month until the delinquent balance is resolved. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at that time. The Late Payment Charge shall be an amount equal to the outstanding delinquent balance multiplied by the applicable interest rate. The interest rate shall be 0.0% annually, simple interest (0.0% per month, simple interest).

In the event a Customer disputes, in good faith, the validity of any AT&T Local Exchange Service charges appearing on its invoice, as specified in Section 2.4.3 preceding, the amount of these disputed charges will be excluded from the total delinquent balance while the dispute is pending. If the Company sustains the charges after investigating the dispute, the applicable Late Payment Charges shall be deemed correct and binding on the Customer. alternately, the Company credits the charges after investigating the dispute, the Late Payment Charges will not apply.

Late payment charges do not apply until after the due date of the bill on which the usage charges first appear.

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