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### 3. CONSUMER LONG DISTANCE SERVICE OFFERINGS

### 3.1 GENERAL

### **3.1.2 DESCRIPTION OF CHARGES (Cont'd)**

D. Minimum Monthly Usage Charges

Customers may be required to maintain a minimum usage level in order to receive discounted rates and charges. Unless otherwise specified, minimum usage charges are billed in advance and are not subject to volume or time-of-day discounts.

E. Installation Charges

Installation charges are applicable to certain service options requiring the physical connection of lines, ports, equipment, or other facilities. Such charges may also be assessed for changes in the service arrangement for the addition or adjustment to lines, ports, equipment, or other facility necessary to provide the service required by the customer.

- F. Calling Card Service is available to residence customers subscribing to the calling plans listed elsewhere in Section 3.
- G. A Payphone Use Surcharge will apply to calls that originate from any payphone. The appropriate service charge listed in Section 6 of this Price List, applies.
- H. Operator Services from residential locations, which presubscribe to one of CenturyLink's 1+ dialed services, are listed in Section 6 of this Price List. (T)

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### 3. CONSUMER LONG DISTANCE SERVICE OFFERINGS

### 3.7 CALLING PLANS

### **3.7.1 HOME PHONE II UNLIMITED**

A. General Description

Home Phone II Unlimited long distance customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

- B. Terms and Conditions
  - 1. Unlimited Dial-1 calling is available only for typical residential voice usage. Home Phone II Unlimited long distance may not be used for any purpose inconsistent with typical residential domestic voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.
  - 2. This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the customer establishes separate billing accounts for each line. A monthly recurring charge applies for each line subscribed.
  - 3. To be eligible for this service, the customer must subscribe to the CenturyLink Local Exchange Company's qualifying Home Phone II local service package. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer. Each line subscribed to Home Phone II Unlimited long distance must meet the eligibility requirements.
  - 4. The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.

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### 3. CONSUMER LONG DISTANCE SERVICE OFFERINGS

### 3.7 CALLING PLANS

### **3.7.1 HOME PHONE II UNLIMITED**

B. Terms and Conditions (Cont'd)

- 5. This plan is provisioned in conjunction with the interstate Home Phone II Unlimited long distance calling plan under which CenturyLink provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedule.
- 6. The monthly recurring charge set forth below applies to intrastate calling. This charge is in addition to the monthly recurring charge applicable to the corollary interstate Home Phone II Unlimited long distance calling plan. The monthly recurring charge is billed in advance.
- C. Rates and Charges

PER MINUTE

- Voice Usage
- Data

\$0.00 0.10

MONTHLY RECURRING CHARGE

\$5.00

• Intrastate, Per Month, Per Line

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### 3. CONSUMER LONG DISTANCE SERVICE OFFERINGS

### **3.7** CALLING PLANS (Cont'd)

### **3.7.2** HOME PHONE II PER MINUTE

A. General Description

Home Phone II Per Minute long distance plan is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this service.

- B. Terms and Conditions
  - 1. A customer who subscribes to Home Phone II Per Minute pays a per minute usage rate for all interstate and/or intrastate Dial-1 usage plus a monthly recurring charge.
  - 2. This plan is provisioned in conjunction with the interstate Home Phone II Per Minute long distance calling plan under which CenturyLink provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedule.
  - 3. To be eligible for this service, the customer must subscribe to the CenturyLink Local Exchange Company's qualifying Home Phone II local service package and a qualifying high-speed internet service. Rates for local service apply in addition to the rates listed below. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer. Each line subscribed to Home Phone II Per Minute long distance calling plan must meet the eligibility requirements.
  - 4. Calls made using the Home Phone II Per Minute long distance calling plan are billed in full minute increments.
- C. Rates and Charges

PER MINUTE

• Switched Outbound

\$0.05

### MONTHLY RECURRING CHARGE

\$3.00

• Intrastate, Per Month, Per Line

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### 4. BUSINESS COMPLEX SERVICE OFFERINGS

### 4.1 GENERAL 4.1.2 DESCRIPTION OF CHARGES (Cont'd)

### 4.1.2 DESCRIPTION OF CHARGES (COI

C. Volume Discounts

Customers whose total monthly usage equals or exceeds a minimum level may be eligible for a volume discount. The amount of the discount is generally based upon the customer's total monthly usage charges for all services; such usage may be measured for each rate period over all access lines in a service group. The Company reserves the right to discontinue Volume Discounts to customers who are delinquent in payment for services provided by the Company. Volume discounts are not applicable to monthly recurring charges, installation charges, fees for special features and functions, administrative or physical change charges, or minimum monthly usage charges.

D. Minimum Monthly Usage Charges

Customers may be required to maintain a minimum usage level in order to receive discounted rates and charges. Unless otherwise specified, minimum usage charges are billed in advance and are not subject to volume or time-of-day discounts.

E. Installation Charges

Installation charges are applicable to certain service options requiring the physical connection of lines, ports, equipment, or other facilities. Such charges may also be assessed for changes in the service arrangement for the addition or adjustment to lines, ports, equipment, or other facility necessary to provide the service required by the customer.

- G. A Payphone Use Surcharge will apply to calls that originate from any payphone. The appropriate service charge listed in Section 6 of this Price List, applies.
- H. Operator Services from business locations, which presubscribe to one of CenturyLink's 1+ dialed services, are listed in Section 6 of this Price List.
- I. CenturyLink Conferencing is available to business customers subscribing to the calling plans listed in this section. Terms, conditions and rates are specified in the Company's Rates and Services Schedule.

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### 4. BUSINESS COMPLEX SERVICE OFFERINGS

## 4.4 CALLING PLANS4.4.2 GOVERNMENT NETWORK SERVICES (Cont'd)

- C. GNS-2000/QLA
  - 1. Switched

GNS-2000 may be provisioned via Feature Group D ("FGD") for switched services from the customer's premises through the Local Exchange Carrier's central office to the Company network. All long-distance calls originating from or terminating to GNS-2000 switched access locations are automatically switched to the Company network. GNS-2000 Toll Free service may be provisioned on the same FGD line.

2. Dedicated

GNS-2000 may also be provisioned via dedicated lines from the customer's premises through the local central office to the Company network. Dedicated access to GNS-2000 may be provisioned by T-3, T-1 or Dedicated Access Lines (DAL).

3. worldcard

The worldcard Option S is available with GNS-2000. The worldcard Option F gives the customer a 5% discount for a 1-year term agreement, 10% discount for a 2-year term agreement, and a 15% discount for a 3-year term agreement. For rates and charges, see GNS-2000 worldcard in 4.3 of this Price List.

4. Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

5. Directory Assistance

For terms, conditions, and rates and charges, see Directory Assistance in Section 6 of this Price List.

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### 4. BUSINESS COMPLEX SERVICE OFFERINGS

### 4.4 CALLING PLANS (Cont'd)

### 4.4.4 CENTURYLINK CONNECT

A. General Description

As of May 12, 2008 CenturyLink Connect is being offered as a contractual offering of business services at special rates, which is available on a one, two, or three-year term commitment. CenturyLink Connect is intended for retail business providing at least one of the following services: outbound call center, CenturyLink Conferencing, application services, broadcast fax/voice/satellite, internet services, payphones, shared tenant applications, or voice mail. The service is not available to telecommunication carriers, telecommunication resellers, or VoIP resellers. CenturyLink Connect has a minimum monthly revenue commitment of \$5,000.00 or an annual commitment of \$60,000.00.

B. Terms and Conditions

In addition to the terms and conditions following, services are also governed by the terms and conditions contained in the Company's Rates and Services Schedule Interstate.

1. Billing and Rounding

Rates are quoted in full minutes. Bulk rounding for domestic minutes and natural rounding for international minutes. Business calls are measured and billed in six-second initial and six-second additional increments.

2. Directory Assistance

For terms, conditions, and rates and charges, see Directory Assistance Service in Section 6 of this Price List.

3. Enhanced Toll-Free Features

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

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### 4. BUSINESS COMPLEX SERVICE OFFERINGS

- 4.5 CALLING PLANS (Cont'd)
- 4.5.7 **RESERVED FOR FUTURE USE** (T)

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### 4. BUSINESS COMPLEX SERVICE OFFERINGS

4.5 CALLING PLANS

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4.5.7 **RESERVED FOR FUTURE USE** (Cont'd)

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### 4. BUSINESS COMPLEX SERVICE OFFERINGS

4.5 CALLING PLANS

4.5.7 **RESERVED FOR FUTURE USE** (Cont'd) (T)(M)

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### 4. BUSINESS COMPLEX SERVICE OFFERINGS

4.5 CALLING PLANS

4.5.7 **RESERVED FOR FUTURE USE (Cont'd)**  (T)(M)

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### 4. BUSINESS COMPLEX SERVICE OFFERINGS

### 4.6 CALLING PLANS (Cont'd)

### 4.6.3 **BUSINESS ANYTIME II**

A. Description

Business Anytime II is a flat rated Dial-1 service. All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

- B. Description
  - 1. A customer who subscribes to Business Anytime II pays a monthly recurring charge each month and a per minute usage rate for all interstate and/or intrastate Dial-1 usage. The monthly recurring charge applies per account, per location.
  - 2. Toll Free is not included but is available as an add-on plan using the Company's Simple Business Solutions Toll Free.
- C. Rates and Charges

### INTRASTATE

• Per Minute

\$0.07

Monthly Charge - The monthly recurring charge which affords customers the ability to receive intrastate and interstate calls is located in the Company's interstate Rates and Services Schedule.

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### **104. Obsolete Business Complex Service Offerings**

### **104.4 CALLING PLANS**

**104.4.1 LONG DISTANCE ADVANTAGE** 

B. Terms and Conditions (Cont'd)

- 4. CenturyLink will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.
- 5. If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.
- 6. Refer to Section 4.3 of this Price List for the description and rates and charges for (T) Long Distance Advantage worldcard.
- C. Rates and Charges

•

1. Switched Access - Outbound and Inbound, Per-Minute Rates

	INTERLATA RATE	INTRALATA RATE
• Monthly	\$0.0850	\$0.0850
• Term	0.0800	0.0800

2. Enhanced Toll Free Features

These features are provided in conjunction with the interstate Long Distance Advantage. All other terms and conditions are specified in the Company's Rates and Services Schedule.

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### **104. Obsolete Business Complex Service Offerings**

### 104.4 CALLING PLANS

### **104.4.2 Q.INTEGRITY**

C. Rates and Charges (Cont'd)

6. 1+Per Minute InterLATA/Intrastate and IntraLATA/Intrastate Usage Rates

Subject to availability, the following per minute rates will apply to inbound and outbound calls.

a. InterLATA/Intrastate

	SWITCHED		DEDICATED			
	1-YEAR	2-YEAR	<b>3-YEAR</b>	1-YEAR	2-YEAR	3-YEAR
Option D	\$0.0940	\$0.0920	\$0.0900	\$0.0740	\$0.0730	\$0.0710
Option E	0.0940	\$0.0920	\$0.0900	\$0.0740	\$0.0730	\$0.0710

b. IntraLATA/Intrastate

	SWITCHED		DEDICATED			
	1-YEAR	2-YEAR	<b>3-YEAR</b>	1-YEAR	2-YEAR	<b>3-YEAR</b>
Option D	\$0.0940	\$0.0920	\$0.0900	\$0.0740	\$0.0730	\$0.0710
Option E	0.0940	\$0.0920	\$0.0900	\$0.0740	\$0.0730	\$0.0710

10. Q.Integrity worldcard

Refer to Section 4.3 of this Price List for the description and rates and charges for (T) Q.Integrity worldcard.

11. Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

**INTRALATA RATE** 

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### **104. Obsolete Business Complex Service Offerings**

### **104.4 CALLING PLANS**

#### 104.4.3 **Q.GUARANTEED**

C. Rates and Charges (Cont'd)

2. Dedicated - Outbound and Inbound Per-Minute Rates

Group 1

<ul> <li>Month-to-Month</li> <li>1-Year</li> <li>2-Year</li> <li>3-Year</li> </ul>	\$0.0730 0.0690 0.0680 0.0660	\$0.0730 0.0690 0.0680 0.0660
Group 2		
<ul><li>1-Year</li><li>2-Year</li><li>3-Year</li></ul>	$0.0680 \\ 0.0670 \\ 0.0660$	$0.0680 \\ 0.0670 \\ 0.0660$
Group 3		
<ul><li>1-Year</li><li>2-Year</li><li>3-Year</li></ul>	$0.0660 \\ 0.0650 \\ 0.0630$	0.0660 0.0650 0.0630

**INTERLATA RATE** 

### 3. Q.guaranteed worldcard

Refer to Section 4.3 of this Price List for the description and rates and charges for **(T)** Q.guaranteed worldcard.

4. Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

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### **104. Obsolete Business Complex Service Offerings**

### 104.4 CALLING PLANS 104.4.4 Q.BIZ

B. Terms and Conditions (Cont'd)

- 4. CenturyLink will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.
- 5. If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.
- 6. Refer to Section 4.3 of this Price List for the description and rates and charges for (T) Q.biz worldcard.
- 7. Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Interstate Rates and Services Schedule.

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### **104.** Obsolete Business Complex Service Offerings

### **104.5** CALLING PLANS (Cont'd)

### **104.5.4** Core Connect Professional Unlimited Long Distance

A. Description

The Core Connect Professional Unlimited Long Distance calling plan allows a business customer to complete intrastate direct dialed voice calls that have monthly fees and charges which are billed per month without regard to usage.

- B. Terms and Conditions
  - 1. This service is provisioned in conjunction with the interstate Core Connect Professional Unlimited calling service under which the Company provides interstate long distance service. This service is an add-on to the interstate Core Connect Professional Unlimited calling plan that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility under this plan are specified in the Company's Interstate/International Rates and Services Schedule.
  - 2. Core Connect Professional Unlimited Long Distance is only available to business customers who purchase a minimum of three (3) Core Connect Professional Unlimited calling plans per account. A customer may select any combination of Core Connect 1, Core Connect Professional, and Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account.
  - 3. Certain restrictions apply. The Core Connect Professional Unlimited calling service may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. Core Connect Professional Unlimited calling service applies only to domestic direct-dialed voice calls. A customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.
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### **104.** Obsolete Business Complex Service Offerings

### **104.5** CALLING PLANS

### **104.5.4** CORE CONNECT PROFESSIONAL UNLIMITED LONG DISTANCE

B. Terms and Conditions (Cont'd)

- 4. The term direct dialed voice calls does not include the following types of calls:
  - calls to Internet service providers or other data service providers
  - multi-party conference calls (except when dialed using a toll free number)
  - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
  - calls for the purpose of dictation or transcription
  - chat lines
  - intercom calls / monitoring calls
  - Plan does not include 900 number calls, directory assistance, calling cards, or operator services
  - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message.
- 5. The Company may monitor customer's usage to ensure that customer's use of the service is consistent with the applicable restrictions. If the Company determines the Customer has violated the terms and conditions of the service, the Customer's long distance service will be suspended. If customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be subject to investigation to determine compliance with listed restrictions.
- 6. The Company may take any other action permitted by this Price List and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 7. Inbound toll free services permit customers to receive domestic inbound calls. Customers who select Core Connect Professional Unlimited can also purchase the Choice Unlimited toll-free service as defined in 4.4.5, preceding.

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### **104.** Obsolete Business Complex Service Offerings

### **104.5** CALLING PLANS

### **104.5.4** CORE CONNECT PROFESSIONAL UNLIMITED LONG DISTANCE

B. Terms and Conditions (Cont'd)

- 8. Term agreements are available.
- 9. If a customer terminates Qwest Long Distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Core Connect Professional Unlimited offer. The early termination terms, conditions and waivers for Qwest local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.
  - 1-year term, \$13.00 early termination charge
  - 2-year term, \$26.00 early termination charge
  - 3-year term, \$33.00 early termination charge
  - 5-year term, \$88.00 early termination charge
- 10. The Core Connect Professional Unlimited calling service is only available to business customers subscribing to retail local exchange service from an affiliate of the Company that provides local service, and, requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service. All services must be billed by an affiliate company on the same invoice to subscribe to this service.
- 11. The following qualifying products and services are required for Core Connect Professional Unlimited Long Distance:
  - Minimum three (3) basic exchange lines with Choice Business Plus
  - Minimum three (3) Core Connect Professional Unlimited Long Distance plans
  - CenturyLink High Speed Internet Service with Core Service Pack up to 12Mbps.
- 12. If customer's Core Connect Professional Unlimited Long Distance service is terminated either by the customer or the Company, the customer's long distance service will be converted to the Choice Unlimited Calling Plan as defined in 4.4.5, preceding.

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104.5 CALLING PLANS 104.5.4 Core Connect Professional Unlimited	LONG DISTANCE (Cont'd) (T)(M)
C. Rates and Charges	
1. Core Connect Professional Unlimited Long Dista	ance – Outbound (Direct Dialed)
	PER MINUTE RATE
All Time Periods	\$0.00
	MONTHLY RATE
Switched Outbound	
- First Line, Month to Month or Term	\$25.00
- Second and Third Line, Month to Month Term	15.00 10.00
Access Line Charge	
- The monthly charge is located in the Co Rates and Services Schedule.	ompany's Interstate/International
2. Switched Access – Inbound (Toll-Free)	
	PER MINUTE RATE
All Time Periods	\$0.05
The monthly charge for each 8XX numbe Interstate/International Rates and Services Sch	er is located in the Company's edule. (M)

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### 5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

### 5.4 **RETENTION OFFERS**

### A. Residential

1. Home Phone II Unlimited \$10 For 12

Existing residential customers may be eligible for a \$10 bill credit for twelve (12) months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Home Phone II Unlimited for a minimum of twelve (12) months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer, and will continue for eleven (11) consecutive months thereafter. If a customer discontinues Home Phone II Unlimited prior to the end of the twelve (12) month period, no additional credits will be applied.

This offer is provisioned in conjunction with the interstate Home Phone II Unlimited offer under which CenturyLink provides interstate long distance usage. The Company reserves the right to review the offer availability and conditions and is available until changed or cancelled by the Company. (N)

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5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

5.4 **RETENTION OFFERS (Cont'd)** 

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### 5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

### 5.5 HEARING OR SPEECH IMPAIRED PERSONS DISCOUNT

Unless otherwise specified, a rate reduction will apply on all calls within the state, originating from a certified hearing or speech impaired customer's residential line. The rate reduction will be the application of a 40% discount over the established long distance rates in effect.



### (M) Material moved from Section 3, Page 3.