

ACTION REQUEST

Date: September 17, 2015

FROM: Public Service Commission

Due: October 19, 2015 *

SUBJECT: Formal Complaint – Susan Hilliard vs. Frontier Communications,
Docket No. 15-041-01

(Company Name, Case Number, etc.)

9/17/2015

15-041-01

(4) FORMAL COMPLAINT OF SUSAN HILLIARD AGAINST FRONTIER COMMUNICATIONS In the Matter of the Formal Complaint of Susan Hilliard against Frontier Communications

This is a request for the Division to provide analysis, evaluation results, and the basis for conclusions and recommendations regarding the following:

- Review for Compliance and Make Recommendations
- Review Application and Make Recommendations
- Analyze the Complaint
- Review Notice and Make Recommendations
- Review Request for Agency Action and Make Recommendations
- Respond in Accordance with the Notice of Filing and Request for Comments
- Investigate
- Other – Explanation and Statement of Issues to be Addressed (See Below):

*In the event the Commission issues an order or notice providing dates for comments and/or testimony in this docket:

- The Division shall respond consistent with the order or notice;
- The order or notice, including any deadlines, shall supersede and replace this action request; and
- This action request shall be deemed withdrawn.