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SCHEDULE NO. AC

RULE NO. 3

CUSTOMERS' REQUIREMENTS FOR SERVICE (continued)

A1 Application for service

B1 Requirement of customer

Each applicant for telephone service may be required to sign an application for the service desired, on a form provided by the utility, as a condition precedent to the initial establishment of service.

The application form will generally set forth the following information:

- C1 Date and place of application.
- C2 Location of premises to be served.
- C3 Date applicant will be ready for service.
  
- C4 Purpose for which service is to be used (business or residence).
- C5 Address to which bills are to be mailed or delivered.
- C6 Whether applicant is the owner or tenant of, or agent for, the premises.
- C7 Service desired - class, type, and grade.
- C8 Information for listing in alphabetical and classified telephone directories.
- C9 Such other information as the utility may reasonably require.
- C10 Signature of applicant.

The utility may accept an oral or written application from a customer for additions to or changes in the present service.

Any application is merely a request for service and does not in itself bind the utility to furnish the service except under reasonable conditions as set forth in the tariff schedules, nor does it bind the applicant to take service.

SCHEDULE NO. AC

RULE NO. 3

CUSTOMERS' REQUIREMENTS FOR SERVICE (continued)

A2 APPLICATION OF BUSINESS AND RESIDENCE RATES

B1 Business or residence classification of customer service (as distinguished from public telephone service) is determined by the character of use to be made of the service.

B2 Service is classified as business service and business rates apply where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature, or where the service or any part thereof is furnished at a business location.

(D)  
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(D)

B3 Service is classified as residence service and residence rates apply where the use is primarily or substantially of a social or domestic nature and the business use, if any, is incidental.

B4 When it is determined that a customer's residence service is primarily or substantially using the service in such a manner that it should be reclassified as business service under the above provisions, the utility will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service and pay applicable business rates.

(C)  
(C)

A3 Obligation to provide service

B1 The utility's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment.

A4 Termination or Re-origination of Calls Received Over a Data Service

The use of the service to terminate or re-originate calls received over a data service onto the public switched network will be subject to business access line charges as well as feature group A usage charges located in the Company's State and Federal Access Tariffs.

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SCHEDULE NO. AC

RULE NO. 3

CUSTOMERS' REQUIREMENTS FOR SERVICE (continued)

A5 REESTABLISHMENT OF CREDIT

- B1 A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility for the premises for which service is to be restored, and will be required to pay service connection charges as shown in applicable schedule and to reestablish credit by making the deposit prescribed in this Rule before service is restored.
- B2 An applicant who previously has been a customer of the utility and during the last twelve months of the prior service has had service discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility, and will be required to reestablish credit by making the deposit prescribed in this Rule.
- B3 A customer may be required to reestablish credit under provisions set forth herein or by making a deposit in accordance with this Rule, if the conditions of service or basis on which credit was originally established have materially changed.

A6 ADVANCE PAYMENTS

- B1 An applicant for telephone service may be required to pay in advance at the time application for service is made, the service connection charges applicable, together with at least one month's charges for the services, equipment, and facilities applied for, and where necessary, in the opinion of the utility, the estimated amount of construction and installation charges.
- B2 The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for services, equipment, and facilities furnished, for service connection, move and change charges, and for toll messages.



SCHEDULE NO. AC

RULE NO. 6

LIMITATION OF LIABILITY (continued)

- A1 Limitation of liability (continued)
- B1 Liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services of facilities furnished. (continued)
- C2 Interruptions of service (continued)
- D2 Service Guarantee Credit (continued)
- E4 The credit will not apply to "out of service" conditions resulting from the willful neglect, misuse or abuse by the customer. The credit will not apply to "out of service" conditions where the outage is in the customer's inside wire or customer's premises equipment. This credit will not apply to "out of service" conditions resulting from natural disasters, fire, extreme weather conditions such as flooding, earthquake or circumstances beyond the Company's control. This credit also will not apply to "out of service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills. (N)
- E5 The credit will apply, when due to the fault of the company, a commitment date for installation of primary service is missed. (N)
- C3 Use of connecting utility facilities or services when suitable arrangements can be made, outside plant facilities of other utilities may be used in establishing connections to points not reached by this utility's outside plant facilities. In establishing connections with the facilities of other utilities, this utility is not responsible or liable for any action of the connecting utility.
- C4 Defacement of premises. The utility shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the utility by reason of any defacement or damage to the customer's premises resulting from the existence of the utility's facilities on such premises or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the utility.



SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

APPLICABILITY

Applicable to services offered involving outside plant facility charges within exchange areas.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES		<u>Nonrecurring Charge</u>	<u>Billing Code</u>
A1	Nonrecurring facility charges		
B1	Aerial, or at utility's option, under-ground reinforcements# to outside plant facilities along existing exchange circuits of this utility.	No charge**	
B2	Aerial, or at utility's option, under-ground outside plant facilities beyond existing exchange circuits of this utility		
C1	Cost Coverage Allowance		(T)
	The utility will construct at its expense up to \$500.00 of outside plant facilities per applicant.		(C) (C)
C2	Applicants may, at the option of the utility, be required to execute a termination agreement in an amount equal to 12 months' exchange service in cases where no outside plant facility charges are applicable.		
**	Except as shown in Schedule A-2, Condition A1, B11		(T)
#	See Condition A1 B3.		

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

RATES (continued)

A1 Nonrecurring facility charges (continued)

B2 (continued)

C3 Outside plant facilities exceeding cost coverage allowance

D1 All outside plant facilities in excess of the cost coverage allowance is based upon the utility's actual cost.

C4 The utility may charge the applicant for any cost incurred in acquiring a suitable right-of-way when constructing plant on private property.

C5 The utility may charge the applicant for any cost incurred when acquiring special permits to construct plant.

B3 In those circumstances where extension to outside plant facilities exceeds \$2,500.00, in addition to any material or labor to be furnished by the customer, the customer will pay in advance one-half of the estimated total cost of the utility's construction as prescribed in R746-360-9(B) and as may be set forth in a contract executed between the utility and the customer. If costs exceed twice the state wide loop investment, as set forth annually by the Division of Public Utilities, pursuant to R746-360-9(B)(1), the customer must bear all remaining costs, except as ordered by the Commission. (N)



SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS

- A1 Nonrecurring facility charges
- B1 General
- C1 Charges under this schedule are for abnormally costly outside plant facility extensions to prevent unreasonably burdening the general body of existing customers. (C)
- C2 Charges in this schedule are
- D1 Applicable to aerial and underground facilities whether utility or jointly owned or rented to all classes, types, and grades of service.
- C3 All outside plant facilities will be owned and maintained by the utility. The applicant, however, if mutual agreement is made with the utility, may clear the right-of-way, furnish and install the underground supporting structure, or open and close a trench for buried services on private right-of-way, all in accordance with the utility's construction specifications. The utility in these cases will furnish and install the fixtures and wire or cable at its expense. Ownership of facilities, structures, etc., so provided by application shall be vested to the utility. (C)
- C4 Nonrecurring charges under this schedule are payable in advance and are not refundable except as specified in CONDITIONS A1 B7 C6.

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

CONDITIONS (continued)

A1 Nonrecurring facility charges (continued)

B2 Measurement of extension to outside plant facilities

- C1 The distance for determining non-recurring charges is measured from the point of connection at the nearest accessible existing distribution facility to the point of connection (local protector) with the interior wiring at the building being served. (C)
- C2 Where the proposed route over private property will be part of the route to serve two or more customers, or where, at the utility's option, the route will be on private property rather than on public roads, such routes will be treated as being on public roads. (C)

B3 Actual cost determination

- C1 In those circumstances where extension to outside plant facilities exceeds \$500.00, in addition to any material or labor to be furnished by the customer, the customer will pay in advance one-half of the estimated total cost of the utility's construction as prescribed in R746-360-9(B) and as may be set forth in a contract executed between the utility and the customer. If costs exceed twice the state wide loop investment, as set forth annually by the Division of Public Utilities, pursuant to R746-360-9(B)(1)(b), the customer must bear all remaining costs, except as ordered by the Commission. (C)
- C2 Should the amount advanced by the customer exceed the actual cost, a refund will be made within 60 days after completion of the utility's construction.
- C3 In no instance will the utility charge more than the actual cost at the closing of the job order.