

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

(T)

**EXCHANGE AND NETWORK
SERVICES
UTAH**

SECTION 5
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(A.L. 2015-P09)

Effective: 8-19-2015

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description (Cont'd)

5. The following types of **Basic PAL** are available:

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a. Measured Full Resale Basic PAL Service

Usage charges will apply to all outgoing calls completed on a local basis. Fraud protection is available at rates and charges specified in D., following. This service provides:

- Access to the local network;
- Free calls to the 911 emergency code;
- Inter/IntraLATA and Interstate direct dialed toll calling.

b. Measured Resale Basic PAL with Call Allowance

Usage charges will apply to all outgoing local calls after reaching the allowance of 210 local calls per month. Fraud protection is available at rates and charges specified in D., following. This service provides:

- Access to the local and toll network;
- Free calls to the 911 emergency code;
- Inter/IntraLATA and Interstate direct dialed toll calling.

c. Flat Full Resale Basic PAL Service

Fraud protection is available at rates and charges specified in D., following. Flat Full Resale Basic PAL Service provides:

- Access to the local network;
- Free calls to the 911 emergency code;
- Inter/IntraLATA and Interstate direct dialed toll calling.

d. Flat Outgoing Basic PAL Service

Basic PAL Service provides a flat outgoing only exchange access line without screening.

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A.5. (Cont'd)

e. Coinless Subscriber Basic PAL Service

This service provides:

- Free calls to 911 emergency agency code;
- Access to directory assistance;
- Prevention of Company operators from billing collect and bill to third number calls to the PAL service;

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(M) Material moved to 105.5.7.

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5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

B. Terms and Conditions

1. **Basic PAL Service** will be provided where equipment, facilities, and operating conditions permit. (C)
2. Basic PAL Service is available on a Foreign Central Office (FCO) basis at the rates and charges specified in D., following.
3. PAL Service will be considered the same as business service for directory listing purposes. Additional listings will be furnished at rates and charges specified in 5.7.
4. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only.
5. Joint User Service is not available with PAL Service.
6. Calls to directory assistance, 911, and Company repair service are not subject to measured or obsolete message PAL usage charges.
7. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.
8. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.

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5.5.7 PUBLIC ACCESS LINE SERVICE

B.9. (Cont'd)

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10. In the event it becomes apparent that a PSP pay telephone (as defined herein) is attached to a line not authorized for use with such a set, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a Public Access Line at the rates and charges specified herein.
11. PAL Service will be disconnected when used with equipment other than PSP pay telephones as defined herein.
12. Terms and conditions, rates and charges as described elsewhere in this Price List apply as appropriate.
13. Changing to or from PAL service may require a telephone number change.
14. Optional toll calling plans, specified in 6.3, may be available to PAL Service customers. See individual price list section for restrictions.
15. Loop Diversity and/or Avoidance defined in the Private Line Transport Services Price List are available with Basic PAL Service.
 - a. Customers subscribing to Loop Diversity must also have additional facilities for the diverse route.
 - b. Customers subscribing to Avoidance may also be required to pay Foreign Central office charges, as defined in Section 5 of the Private Line Transport Services Price List.

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5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

A. Description

Effective August 19, 2015, Smart PAL Service is obsolete and no longer available to new customers. Existing customers may retain the service as long as the service remains at the same location for the same customer.

1. Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones subject to the availability of existing CO facilities and special operator equipped locations, as appropriate, e.g., TOPS.
2. The use of "coinless" telephone in this Price List refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for third number billed, collect and calling card calls.

3. Smart PAL Service

Smart PAL Service is a flat or message, two-way or outgoing only line which utilizes central office coin control features. This service provides:

- Coin signaling, including coin collect and coin return.
- Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
- Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
- Routing to the presubscribed carrier for all 0+ and 00- interLATA calls.
- Pay-per-call blocking (e.g. 900 and 976).
- Incoming and outgoing call screening.
- Access to:
 - Directory assistance,
 - 911 emergency code,
 - All interexchange carriers,
 - 800/800-type service and 950 telephone numbers,
 - Company repair service.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

B. Terms and Conditions

1. Smart PAL Service will be provided where equipment, facilities, and operating conditions permit.
2. PAL Service will be considered the same as business service for directory listing purposes. Additional listings will be furnished at rates and charges specified in 5.7.
3. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only.
4. Joint User Service is not available with PAL Service.
5. Calls to directory assistance, 911, and Company repair service are not subject to measured or obsolete message PAL usage charges.
6. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.
7. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.
8. The following terms and conditions are specific to Smart PAL Service:
 - a. Separate lines are used for each pay telephone instrument installed. Off premises extensions are not permitted.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

B.8. (Cont'd)

- b. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company's network.

9. In the event it becomes apparent that a PSP pay telephone (as defined herein) is attached to a line not authorized for use with such a set, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a Public Access Line at the rates and charges specified herein.

10. PAL Service will be disconnected when used with equipment other than PSP pay telephones as defined herein.

11. Terms and conditions, rates and charges as described elsewhere in this Price List apply as appropriate.

12. Changing to or from PAL service may require a telephone number change.

13. Optional toll calling plans, specified in 6.3, may be available to PAL Service customers. See individual price list section for restrictions.

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105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

C. Responsibility of the Customer

1. The PAL customer shall be responsible for the installation, operation, and maintenance of any PSP pay telephone used in connection with this service.
2. The PAL customer shall be responsible for the payment of Maintenance of Service charges for visits made by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of PSP pay telephones.
3. The PAL customer is responsible for all rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account, unless due to Company error.
4. The PAL customer will be responsible for refund of coins lost or collected in error.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

2. Smart Public Access Lines will be provided at the following rates and charges:

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	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Flat			
- Outgoing only, per line	5FO	\$73.00	\$10.91
- Two-way, per line	5FP	73.00	10.91
• Message			
- Outgoing only, per line	14C	73.44	10.09
- Two-way, per line	1NH	73.44	10.09

3. Message Usage Rate

	RATE PER CALL
• Message Rate	\$0.02

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

5. The nonrecurring CO PAL change charge following applies.
- To each line when changing from one type of PAL to another;
 - To telephone number changes, at customer's request;
 - For temporary transfer of calls, at customer's request;
 - Only one PAL change charge will apply per order.

**NONRECURRING
CHARGE**

- Per activity, per Public Access Line changed[1] \$30.72

[1] The nonrecurring charge will apply when the Fraud Protection features are provided subsequent to the initial installation of the Basic PAL or when changing from incoming to incoming and outgoing and vice versa.

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105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

6. Time of day discounts will not apply to Measured PAL Service.
7. PAL Usage Charges
 - a. PAL usage charges accumulate on a monthly basis commencing on the billing date.
 - b. PAL usage charges, specified preceding, are applicable to local messages completed on a dial station-to-station basis.
 - c. Initial minute is for a connection of one minute or any fraction thereof.
 - d. Additional minute is for each additional minute or any fraction thereof.
 - e. The initial period rate is the rate in effect at the time the connection is established. The rate for each additional period is the rate in effect at the beginning of each additional period.
8. Timing of Local Messages
 - a. Chargeable time begins when connection is established between the calling station and the called station.
 - b. Chargeable time ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
9. The monthly rates for measured PAL service do not contemplate the provision of monthly billing detail. When billing detail is requested, it must be arranged for in advance and an additional charge as shown below will be assessed.

CHARGE

- | | |
|-----------------------------------|--------|
| • Billing detail charge, per call | \$0.01 |
|-----------------------------------|--------|
10. Message unit charges, as specified preceding, apply for calls placed within exchanges in the same local calling area.