
CITIZENS DIGITAL CENTREX (CDC)

II. FEATURE PACKAGES

A. Feature Package 1 - Basic Single Line (3)

The basic feature package will include, but not be limited to the following features:

Automatic Call Back (Ring Again)
Blind Transfer Roll
Call Back Queuing
Call Forward - All Calls
Call Waiting
Consultation Hold
End-To-End Signaling
Last Number Redial
Off-Hook Queuing
Permanent Hold/Call Hold
Speed Call - Individual Short
Station to Station Dialing
3 Way Calling/Transfer
Message Wait Indicator (Stutter Dial Tone)

(T)

B. Feature Package 2 - Business Line Features (3)

The business set feature package will include, but not be limited to the following features:

Auto Answer Back
Auto Dial
Automatic Line
Busy Override
Call Back Queuing
Call Forward
Call Forward Reason Display
Call Forward/Auto Dial Display
Call Park
Call Pickup
Call Waiting
Display Called Number
Display Calling Number
End-To-End Signaling
Feature Code Access
Feature Display
Group Intercom
Held Calls
Individual (POTS) Business Line
Intercom

CITIZENS DIGITAL CENTREX (CDC)

II FEATURE PACKAGES (Continued)

B. Feature Package 2 - Business Line Features (3) (Continued)

The business set feature package will include, but not be limited to the following features:

Listen On Hold
Make Set Busy
Malicious Call Hold
Message Wait Indicator
Multiple Appearance Directory Number-SCA
Multiple Appearance Directory Number-MCA
On Hook Dialing
Query Time Key
Ring Again
Short Hunt
Speed Calling
3 Way Calling/Transfer

(T)

C. Feature Package 3 - Attendant Line Features (3)

The attendant feature package will include, but not be limited to the following features:

Auto Dial
Automatic Recall
Busy Verify - Stations
Busy Verify - Trunks
Call Hold
Call Park
Call Park Recall Timer
Call Selection
Camp-On
Code Calling Line Termination
Conference Call - Maximum Six
Console Display
Console Test
Control of Trunk Groups
Delayed Operation
Interposition Calls/Transfer
Locked Loop Operation
Lockout
Maintenance and Administration Position
(MAP) Display For Attendant Operational Measurements (OM)
Message Waiting

CITIZENS DIGITAL CENTREX (CDC)

II. FEATURE PACKAGES (Continued)

C. Feature Package 3 - Attendant Line Features ⁽³⁾ (Continued)

The attendant feature package will include, but not be limited to the following features:

Multiple Console Operation
Multiple Listed Directory Number
Position Busy
Recorded Announcement
Release Upon Completion
Secrecy
Serial Call
Speed Call
Straight Forward Outward Completion
Supervisory Console
Switched Loop Operation
Through Dialing
Time Recall Set to Zero
Transfer
Trouble Key on Console
Trunk Group Busy/Access Control - Key
Trunk Group Busy Indication
Two-Way Splitting
Wildcard Key

D. Feature Package 4 - Enhanced Station I ⁽⁴⁾

The enhanced feature package will include, but not be limited to the following features:

Call Forward Busy (T)
Call Forward No Answer (T)
Conference Six Port
Directed Call Pickup
Speed Call - Long List

(3) Feature Package 1 or 2 or 3 Rate is in addition to the appropriate CAL Rate.

(4) In order to obtain this feature package for any particular CAL, the customer must also subscribe to Feature Package 1 or 2 or 3 for each associated CAL.

CITIZENS DIGITAL CENTREX (CDC)

II. FEATURE PACKAGES (Continued)

E. Feature Package 5 - Enhanced Station II ⁽⁵⁾

The enhanced feature package II will include, but not be limited to the following features:

Enhanced 3 Way Calling
Intergroup Calling
Last Number Redial (Business Set)
Message Wait Light (Single Line)
Key Set Audio-On-Hold
Speed Call (Group)
Station Call Park I

(T)

F. Optional Features Packages (6)

The optional features package will include, but not be limited to the following features:

- 1) Virtual Facilities Group (VFG)

VFG-Inwats
VFG-Outwats
VFG-Trunk Group Busy Attendant Console
VFG-Queuing
- 2) Station Message Detail Recording

Per Group of 2 to 50 Lines
Per Group of 51 to 200 Lines
Per Group of 201 to 500 Lines
Per Group of Over 501 Lines
- 3) Authorization Codes - Per Line

(5) In order to obtain this feature package for any particular CAL, the customer must also subscribe to Feature Package 1 or 2 or 3 for each associated CAL.

(6) In order to obtain this feature package for any particular CAL, the customer must also subscribe to Feature Package 1 or 2 or 3 for each associated CAL.

CITIZENS DIGITAL CENTREX (CDC)

III. FEATURE DESCRIPTIONS (Continued)

A. Feature Package 1 - Basic Station (Continued)

OFF-HOOK QUEUING With this feature, a call that cannot be completed because an idle outgoing trunk is not available among the inexpensive route set, may wait off-hook for an idle trunk. When an outgoing trunk becomes available, the call progresses in the normal manner.

PERMANENT HOLD/CALL HOLD Allows a CDC station user to place a call on hold for any length of time.

SPEED CALL - INDIVIDUAL SHORT Allows the CDC station user to place calls to a list of frequently called numbers by dialing fewer digits than the complete directory number. Limited to eight frequently called numbers.

STATION TO STATION DIALING Calls may be dialed to completion between any two station lines of a digital CDC group.

STUTTERED DIAL TONE This feature permits a station user to be notified of a waiting message. Stuttered dial tone is used for stations without Message Waiting (MWT) lamps.

3 WAY CALLING Allows a CDC station line to establish a 3 way conference with two other parties. (T)

B. Feature Package 2 - Business Set Features

The following Business Set Features require the use of priority customer equipment.

AUTO ANSWER BACK The Auto Answerback feature, when implemented on a Business Set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after four seconds of ringing.

AUTO DIAL Allows the business set user to call a frequently dialed number by pressing the assigned feature key.

AUTOMATIC LINE Business Set Automatic Line (AUL) is a directory number (DN) feature that may be assigned to individual DN appearances on a Business Set station, including the primary DN.

BUSY OVERRIDE Busy Set Override allows a Business Set to gain access to a busy station by pressing the busy override key.

CITIZENS DIGITAL CENTREX (CDC)

III. FEATURE DESCRIPTIONS (Continued)

B. Feature Package 2 - Business Set Features (Continued)

ON HOOK DIALING Allows the CDC business user to originate calls without lifting the handset.

QUERY TIME KEY Displays the current time and date by activating the time key. Requires display option on customer premises equipment.

RING AGAIN Allows the CDC business set user to monitor a busy set of directory number appearances on the business set. The short hunt is limited to the number of directory appearances on the business set.

SHORT HUNT Allows incoming calls to a business set user to hunt over a set of directory number appearances on the business set. The short hunt is limited to the number of directory appearances on the business set.

SIX PORT CONFERENCE Allows a CDC business set user with a conference key assigned to establish a six port conference, including the CDC business set user.

SPEED CALLING Allows a CDC business set user to access frequently dialed numbers by utilizing an abbreviated code.

3 WAY CALLING/TRANSFER Enables a CDC business set user to establish a 3 way call or to transfer a call to another CDC user. (T)

C. Feature Package 3 - Enhanced Station II

AUTO DIAL Allows the attendant to dial selected numbers by pressing the autodial feature key which is programmed for a particular number.

AUTOMATIC RECALL Alerts the attendant that a caller has waited on hold for a predetermined period and needs attention. Includes line-to-line calls, trunk-to-line calls, and line-to-trunk calls if answer supervision is expected on the outgoing trunk.

BUSY VERIFY - STATIONS This allows the attendant to determine whether station are busy or idle.

BUSY VERIFY - TRUNKS This allows the attendant to determine whether trunks are busy or idle.

CALL HOLD Allows the attendant to hold a call manually by pressing the hold/release key, or to hold the call automatically by pressing another loop key.

CITIZENS DIGITAL CENTREX (CDC)

III. FEATURE DESCRIPTIONS (Continued)

C. Feature Package 3 - Enhanced Station II (Continued)

TRUNK GROUP BUSY/INDICATION Provides the attendant with a lamp status display for trunk group busy indication.

TWO-WAY SPLITTING Allows the attendant to talk privately with either the calling or called party. The attendant can alternate between either the calling or called line.

WILDCARD KEY Allows the attendant to invoke special features not directly available through a feature key on the console.

D. Feature Package 4 - Enhanced Station I

CALL FORWARD BUSY Allows a CDC Customer to have incoming calls to a station automatically forwarded to a predetermined telephone number when the called station line is busy. (T)

CALL FORWARD NO ANSWER Allows a CDC customer to have incoming calls automatically forwarded to a predetermined telephone number after a predetermined number of rings. (T)

CONFERENCE SIX PORT This feature provides a six party conference bridge.

DIRECTED CALL PICKUP Allows a CDC station to pickup a call directed to another member of the group by dialing a code and the directory number of the called station.

RING AGAIN Allows a CDC station encountering a busy station to be notified when the busy station becomes idle.

SPEED CALL - LONG LIST Allows a CDC station user to place calls to a list of frequently called numbers by dialing fewer digits than the complete directory number. Limited to thirty frequently called numbers. This feature is incompatible with Short Speed Call and Group Speed Call.

E. Feature Package 5 - Enhanced Station II

ENHANCED 3 WAY CALLING Allows a non-controlling party on a 3 way call to add another conferee to the call. This in effect links two or more three-way conference bridges together. (T)

INTERGROUP CALLING Allows CDC user in different customer groups to call each other by using abbreviated dialing.

CITIZENS DIGITAL CENTREX (CDC)

III. FEATURE DESCRIPTIONS (Continued)

E. Feature Package 5 - Enhanced Station II (Continued)

*66 BUSY NUMBER REDIAL Enables CDC user to redial the last number called by pressing a single key. (T)

MESSAGE WAIT LIGHT (SINGLE LINE) This provides a single line set (not a business set) with a visual indicator of a message is waiting to be retrieved. This requires a special line card within the central office and is an alternative to the stutter dial tone.

KEY SET AUDIO-ON-HOLD Allows a recorded audio source to be applied to calls placed in a temporary hold status.

SPEED CALL - GROUP Allows a list of frequently called numbers to be set up for a CDC customer group to allow CDC members to place calls by dialing fewer digits than the complete directory number.

STATION CALL PARK I Allows CDC user to park a call against its own directory number. The parked call is retrieved from a station by dialing a feature access code and the directory number against which the call is parked.

F. Optional Features Packages

- 1) VIRTUAL FACILITIES GROUP This feature enables CDC users to gain access to special trunk facilities by dialing an access code.
- 2) STATION MESSAGE DETAIL RECORDING A call detail recording system recording Centrex calls placed by station users. Data recorded on a per-call basis include: Caller identification, originating party and/or incoming trunk indicator, terminating party and/or outgoing trunk identifier, date and start time of call, call duration, digits dialed, Expensive Route Warning Tone identification, authorization code, and feature code identifier (when applicable). This raw data can be supplied via diskette or via modem on a scheduled basis (based on quantity) to customer. The customer can then apply this raw data into their own management information system for allocating chargebacks, usage/abuse monitoring, or future telecommunications planning.
- 3) AUTHORIZATION CODES This feature allows the subscriber to override the restrictions set to a specific Centrex line by entering an authorization/account code (having higher privileges than that Centrex line) before dialing the called number. This code can override Network Class of Service restrictions or to overcome call blockage during Automatic Route Selection. A SMDR record containing the caller's authorization code will be generated.

CITIZENS DIGITAL CENTREX (CDC)

III. FEATURE DESCRIPTIONS (Continued)

F. Optional Features Packages (Continued)

- 4) DS-1 HIGH CAPACITY FACILITY TERMINATION Provides an arrangement that allows for termination of a DS-1 (1.544 Mbps) high capacity circuit on the Centrex system to interface with an IXC or to connect tie line services from another PBX or similar switching device

G. Inherent Features

AUTOMATIC ROUTE SELECTION With this feature, outgoing calls are automatically routed according to a predetermined order of selection, based on a traffic analysis performed periodically by the Utility to insure adequate access in each trunk group.

BARGE-IN/EXECUTIVE OVERRIDE This feature allows a station user to gain access to a busy station by flashing the hookswitch during busy tone then dialing feature code.

CLASS OF SERVICE RESTRICTION This service provides the capability to allow or deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations and tie trunks.

CODE RESTRICTIONS This feature allows restriction of specified NPA or NXX's for stations or groups of stations within a customer group.

DATA CALL PROTECTION This option protects a data call from interruption by not allowing the connection of test or busy verification circuits to the line while it is busy.

DIRECT INWARD DIALING (DID) This service allows for incoming calls from the exchange network to reach a specific customer group station without attendant assistance.

DIRECT OUTWARD DIALING (DOD) With this service, a station user can place external calls to the exchange network without attendant assistance, by dialing the DOD access code, receiving a second dial tone, then dialing the external number.

DISTINCTIVE RING A custom may want to identify certain call types by applying a distinctive ringing cadence to calls terminating on the customer group. (T)

BUNDLED SERVICES

FRONTIER DIGITAL PHONE SERVICE

I. APPLICABILITY

Applicable to Single-party Residential Flat rate service.

II. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

A. Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Unlimited Extended Area Service and Voice Mail (Non-regulated). Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Single Party Flat Rate Access Line
Call Forward - Busy Fixed & Call Forward - No Answer Fixed
Unlimited Extended Area Service
Voice Mail – Residential Basic (Non-regulated)
Call Waiting/Cancel Call Waiting
Caller ID – Name & Number

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section 8 IV.C.

Call Forward Variable or Fixed	Caller ID	(T)
*69 Call Return	Call Trace	
*66 Busy Number Redial	Anonymous Call Rejection	
Speed Call 8 ¹ or Speed Call 30	Selective Call Rejection	(C)
3 Way Calling	Call Waiting ID	
	Priority Call	(T)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

BUNDLED SERVICES (Continued)

FRONTIER FEATURE5 PACK PACKAGE

I. GENERAL

- A. Frontier Feature5 Pack Package includes Caller ID Name and Number and, Call Forward ¹ features plus three additional features as listed below. Business customers subscribing to the package are entitled to unlimited use of the selected features.
- B. In addition to Caller ID Name and Number, and Call Forward, customers' subscribing to this package will also be able to select three (3) features from the following list:
- Call Waiting
 - *66 Busy Redial
 - *69 Call Return
 - 3 Way Calling
 - Hunting (T)
 - Speed Call 8 ² (T)(C)
- C. Optional Frontier Feature5 Pack Basic Voice Mail (where technically available in the service wire center):
- Frontier Feature5 Pack Basic Voice Mail Package includes Caller ID Name and Number, and Call Forward, three additional features as listed above and Basic Voice Mail.
- D. All rules, regulations and limitations as specified elsewhere in this Tariff for the respective service/features requested in the Frontier Feature5 Pack Package shall apply.
- E. A description of services and special conditions pertaining to the features as specified in I. GENERAL A., B., and C., preceding are listed in Section 19 of this Tariff.

* May select only one Speed Call feature.

² This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

¹ Customers may select their Call Forward features from the following: Call Forward Variable, Call Forward Busy Fixed, Call Forward No Answer Fixed.

BUNDLED SERVICES (Continued)

FRONTIER CHOICES

APPLICABILITY OF SERVICE

Applicable to residence subscribers requesting Frontier Choices services.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined where service is furnished from the central office on the maps filed as part of the tariff schedules.

GENERAL

1. Frontier Choices bundle offerings provide residential customers a combination of local services and features. The bundles include either one or two Flat Rate Residential Access Lines, a combination of enhanced calling features plus ten free local directory assistance calls. Customer's subscribing to those plans may select any or all of the following services/features for a monthly flat rate charge.
2. Frontier Choices - Enhanced Line
 - One – Single Party Residential Access line
 - Anonymous Call Rejection
 - Basic Call Forward (T)
 - Call Forward Busy
 - Call Forward No Answer
 - Call Waiting/Cancel Call Waiting
 - Call Waiting ID
 - Caller ID with Number ¹
 - Caller ID withName ¹ (T)
 - Distinctive Ring | (T)
 - Selective Call Acceptance
 - Selective Call Rejection
 - Speed Call 8 ^{2,3} (C)
 - Speed Call 30 ²
 - 3 Way Calling (T)
 - Toll Restriction
 - Priority Call (T)
 - *69 Call Return |
 - *66 Busy Number Redial (T)
 - 10 local Directory Assistance Calls

¹ May select only one Caller ID feature.

² May select only one Speed Call feature.

³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

BUNDLED SERVICES (Continued)

FRONTIER CHOICES (Continued)

GENERAL (Continued)

3. Frontier Choices - Enhanced Line with Second Line

- Two – Single Party Residential Access Lines
- Federal non-primary End User Common Line (“EULC”) charge
- Anonymous Call Rejection
- Basic Call Forward (T)
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID with Number ¹ (T)
- Caller ID with Name ¹ | (T)
- Ring Plus (T)
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 ^{2,3} (C)
- Speed Call 30 ²
- 3 Way Calling (T)
- Toll Restriction (T)
- Priority Call (T)
- *69 Call Return | (T)
- *66 Repeat Dialing (T)
- 10 local Directory Assistance Calls

¹ May select only one Caller ID feature.

² May select only one Speed Call feature.

³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

BUNDLED SERVICES (Continued)

FRONTIERWORKSsm SMALL BUSINESS SOLUTIONS (Continued)

III. GENERAL (Continued)

H. Optional Services

The following services may be added to any of the bundles above:

1. FrontierWorkssm Select5

Choice of five of the following:

Caller ID Name and Number	(T)
Call Forward or Call Forward Variable ⁽¹⁾	
Call Waiting	
Speed Call 8 ³ or Speed Call 30	(T)(C)
3 Way Calling	
*66 Busy Number Redial	
*69 Call Return	(T)
Hunting ⁽²⁾	

2. FrontierWorkssm Select5 with Voice Mail (Non-regulated)

Voice Mail Service, plus choice of five of the following:

Caller ID Name and Number	(T)
Call Forward or Call Forward Variable ⁽¹⁾	
Call Waiting	
Speed Call 8 ³ or Speed Call 30	(T)(C)
3 Way Calling	
*66 Busy Number Redial	
*69 Call Return	(T)
Hunting ⁽²⁾	

¹ In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.

² In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

BUNDLED SERVICES (Continued)

FRONTIERWORKSsm BUSINESS CONNECTIONS (Continued)

III. GENERAL (Continued)

F. Bundle 6

1. Two Centrex lines, including the following features.
2. The included features are:
 - Call Forward Variable
 - Call Transfer
 - Caller ID Name and Number
 - Hunting (T)
 - 3 Way Calling (T)
 - Abbreviated Dialing (Where Available)
3. Voice Mail – Frontier Business Deluxe (Non-regulated) and Message Waiting Indication
4. Frontier High Speed Internet Service, a bundle of Federally Tariffed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services and 8 Email Boxes (Non-regulated)
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed)
6. White Page Bold Ad (Non-regulated)
7. Two-Line Business Set (Non-regulated)
8. Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated)

BUNDLED SERVICES (Continued)

FRONTIERWORKSsm BUSINESS CONNECTIONS (Continued)

III. GENERAL (Continued)

G. Bundle 7

1. Two Centrex lines, including the following features.
 - Call Forward Variable
 - Call Transfer
 - Caller ID Name and Number (T)
 - Hunting
 - 3 Way Calling (T)
 - Abbreviated Dialing (Where Available)
2. Voice Mail – Frontier Business Deluxe (Non-regulated) and Message Waiting Indication
3. Business Digital Subscriber Line (BDSL), a bundle of Federally Tariffed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services with Static IP and 10 Email Boxes (non-regulated)
4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed)
5. White Page Bold Ad (Non-regulated)
6. Two-Line Business Set (Non-regulated)
7. Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated)

BUNDLED SERVICES (Continued)

FRONTIERWORKSSM BUSINESS CONNECTIONS (Continued)

III. GENERAL (Continued)

H. Optional Services

1. The following services may be added to Bundles 1-5 described above:

a. FrontierWorks Optional Business Feature Package.

Choice of five of the following:

Call Waiting/Cancel Call Waiting
Speed Call 8¹ or Speed Call 30
3 Way Calling
*69 Call Return
*66 Busy Number Redial
Hunting
Call Forward Variable

(T)
|
(C)
|
(T)

b. Voice Mail:

Additional Voice Mail Box
More than 8 Voice Mail Boxes

2. The following features may be added to Bundles 6 and 7. (Centrex Bundle):

a. Optional Centrex Features

Choice of any or all of the following:

Call Waiting/Cancel Call Waiting
Speed Call 8¹ or Speed Call 30
*69 Call Return
*66 Busy Number Redial
Call Forward Variable

(T)
|
(C)
|
(T)

b. Voice Mail:

Additional Voice Mail Box
More than 8 Voice Mail Boxes

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

BUNDLED SERVICES

FRONTIER DIGITAL PHONE 100

I. APPLICABILITY

Applicable to Single-party Residential Flat rate service.

II. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 service as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

A. The Frontier Digital Phone 100 is a bundled offering available to residential customers that subscribe to flat rate service.

B. Basic Bundle

One Flat Rate Access Line
Extended Area Service Calling
Speed Call 8 ¹

(C)

C. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

Basic Call Forward
Call Forward Busy
Call Waiting/Cancel Call Waiting
Anonymous Call Rejection
*66 Busy Number Redial
*69 Call Return
Caller ID
Caller ID with Name
Call Waiting ID
Call Trace
3 Way Calling
Speed Call 30

(T)

|

(T)

(T)

(T)

(T)

(T)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

BUNDLED SERVICES

FRONTIER ONEVOICE

I. APPLICABILITY

Applicable to Single-party Business Flat rate service.

II. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Touch-Tone, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line	Caller ID	
Touch-Tone	Anonymous Call Rejection	
Call Forwarding Busy/No Answer	Call Forward	
Unlimited Extended Area Service	Multi-line Hunting	
Call Waiting/Cancel Call Waiting	3 Way Calling	(T)

Premium Feature Package

*69 Call Return	Selective Call Forward	(T)
Call Transfer	Selective Call Acceptance	
Distinctive Ring	Selective Call Rejection	
*66 Busy Number Redial	Speed Call 30	(T)
Priority Call		(T)

IV. SPECIAL CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

BUNDLED SERVICES

FRONTIER UNLIMITEDUT

I. APPLICABILITY

Applicable to Single-party Residential Flat rate service.

II. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier UnlimitedUT service as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

A. The Frontier UnlimitedUT is a bundled offering available to residential customers that subscribe to flat rate service.

B. Basic Bundle

One Flat Rate Residential Line
Extended Area Service Calling
Call Waiting/Cancel Call Waiting

(T)

C. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

Basic Call Forward
Call Forward Busy
Call Waiting/Cancel Call Waiting
Anonymous Call Rejection
*66 Busy Number Redial
*69 Call Return
Caller ID
Caller ID with Name
Call Waiting ID
Call Trace
3 Way Calling
Speed Call 30

(T)

|

(T)

(T)

(T)

(T)

(T)

IV. RATES AND CHARGES

A. Unless otherwise stated elsewhere in this Section, Nonrecurring Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS

I. GENERAL

The Frontier Digital Phone Essentials is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Basic Flat Rate Residential One-Party Access Line, a combination of local features. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line
Call Waiting/Caller ID
Caller ID Name & Number
Call Waiting/Cancel Call Waiting (T)

Feature Package

3 Way Calling	Call Forward Variable or Fixed	(T)
*66 Busy Number Redial	Speed Call 8 ¹ or 30	(T)(C)
*69 Call Return	Selective Call Rejection	
Anonymous Call Rejection	Priority Call	(T)

II. SPECIAL CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.
- E. Customers may add or delete any features offered in the bundle without a service order charge.
- F. No discounts will be given to subscribers that do not use all the features or have some features turned off.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED

I. GENERAL

The Frontier Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one Basic Flat Rate Residential One-Party Access Line and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line	Call Waiting/Caller ID	(T)
Unlimited Extended Area Service	Speed Call 8 ¹	(T)(C)
*66 Busy Number Redial	*69Call Return	
Caller ID Name & Number	Call Waiting/Cancel Call Waiting	(T)

Feature Package

Call Forward Variable or Fixed	3 Way Calling	(T)
Priority Call	Speed Call 30-Code	(T)
Selective Call Rejection	Anonymous Call Rejection	

II. SPECIAL CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- D. Customers may add or delete any features offered in the bundle without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- F. The bundle is offered on a month-to-month.
- G. The bundle will appear as a single line item on the bill.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED PLUS

I. GENERAL

The Frontier Digital Phone Unlimited Plus Service is a bundle offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines	Call Waiting/Cancel Call Waiting	
*66 Busy Number Redial	Call Waiting/Caller ID	(T)
Caller ID Name & Number	Speed Call 8 ¹	(T)(C)
*69 Call Return		

Feature Package

Call Forward Variable or Fixed	3 Way Calling	(T)
Anonymous Call Rejection	Priority Call	(T)
Selective Call Rejection		

II. SPECIAL CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- E. Customers may add or delete any features offered in the bundle without a service order charge.
- F. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- G. The bundle is offered on a month-to-month basis.
- H. The bundle will appear as a single line item on the bill.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

CUSTOM CALLING SERVICE

A. GENERAL

1. Custom Calling Services is an optional telephone service arrangement, which provides one or more of the following features.

a. Call Waiting/Cancel Call Waiting

Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties. Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.

(N)

(N)

b. Call Forward

(T)

(1) Call Forward (Variable or Fixed)

(a) Variable – Call forward variable permits the customer to arrange his service to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

(b) Fixed – This feature allows a forwarded to number (selected by the customer) is permanently programmed by the Utility at the serving Central Office. The customer's forward to number is programmed at the time service is established and can only be changed via a service order.

(2) Call Forward Busy - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.

(3) Call Forward No Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

b. 3 Way Calling

3 Way Calling permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.

c. Speed Call

Speed Call 8¹ - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity.

(C)

Speed Call 30 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity.

(T)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

CUSTOM CALLING SERVICE
(Continued)

A. GENERAL (Continued)

1. Custom Calling Services is an optional telephone service arrangement, which provides one or more of the following features. (Continued) (T)

d. Call Waiting/Cancel Call Waiting

Calling Waiting - By means of a tone signal, a customer who is using their telephone is alerted when another caller is trying to reach their station. Call Waiting allows the first caller to be put on hold while the second call is answered.

Cancel Call Waiting - This arrangement will allow a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature. (T)

e. Toll Restriction

Toll Restriction provides the customer with local dialing capabilities but blocks any call that has a long distance or premium service charge associated.

(1)	<u>Blocked Calls</u>	<u>Unblocked Calls</u>
	0+	911
	0 -	Repair
	1+	Time of Day
	1+555	
	1+800	
	1+976	
	Local Directory Assistance	

- (2) Toll Restriction is offered to individual business and residence exchange access service customers, only where facilities permit.
- (3) Subscribers of Toll Restriction are responsible for collect, third number billed and credit card calls billed to this line.
- (4) Toll Restriction will work in combination with all other custom calling features.
- (5) Customers subscribing to toll restriction without subscribing to any other custom calling feature(s) are charged the toll restriction rate as shown in Section B., Rates, for each line.

CUSTOM CALLING SERVICE
 (Continued)

B. RATES

	Residence Monthly Rate <u>Per Line</u>	Business Monthly Rate <u>Per Line</u>	
1. Call Waiting/Cancel Call Waiting	\$3.50	\$6.00	
2. Call Forward			(T)
a. Variable or Fixed	1.65	2.25	
b. Call Forward Busy	1.65	2.25	
c. Call Forward No Answer	1.65	2.25	
d. Call Forward Busy/No Answer	1.65	2.25	
3. 3 Way Calling	3.35	3.95	(T)
4. Speed Call 8 ¹	1.65	2.25	(C)
5. Speed Calling 30-Code	3.35	3.95	(T)
6. Toll Restriction	3.50	6.00	
7. Feature Package Call Waiting, Basic Call Forward, 3 Way Calling, Speed Call			(T)
8 – code ¹	\$4.95	\$6.95	(C)
30 - code	\$6.95	\$8.95	(T)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

A. GENERAL

Customized Local Area Signaling Service (CLASS) is an optional telephone service arrangement which can provide one or more of the following features:

1. Anonymous Call Rejection

Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID Plus Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID Plus Name only. A call can be completed to a Caller ID Plus Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.

2. *66 Busy Number Redial - When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.

3. *69 Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

(T)

(T)

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)
(Continued)

A. GENERAL (Continued)

4. Caller ID

Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

(T)

5. Caller ID with Name

Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

6. Caller ID with Number

Will include Anonymous Call Block at no additional charge. Customers may activate or deactivate Anonymous Call Block by dialing a preassigned activation or deactivation code. When activated, Anonymous Call Block will block/reject calls from callers who have blocked delivery of their name and telephone number using either Selective Blocking or Complete Blocking. Such calls will be routed to a recorded announcement which tells the caller that the called party will not accept calls from callers who choose to prevent the display of their telephone number. The announcement will instruct the calling party to hang up and place the call again without the blocking feature activated. Local, expanded local and toll calls routed to the Anonymous Call Block recorded announcement are not considered completed calls and will not be billed by the Company

7. Caller ID Blocking - per call

Caller ID Blocking – per call permits the customer to block the display of their directory number on a terminating subscriber's display equipment. To block the delivery of their number, the customer dials an activation code (*67 or 1167 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. Per Call Blocking is automatically provided on every line.

(T)

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)
(Continued)

A. GENERAL (Continued)

8. Caller ID Blocking - per line (T)

Caller ID Blocking - per line permits the customer to block the display of their directory number on all calls made from a particular line on the terminating subscriber's display equipment. The customer can unblock a single call by dialing an activation code (*82 or 1182 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. The customer must sign up for Per Line Blocking. There is no charge for the initial addition to a new or additional line, an in-service access line, or a number change.

9. Call Waiting/Caller ID (T)

Call Waiting/Caller ID provides a visual display of the incoming caller's name or number when Call Waiting is activated on the subscriber's line. This service, therefore, combines and enhances Calling Name Delivery, Calling Number Delivery and Call Waiting. A subscriber who is engaged in a conversation and receives an incoming call hears a special call waiting tone and is provided a visual display of the call waited party's number and/or name. The subscriber must have a Call Waiting Display Terminal capable of alphanumeric display and subscribe to Call Waiting, as well as Calling Name and/or Call Number Delivery. (T)

10. Call Trace

Allows a customer to automatically activate a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system. (T)

Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature

11. Selective Call Rejection

Allows a customer to reject call attempts from up to 15 telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing "*60" for "1160" form a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement. (T)

(L) Item 12 relocated to Sheet 6.1. (L)
(N)

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)
(Continued)

A. GENERAL (Continued)

12. Priority Call

Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone.

(L)(T)

(L)

13. Selective Call Forward

Allows a customer to program up to 15 telephone numbers to be forwarded automatically to another telephone number. Incoming calls that are on the Selective Call Forwarding list will be forwarded to the predetermined telephone number. Selective Call Forwarding is accessed by dialing "*63" or "1163" from a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement. Entries on the Selective Call Forwarding list, as well as the forward-to telephone number, can be changed at any time.

14. Selective Call Acceptance

Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.

(T)

15. Multiple Simultaneous Call Forward

This feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI.

(T)

16. Distinctive Ring

Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.

(T)

(T)

(L) Item 12 relocated from Sheet 6.

(N)

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)
(Continued)

A. GENERAL (Continued)

17. Remote Call Forward

Allows customer to activate and deactivate Call Forward from any access line, remotely, rather than only from the base station. Call forward remote activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the Company. If call forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination. This service is especially useful to persons who frequently change locations and desire to have their communications follow them.

(N)

(N)

B. CONDITIONS

1. Customized Local Area Signaling Service (CLASS) is a group of advanced services offered to single line residential and single line business customers.
2. The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Customized Local Area Signaling Service features are applicable only to local calls placed to/from compatible central offices within the same local calling area offering the service.
3. Operator assisted calls are designed to override the feature calls for emergency purposes.
4. Coin phones will not be enabled with CLASS features, just as they are not enabled with Custom Calling Services. They will operate with the Customized Local Area Signaling Service system, however, and interaction with all the features will be permitted.
5. The Utility does not assure the delivery or non-delivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Caller ID and *69 Call Return services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or *69 Call Return may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Utility and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Utility is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Caller ID and *69 Call Return or other similar services identified in this tariff.

(T)

(T)

(T)

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)
(Continued)

C. RATES

The following charges are for the features only and are in addition to applicable charges for service.

	Monthly – Per line		Usage – Per Call		
	<i>Residence</i>	<i>Business</i>	<i>Residence</i>	<i>Business</i>	
Anonymous Call Rejection	\$3.50	\$4.00			
*66 Busy Number Redial	\$2.50	\$3.50	\$0.75 (1)	\$0.75 (2)	
*69 Call Return	\$2.95	\$3.95	\$0.75 (1)	\$0.75 (2)	
Caller ID	\$5.50	\$7.50			
Caller ID Name & Number	\$5.95	\$7.95			(T)
Caller ID Blocking	\$0.00	\$0.00	\$0.00	\$0.00	
Call Trace	\$4.00	\$5.00	\$0.75	\$0.75	
Call Waiting/Caller ID	\$0.50	\$0.50			(T)
Selective Call Rejection	\$2.50	\$3.50			
Priority Call	\$3.50	\$4.00			(T)
Selective Call Forward	\$4.00	\$5.00			(T)
Selective Call Acceptance	\$4.00	\$5.00			
Multiple Simultaneous Call Forward		\$11.00			
Distinctive Ring	\$4.00	\$5.00			
Remote Call Forward	\$33.60	\$34.00			(N)
Remote Activated Call Forward	\$6.50	\$6.99			(N)
CLASS Value PAK – *69 Call Return, Caller ID, Anonymous Call Rejection	\$8.95	\$9.95			(T)
CID with Name Value PAK – *69 Call Return, Caller ID - Name & Number, Anonymous Call Rejection	\$9.95	\$11.95			(T)

1. Nonrecurring charges

- a. The Company reserves the right to waive the nonrecurring charge for the initial request for a period not to exceed 90 days from the effective date of this Tariff and for a period not to exceed 90 days from the date the service becomes available in the customer's serving central office.
- b. Service charges are not applicable when CLASS features are provided at the same time as the single line business or residence individual line service is established.
- c. When features are added or rearranged on an existing line, the Service Order Charge as shown in Section 15 of this Tariff will apply. (Note: A Line Connection charge does not apply when features are added or rearranged).
- d. There is no charge for the initial addition of Per Line Blocking to a new or additional line, an in-service access line, or a number change. Charges apply for subsequent changes. Charges do not apply to Law Enforcement and Domestic Violence Agencies.

- (1) The maximum monthly pay per use charge is \$6.00 for residential customers, regardless of the number of times the service is activated within a month.
- (2) The maximum monthly pay per use charge is \$7.50 for business customers regardless of the number of times the service is activated within a month.