



March 9, 2015  
**Via Overnight Delivery  
and Via Email**

Commission Secretary  
Utah Public Service Commission  
Heber M. Wells Building  
160 East 300 South, Suite 400  
Salt Lake City, UT 84111

**RE: Transfer of Customers of Impact Telecom, Inc.  
to Matrix Telecom, Inc.**

Dear Sir or Madam:

Enclosed for filing please find the original and five (5) copies of the above referenced filing submitted on behalf of Impact Telecom, Inc. and Matrix Telecom, Inc. d/b/a Matrix Technologies d/b/a Trinsic Communications d/b/a Excel Telecommunications d/b/a VarTec Telecom ("Matrix"). A copy of this filing has also been emailed to the commission via [psc@utah.gov](mailto:psc@utah.gov).

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to [tforte@tminc.com](mailto:tforte@tminc.com). Thank you for your assistance in this matter.

Sincerely,



Thomas M. Forte  
Consultant to Matrix Telecom, Inc.

cc: Alex Valencia - Matrix  
cc: Utah PSC (E-Mail)  
file: Matrix - Utah - Other  
tms: UTx1501

Enclosures

TF/bc

**BEFORE THE UTAH PUBLIC SERVICE COMMISSION**

**PETITION FOR LEAVE TO TRANSFER CUSTOMERS**

of

**IMPACT TELECOM, INC. AND**

to

**MATRIX TELECOM, INC.**

Impact Telecom, Inc. ("Impact") and Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a Excel Telecommunications d/b/a Vartec Telecom ("Matrix") hereby seek approval of the planned transfer of customers from Impact and to Matrix. Following the transfer Impact will no longer operate and a request to cancel their authority will be filed with the Commission at that time.

**I. THE PARTIES**

Impact was incorporated under the laws of the State of Nevada on May 25, 2005. Its principal office is located in Englewood, Colorado. The company was originally authorized to provide resold interexchange service and CLEC Authority in Docket# 06-2474-01 on February 8, 2007. Impact provides wholesale services only within Utah. Impact is also the parent holding company of Matrix and Americatel.

Matrix was incorporated under the laws of the State of Texas on June 13, 1990. Its principal offices are also located in Irving, Texas. The Company received Commission approval to provide resold local exchange and resold intrastate interexchange telecommunications services in Utah on November 18, 2005 in Docket No. 05-2451-01. Matrix currently offers local services in Utah along with interexchange services which are not regulated by the Commission.. Matrix is also a wholly owned subsidiary of Impact.

## **II. THE TRANSACTION**

The customers of Impact will be transferred to Matrix beginning on or about December 31, 2014 pending all regulatory approvals. Following the transaction, these customers will be served by Matrix. Matrix will revise its tariffs to incorporate the applicable transferred services upon completion of the transfer. Impact will cease to operate as a telecommunications provider after that point in time. Impact will request that the Commission cancel their authority. After the transaction is complete Matrix will still be a wholly owned subsidiary of Impact Telecom, Inc.

Exhibit A contains an overview of the pre and post corporate structure of Impact Telecom once the transfer and merger is completed.

## **III. CUSTOMER IMPACT**

The transition to Matrix will be virtually transparent to most customers. Impact's customers will not incur any charges as a result of the change in service provider to Matrix. Additionally Matrix will file with the Commission to add the d/b/a names of Impact Telecom to ensure customers that they are still being served under the same service plan.

Written notice of the proposed transfer was provided to Impact's customers on or about November 19, 2014. The customer notification advised customers of the following: (1) the pending change of their interexchange service carrier selection to Matrix; (2) that there will be no interruption of their service; (3) either there will be no change to rates, terms or conditions of service OR a description of the proposed new service; (4) there will be no charges associated with their change to Matrix as their interexchange carrier; (4) they have the option to select a different service provider if they prefer, with no penalty from Impact. A copy of the customer notification is attached as Exhibit B.

#### **IV. CONTACT INFORMATION**

Correspondence with regard to this filing should be sent to:

Thomas M. Forte  
Consultant to the Impact Companies  
Technologies Management, Inc.  
2600 Maitland Center Parkway, Suite 300  
Maitland, FL 32751  
Telephone: 407-740-3001  
Facsimile: 407-740-0613  
Email: tforte@tminc.com

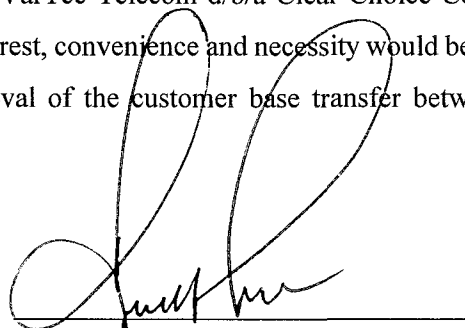
with a copy sent to

Alex Valencia  
Senior Director - Government Affairs & Compliance  
Impact Telecom  
433 East Las Colinas Blvd.  
Suite 500  
Irving, TX 75039  
Telephone: 972-910-1720  
Facsimile: 972-910-1490  
Email: avalencia@impacttelecom.com

#### **V. PUBLIC INTEREST STATEMENT**

The proposed customer transfer is an internal corporate reorganization that will reduce costs and provide enhanced operational and economic efficiencies for Matrix. The resulting savings will provide greater opportunities to improve the services available to its customers. Consequently, granting this Application is consistent with the public interest.

WHEREFORE, for the reasons stated above, Matrix Telecom, Inc. d/b/a Trinsic Communications d/b/a Excel Telecommunications d/b/a VarTec Telecom d/b/a Clear Choice Communications and Impact Telecom, Inc. submit that the public interest, convenience and necessity would be furthered by a grant of this Petition and respectfully request approval of the customer base transfer between Matrix and Impact as requested herein.

A handwritten signature in black ink, appearing to read 'Thomas M. Forte', is written over a horizontal line. The signature is stylized with large loops and a cursive-like flow.

Thomas M. Forte  
Consultant to Matrix Telecom, Inc.

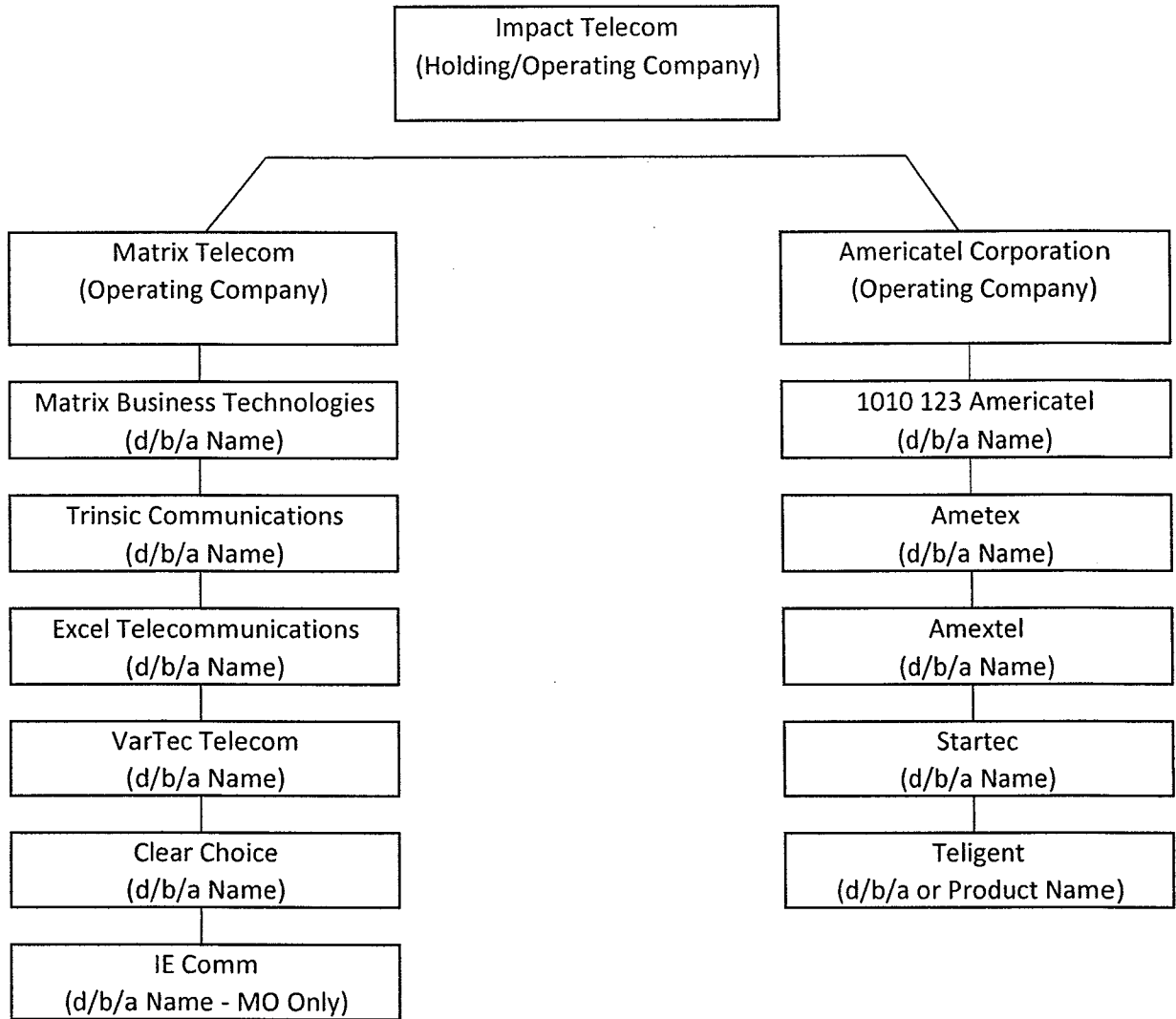
**Matrix Telecom, Inc.**

**Impact Telecom, Inc.**

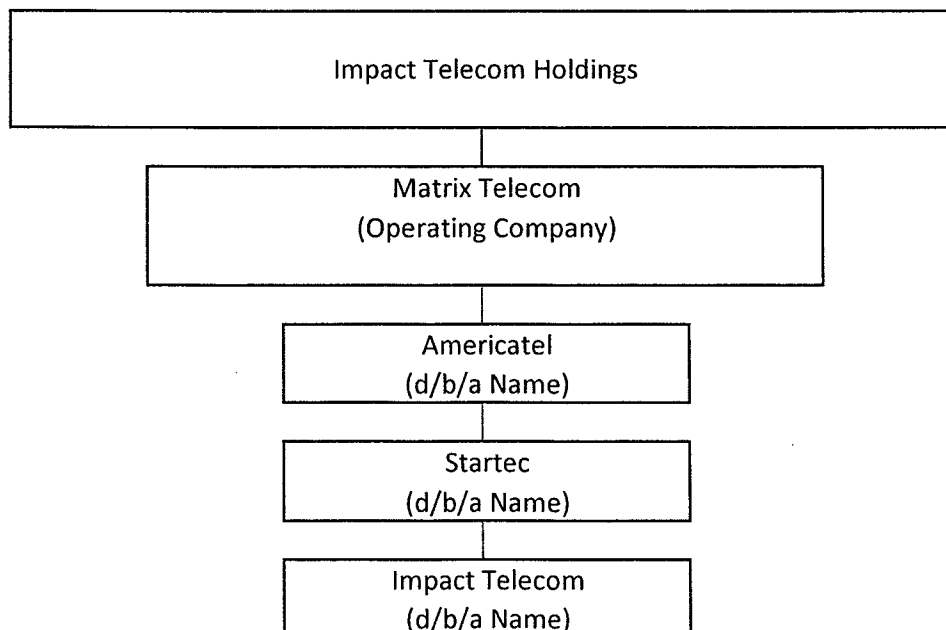
**Exhibit A**

**Corporate Structure**

## Current Corporate Structure



## Proposed Corporate Structure



**Matrix Telecom, Inc.**

**Impact Telecom, Inc.**

**Exhibit B**

**Customer Notification**





November 19, 2014

Dear Network Customer,

As you are aware, Impact Telecom, Inc. acquired Matrix Telecom, Inc. and Americatel Corporation in 2013. The next step in this acquisition is to consolidate all carrier operations. We consider our relationship a vital part of our business and, as such, we want to provide you as much advance notice as possible.

We will be consolidating all our branding under the Impact Telecom name and all carrier operations will be unified under Matrix Telecom, Inc. Rest assured that this transition will be seamless, as our networks will remain the same, providing a comprehensive global wholesale solution.

This move will allow us to streamline our billing and payment processes, providing more efficient universal operations. There will be no changes to any terms or conditions under our agreement and we will ensure your account manager provides any assistance that may be necessary in this process and answers any questions you may have. Please note that this change will coincide with our regulatory filings and will become effective on January 1, 2015, to help provide a clean transition for account management purposes.

We are excited for the enhancements that are underway here at Impact Telecom and the future our relationship holds. Please contact your network account manager should you have any questions. Thank you once again for your attention to this matter.

Respectfully,

IMPACT TELECOM