



1800 – 41<sup>st</sup> Street  
Suite N-100  
Everett, WA 98203  
Fax: 425-261-5262

December 12, 2016

Advice Letter No. UT-16-05

Mr. Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South,  
Salt Lake City, Utah 84111

**RE: Citizens Telecommunications Company of Utah  
d/b/a Frontier Communications of Utah – Convenience Fee**

Dear Mr. Widerburg:

Enclosed please find an original and five copies of Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Frontier) tariff filing for Commission review and approval.

The purpose of this filing is to introduce a new convenience fee if Business and Residential customers elect the option of making a payment using a Company Representative. Frontier is establishing this fee in response to steadily increasing use of this payment option by customers in recent periods. By establishing a convenience fee for this service, customers may then be incented to use other payment options which are free to them, such as by mail, via the Company's website, or automated payment by phone.

It is respectfully requested that this filing become effective on January 22, 2017.

Please direct any questions or notifications of action taken on this tariff filing to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures