## LIFELINE (Cont'd)

## 3. ELIGIBILTY REQUIREMENTS (Cont'd)

- C. The customer must be recertified annually by the appropriate state agency.
- D. The premises at which the residential service is requested is the applicant's principal place of residence.
- E. There is only one qualifying residential service plan serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.
- F. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.
- G. Lifeline service shall not be disconnected for non-payment of toll charges.
- H. If the consumer chooses "toll-blocking", the company will not charge a service free or require a deposit.
- 4. FUNDING
  - A. The Federal Lifeline Discount is reimbursed to the company through the Universal Service Administrative Company (USAC).
  - B. The State Lifeline Discount is funded from the Utah Universal Service Fund (USF). The company is reimbursed from the Utah USF.

## 5. REGULATIONS

A. The Telephone Assistance Program credit will begin with the next billing cycle of the company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.

Effective Date: 12/2/16 Issued By: <u>Kent Sanders</u> General Manager