

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Formal Complaint of  
Shahid Janjua/Oasis Car Wash against Qwest  
Corporation, d/b/a CenturyLink QC

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DOCKET NO. 16-049-03  
NOTICE OF FILING AND  
COMMENT PERIOD

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ISSUED: March 14, 2016

NOTICE OF FILING

On March 10, 2016, Shahid Janjua/Oasis Car Wash (Mr. Janjua) filed a formal complaint against Qwest Corporation, d/b/a CenturyLink QC (CenturyLink), a public utility. Mr. Janjua alleges that CenturyLink offered to change his calling plan in order to lower his monthly bill. Mr. Janjua further alleges that, after he agreed to make the change and authorized automatic payment of the account by credit card, his monthly charges increased.

NOTICE OF COMMENT PERIOD

CenturyLink may submit a response to Mr. Janjua's complaint no later than **Wednesday, April 13, 2016**. Mr. Janjua may file a reply no later than **Thursday, April 28, 2016**.

DATED at Salt Lake City, Utah, March 14, 2016.

/s/ Jennie T. Jonsson  
Administrative Law Judge

Attest:

/s/ Gary L. Widerburg  
Commission Secretary  
DW#272282

CERTIFICATE OF SERVICE

I CERTIFY that on March 14, 2016, a true and correct copy of the foregoing was served upon the following as indicated below:

By E-Mail:

Julie Layne ([julie.layne@centurylink.com](mailto:julie.layne@centurylink.com))  
Tressa Norris ([tressa.norris@centurylink.com](mailto:tressa.norris@centurylink.com))  
Torry R. Somers ([torry.r.somers@centurylink.com](mailto:torry.r.somers@centurylink.com))  
Jim Farr ([james.farr@centurylink.com](mailto:james.farr@centurylink.com))  
CenturyLink

Shahid Janjua ([janjual@msn.com](mailto:janjual@msn.com))

Brett N. Anderson ([bretta@blackburn-stoll.com](mailto:bretta@blackburn-stoll.com))

Vicki Baldwin ([vbaldwin@parsonsbehle.com](mailto:vbaldwin@parsonsbehle.com))

Sharon Bertelsen ([bertelsens@ballardspahr.com](mailto:bertelsens@ballardspahr.com))

Larry Bowman ([larry.bowman@charter.com](mailto:larry.bowman@charter.com))

Brian W. Burnett ([brianburnett@cnmlaw.com](mailto:brianburnett@cnmlaw.com))

([cflregulatory@chartercom.com](mailto:cflregulatory@chartercom.com))

Eddie L. Cox ([ecox@cut.net](mailto:ecox@cut.net))

William J. Evans ([bevans@parsonsbehle.com](mailto:bevans@parsonsbehle.com))

Amy Gross ([agross@tminc.com](mailto:agross@tminc.com))

Alan Haslem ([ahaslem@mleainc.com](mailto:ahaslem@mleainc.com))

Ray Hendershot ([ray.hendershot@beehive.net](mailto:ray.hendershot@beehive.net))

William Huber ([William.huber@questar.com](mailto:William.huber@questar.com))

Bill Hunt ([williamp.hunt@dish.com](mailto:williamp.hunt@dish.com))

David R. Irvine ([Drirvine@aol.com](mailto:Drirvine@aol.com))

Kristin L. Jacobson ([Kristin.l.jacobson@sprint.com](mailto:Kristin.l.jacobson@sprint.com))

Brock Johansen ([bjohansen@emerytelcom.com](mailto:bjohansen@emerytelcom.com))

Dawn Kubota ([kubotad@ballardspahr.com](mailto:kubotad@ballardspahr.com))

Jasen Lee ([jlee@desnews.com](mailto:jlee@desnews.com))

Kirk Lee ([kirk.lee@ftr.com](mailto:kirk.lee@ftr.com))

Shirley Malouf ([srmalouf@stoel.com](mailto:srmalouf@stoel.com))

Jennifer H. Martin ([jhmartin@stoel.com](mailto:jhmartin@stoel.com))

Steve Mecham ([sfmecham@gmail.com](mailto:sfmecham@gmail.com))

Roger Moffitt ([roger.moffitt@att.com](mailto:roger.moffitt@att.com))

Gregory Monson ([gbmonson@stoel.com](mailto:gbmonson@stoel.com))

Sharon Mullin ([slmullin@att.com](mailto:slmullin@att.com))

Thorvald Nelson ([tnelson@hollandhart.com](mailto:tnelson@hollandhart.com))

Janice Ono ([Janice.ono@att.com](mailto:Janice.ono@att.com))

Sheila Page ([spage@utah.gov](mailto:spage@utah.gov))

Mike Peterson ([mpeterson@utahcooperatives.org](mailto:mpeterson@utahcooperatives.org))

Pam Pittenger ([pam.pittenger@ftr.com](mailto:pam.pittenger@ftr.com))

Jenny Prescott ([jenny.prescott@allwest.com](mailto:jenny.prescott@allwest.com))

Bruce Rigby ([bruce@ucmc-usa.com](mailto:bruce@ucmc-usa.com))

Gary Sackett ([gsackett@joneswaldo.com](mailto:gsackett@joneswaldo.com))

Kira Slawson ([kiram@blackburn-stoll.com](mailto:kiram@blackburn-stoll.com))

Alan L. Smith ([alanakaed@aol.com](mailto:alanakaed@aol.com))

Ted D. Smith ([tsmithlaw@earthlink.net](mailto:tsmithlaw@earthlink.net))

Kendra Thomas ([kthomas@kfrservices.com](mailto:kthomas@kfrservices.com))

Bruce H. Todd ([btodd@stratanetworks.com](mailto:btodd@stratanetworks.com))

Jake Warner ([jakew@beehive.net](mailto:jakew@beehive.net))

James H. Woody ([jwoody@union-tel.com](mailto:jwoody@union-tel.com))

John Woody ([jwoody@union-tel.com](mailto:jwoody@union-tel.com))

Union Telephone Company

Patricia Schmid ([pschmid@utah.gov](mailto:pschmid@utah.gov))

Justin Jetter ([jjetter@utah.gov](mailto:jjetter@utah.gov))

Rex Olsen ([rolsen@utah.gov](mailto:rolsen@utah.gov))

Utah Assistant Attorneys General

By Hand-Delivery:

Division of Public Utilities  
160 East 300 South, 4<sup>th</sup> Floor  
Salt Lake City, Utah 84114

Office of Consumer Services  
160 East 300 South, 2<sup>nd</sup> Floor  
Salt Lake City, Utah 84114

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Administrative Assistant