

February 11, 2016

Public Service Commission of Utah 160 East 300 South, 4th Floor Salt Lake City, Utah 84111

Dear Commissioners:

RE: AL2016-P01

Attached for your notification are changes to the Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Price List. The following pages are attached:

Exchange and Network Services Price List		
Section	<u>Page</u>	<u>Release</u>
2	34.2	4

This filing revises language for the Convenience Fee Charge assessed by CenturyLink when customers complete one-time payments with the assistance of a live customer service representative. CenturyLink may utilize a third party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the CenturyLink assessed fee.

Whether a fee is assessed by CenturyLink or a third party vendor, customers will be advised prior to completing a one-time payment of the applicable fee.

If you have any questions regarding this filing, you may contact me at (318) 340-5328.

Sincerely,

Jennifer Watkins

cc: David Ziegler, CenturyLink James Farr, CenturyLink Eric Isom, CenturyLink Bob Brigham, CenturyLink

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UT 2016-002 (QC)

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