

**Qwest Corporation d/b/a CenturyLink QC**  
**PRICE LIST**

**EXCHANGE AND NETWORK  
SERVICES  
UTAH**

**SECTION 2**  
Page 34.2  
Release 4

Issued: 2-12-2016  
(A.L. 2016-P01)

Effective: 2-20-2016

**2. GENERAL REGULATIONS – CONDITIONS OF OFFERING**

**2.3 PAYMENT FOR SERVICE**

**2.3.2 PAYMENT OF BILLS (Cont'd)**

13. Convenience Fee Charge

In the event a **business or** residential customer makes a one-time payment using a credit card or an electronic funds transfer, a Convenience Fee Charge may apply. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers enrolled in automatic payment plans, customers who pay their bill by mail or who use their financial institution's bill payment service. This one-time charge will appear on the customer's bank or credit card statement along with the payment amount. **The Company may utilize a third party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the charges specified herein.**

(N)

(N)

(N)

**CHARGE**

- |  |        |
|--|--------|
| • Convenience Fee Charge, per occasion<br>(Live Representative or Voice Response Unit) [1] | \$5.00 |
| • Convenience Fee Charge, per occasion<br>(Web/Online)                                     | 1.00   |