Decision No.:

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#### **DEFINITION OF TERMS**

Base Rate Area: That portion of the exchange area located within 3 miles of the serving central office.

Building: The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures which are connected by an enclosed passageway in which the wires or cables of the Telephone Company may be placed without exposure to outside electrical circuits or the weather. In no case can conduit be considered as an enclosed passageway.

Central Office: A central office is an operating facility through which telephone communication is established between stations within a specified area.

Channel: A Channel is the electrical path provided by the Telephone Company between two or more terminating points for the transmission of information or intelligence.

Coin Box Telephone: A telephone station, either public or private, equipped with a device for collecting money in payment of telephone messages.

Connecting Company: A corporation, association, firm, or individual, owning and operating one or more central offices and with whom traffic is interchanged.

Construction Charge: A separate charge made for construction of pole lines, circuits, facilities, etc., to compensate the Company for unusual costs of providing service and not supported by existing rate schedules.

Customer: (See Subscriber)

Demarcation Point: The point of interconnection between the Utility's facilities and the wiring at a customer's premises. Customers are responsible for all inside wiring on the customer's side of the demarcation point which is located in the Utility's Standard Network Interface equipment.

Digital Channel Service (DCS): The term "Digital Channel Service" denotes a service that transmits and receives digital signals between the serving wire center and digital switching equipment located at the customer's premises. The service enables customers to channelize up to 24 voice grade DS0s on a single transport facility. It is comprised of two components; a digital port in the serving wire center and a digital transport facility between the serving wire center and the customer's premises.

Directory Listing: The publication in the Telephone Company's directory of information relative to the subscribers' telephone numbers, by which the telephone users determine the telephone number of a desired station.

Electronic Bill Presentment and Payment (EBPP): Electronic Bill Presentment Program (EBPP) is an optional service provided by the Company that allows customers to view and or pay their telephone bill on-line.

Enhanced Lifeline Service/Tribal Lands: Additional federal Lifeline (fourth tier) and Linkup assistance for qualifying low-income individuals living on federally recognized tribal lands (American Indian and Alaska Native) to reduce the cost of basic telephone service and offset the Service Order Charge - Initial and line extension costs associated with the initiation of service for those individuals.

Exchange Service: The general telephone service rendered in accordance with individual Local Exchange Tariff and General Exchange Tariff provisions. Exchange service is a general term describing as a whole, the facilities for local intercommunications, together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Local or General Exchange Tariffs.

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Effective: October 31, 2016

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#### **DEFINITION OF TERMS**

Service Charge: A charge made to a subscriber for the purpose of reimbursing the Telephone Company for its expenses in connecting facilities at subscriber's premises.

(T)

Service Line: A subscriber line owned by the subscriber or group of subscribers and connecting to company-owned facilities at the Base Rate Area boundary.

Standard Network Interface (SNI): A registered interface device specified by the F.C.C. Registration Program, Part 68, for the purpose of connecting the Utility's facilities with those of the customer. All inside wiring on the customer's side of the SNI is the customer's responsibility.

Station Instrument: A telephone set used to enable a subscriber to establish a communications connection through the Utility's facilities.

Subscriber: A person who has contracted for and is receiving telephone service.

Supplemental Contract: A contract for service or facilities in addition to that provided for under the original contract.

Suspension of Service: A temporary discontinuance of service without terminating the contract or removing the telephone equipment from the subscriber's premises. Suspension of service may be divided into two general classifications as follows:

- A. At Subscriber's Request: Temporary suspension of service at subscriber's request.
- B. Initiated by Company: Temporary suspension for nonpayment of service charges either local and/or toll.

Telephone Number: A designation assigned to a subscriber's access line for convenience in operating. Telephone numbers may include the name of the central office.

Termination Charge: A charge made to a subscriber upon termination of a contract for service before the expiration of the contract period.

Toll Service: Toll message telephone service is that of furnishing facilities for communication between telephone stations located in different local exchange areas not provided with Extended Area Service.

Touch Tone: Touch Tone calling service provides for the origination of telephone calls through the use of telephones equipped with tone generators.

#### MILEAGE RATES

#### **RATES**

Monthly (D)
Rate (D)

Off Premises Mileage

Extensions other than in the same building or residence location Each 1/4 mile, or fraction thereof

\$1.35 (D)

### **CONDITIONS**

Issued: September 28, 2016

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1. The mileage rates for off-premises extensions are applicable to the airline distance measured between the terminals of the line involved. No mileage charge applies in those cases where the terminals are in the same building.

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# **BUNDLED SERVICES** (Continued)

#### FRONTIER DIGITAL PHONE SERVICE (Continued)

#### IV. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Section 15 (T) apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Service bundle is provided at the following rate:

	Monthly Rate
Frontier Digital Phone Service	\$39.99
Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering See Condition I	9.99

### V. CONDITIONS

Issued: September 28, 2016

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- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service (T) Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

(T)

(T)

#### **BUNDLED SERVICES** (Continued)

## FRONTIER FEATURE5 PACK PACKAGE (Continued)

#### II. RATES

- A. The Frontier Feature Pack Package and the Frontier Feature Pack Basic Voice Mail Packages are provided in conjunction with single- party business access line service. The applicable single party business access line charges apply.
- B. The Company reserves the right to waive the Service Order Charge Subsequent as specified in Section 15 for a period of ninety (90) days from the time the Frontier Feature Pack Package is available in the serving Wire Center.
- C. Service Charges as specified in Section 15 of this tariff do not apply for customer requests involving only additions, deletions or changes to the service/features of an existing Frontier Feature5 Pack Package. (T)
- D. Existing Frontier Feature5 Pack Package customers cannot take advantage of promotions for any of the service/features specified in I. GENERAL (A., B., and C.), preceding unless specifically allowed by the terms and conditions of the promotion.
- E. Frontier Feature 5 Pack Package is provided at the following rates:

Monthly <u>Rate</u>

- 1. Frontier Feature Pack Package and three additional features
  - Per individual business line Includes two constants and 3
    additional features as specified in
    GENERAL, A. and B., preceding.

\$11.95

- 2. Optional Frontier Feature 5 Pack Basic Voice Mail
  - Per individual business line Includes Frontier Feature5 Pack
     Package as specified
     in GENERAL, A., B., and C., preceding.

\$14.95

Effective: October 31, 2016

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#### **BUNDLED SERVICES** (Continued)

#### FRONTIER DIGITAL PHONE 100 (Continued)

#### IV. **RATES AND CHARGES**

- Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other A. surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 15 apply (T) to the installation of individual components of the bundle.
- C. Frontier Digital Phone 100 bundle is provided at the following rate:

	<b>Monthly Rate</b>
Frontier Digital Phone 100	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

#### V. **CONDITIONS**

Issued: September 28, 2016

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- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.
- G. The bundle will appear as a single line item on the bill.

#### **BUNDLED SERVICES**

#### FRONTIER UNLIMITEDUT

# I. <u>APPLICABILITY</u>

Applicable to Single-party Residential Flat rate service.

# II. <u>TERRITORY</u>

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier UnlimitedUT service as said exchanges are defined on the maps contained in this tariff.

# III. GENERAL

- A. The Frontier UnlimitedUT is a bundled offering available to residential customers that subscribe to flat rate service.
- B. Basic Bundle

One Flat Rate Residential Line Extended Area Service Calling Call Waiting/Cancel Call Waiting

C. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

Basic Call Forward
Call Forward Busy
Call Waiting/Cancel Call Waiting
Anonymous Call Rejection
\*66 Busy Number Redial
\*69 Call Return
Caller ID
Caller ID with Name
Call Waiting ID
Call Trace
3 Way Calling
Speed Call 30

# IV. RATES AND CHARGES

Issued: September 28, 2016

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A. Unless otherwise stated elsewhere in this Section, Service Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.

e Crosby Effective: October 31, 2016 ice President Decision No.:

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# MISCELLANEOUS SERVICE

# **LOCAL PRIVATE LINES**

Monthly Rate	(D)
\$2.50	
1.25	
11.60	(D)
1.25	(D)
1.25	(D)
	\$2.50 1.25 11.60

Steve Crosby

Senior Vice President

# RADIOTELEPHONE SERVICE IMTS MOBILE AND EXCHANGE SERVICE

# **GENERAL**

Radiotelephone service is communication service through a land radiotelephone base station between a wire telephone and a mobile or fixed radiotelephone unit, or between two mobile radiotelephone units, or between two fixed radiotelephone units or between a mobile radiotelephone unit and a fixed radiotelephone unit.

# **RATES**

<del></del>	Monthly	Installation	(D)
	<u>Charge</u>	<u>Charge</u>	(D)
IMTS Exchange Radio Telephone Service	\$62.50	1	(D)(T)

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<sup>&</sup>lt;sup>1</sup> Applicable Service Connection Charge as filed in Section 15.

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#### SERVICE CHARGES

(T)

# **GENERAL**

These charges are intended to cover the expense incurred by the Company in conjunction with the following:

- Establishment of service;
- Change in location of a service to other premises;
- Transfer of service from one customer to another;
- Reconnection of service discontinued or suspended for non-payment;
- Customer requested number or name changes.

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Elk Grove, CA 95624

Senior Vice President Citizens Communications 9260 E. Stockton Blvd.

SERVICE CHARGES			(T)	
<u>SCI</u>	HEDULE OF CHARGES			(D)
		<u>Business</u>	Residence	(D) (D)
1.	Service Order Charge - Initial	\$8.50	\$8.50	(T)(D)
2.	Service Order Charge - Subsequent	4.75	4.75	
3.	Central Office Connection Charge	9.50	9.50	
4.	Tribal Link Up Credit		1	
5.	Supersedure	4.75	4.75	(D)
6.	Reconnect Charge	14.25	14.25	
7.	Time and Material Charges – For Access Line Work: <sup>2</sup>			(T)
	Minimum Time Charge:			
	First 15 minutes or fraction thereof of billable time:			
	Regular Hours Overtime Hours	\$21.25 31.90	\$21.25 31.90	(T)(D) (D)
	Additional Time Charge:			
	Each additional 15 minutes or fraction thereof of billable initial 15 minute period:	e time required to	complete the work ove	r the
	Regular Hours Overtime Hours	\$8.50 12.75	\$8.50 12.75	(T)(D) (D)
8.	Service Call		Cost	
	Due to impairment of service caused by customer provide	led equipment or f	facilities	(T)
	ee Conditions 6.			(T)
- A	ppropriate Service Charges apply.			(T)

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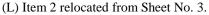
Effective: October 31, 2016

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# SERVICE CHARGES (T) **CONDITIONS** 1. Service Charges apply as follows: (T) Service Order Charge - Initial (T) Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises. Service Order Charge - Subsequent b. (T) Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for additions, moves or changes to existing service. c. Central Office Connection Charge (T) Applicable for work done in the central office, between the central office and station protector and on the protector in association with providing an exchange access line or making changes thereto. d. Supersedure (L)(T)The supersedure charge applies in lieu of normal service connection charges when present telephone service including telephone number is transferred from one customer to another with the express written consent of the relinquishing customer and with the written agreement of the new customer to assume the responsibility for all charges outstanding. arrangement requires continuous billing, with no change in type of service. Reconnect Charge e. (T) The non-pay reconnect charge applies where a customer re-establishes service on the same premises, with no changes in service after being disconnected for non-payment of a bill. This charge replaces the listed service connection charges and includes all services which were previously connected. If the customer does not take action to re-establish service within two weeks of the non-pay disconnect, the appropriate service connection charges will apply thereafter. (L) f. Time and Material Charges (T) Applicable for customer requested work done on a customer's premises. (See Condition 5). (T) (L) (L) (L) Material relocated from Sheet No. 4. (N) (L) Item 2 relocated to Sheet No. 4. (N)

Decision No.:

# SERVICE CHARGES (T) **CONDITIONS** (Continued) 2. No Service Charges will apply under the following circumstances: (L) - when a service is taken over by a member of the same family; - in settlement of an estate when service is assumed by a receiver or administrator of the estate; - when service which has been disrupted by a fire, accident or natural catastrophe, is reestablished, either at its original location or at a new location. Subsequent moves of such re-established service will be done at the normal rates; - when moves, rearrangements, or changes are initiated by the Company. (L) 3. Charges for changes are not to exceed the sum of the charges which would apply to a new installation of the same service and facilities. (L) (L) 4. **Installment Billing** (N) Residential customers may select an installment billing option. This option provides for billing one-time charges in three (3) equal monthly installments. (N)



(N) (L) Reconnect Charge and Supersedure relocated to Sheet No. 3. (N)

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9260 E. Stockton Blvd. Elk Grove, CA 95624

#### SERVICE CHARGES

(T)

### **CONDITIONS** (Continued)

5. Time and Material Charges

(T)

a. Description

Time and Material Charges apply to all customer requested installation, moves, changes, and rearrangements of residence and business service and equipment, except as noted elsewhere in that tariffs, performed by the Company on the customer's premises exclusive of establishing or reestablishing access line service.

(T)

b. Definitions

#### Billable Time and Material Charges

(T)

Time and Material spent by a Company representative on a customer's premises exclusive or work required to establish access line service.

#### c. Conditions

- (1) Time and Material Charges apply, as required, in addition to other charges for individual items or services which are listed in other sections of this tariff.
- (2) Time Charges will be billed in 15 minute time segments. A five minute allowance into the next time increment will be granted.
- (3) A quote for a specific job may be provided the customer. The quote will be in writing and will be good for 30 days after the issue date. When accepted, the customer will be billed the quoted price. A quote is not the same as an approximate figure which may be provided by Company personnel. An approximate figure is intended only as an order of magnitude and not as a firm price. Customers to whom approximate figures are furnished are subject to actual Time and Material Charges.
- (4) Time and Material Charges will also apply to customer-requested rearrangements of outside wiring, including the drop wire and protector.
- (5) Time and Material Charges do not apply to the following work:

(L)

- (a) To move or change a customer's service if required or initiated by the Company.
- (b) The "from" portion of work involved in a transfer of service from one premises to another.

(L)

(L) Material relocated from Sheet No. 6.

(N)

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# SERVICE CHARGES (T) **CONDITIONS (Continued)** (L) 6. Tribal Link Up Tribal Land residents who qualify for the Lifeline Assistance Program may also qualify for the Federal Communication Commission's Tribal Link Up. A 100% reduction, up to a maximum of \$100.00, for new service connection charges as outlined in Section 15, Service Charges shall apply. (T) In addition to the above, the applicant must self-certify that he or she is not a dependent for federal income tax purposes unless he or she is more than 60 years of age. The subscriber will be entitled to pay the Service Charges in three (3) equal monthly installments. (T) Tribal Link Up may be offered more than one time per customer, provided the requester has moved to a different address. There is no limit on the number of requests for Tribal Link Up for any Tribal Land subscriber. (L) Material relocated to Sheet No. 5. (N)

# NAVAJO COMMUNICATIONS COMPANY GENERAL EXCHANGE TARIFF - UTAH

SECTION 15 2<sup>nd</sup> Revised SHEET NO. 7 Cancels 1<sup>st</sup> Revised SHEET NO. 7

#### SERVICE CHARGES

(T)

RESERVED FOR FUTURE USE

(T)

Issued: September 28, 2016 Advice No.: NCC-16-01 Steve Crosby Senior Vice President Citizens Communications 9260 E. Stockton Blvd. Elk Grove, CA 95624 Effective: October 31, 2016 Decision No.:

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# CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (Continued)

#### C. RATES

The following charges are for the features only and are in addition to applicable charges for service.

	Monthly – Per line		Usage – l	Per Call
	Residence	Business	Residence	Business
Anonymous Call Rejection	\$3.50	\$4.00		
*66 Busy Number Redial	\$2.50	\$3.50	\$0.75 (1)	\$0.75 (2)
*69 Call Return	\$2.95	\$3.95	\$0.75 (1)	\$0.75 (2)
Caller ID with Number	\$5.50	\$7.50		
Caller ID with Name	\$5.95	\$7.95		
Caller ID Blocking	\$0.00	\$0.00	\$0.00	\$0.00
Call Trace	\$4.00	\$5.00	\$0.75 (2)	\$0.75 (2)
Call Waiting/Caller ID	\$0.50	\$0.50		
Selective Call Rejection	\$2.50	\$3.50		
Priority Call	\$3.50	\$4.00		
Selective Call Forward	\$4.00	\$5.00		
Selective Call Acceptance	\$4.00	\$5.00		
Multiple Simultaneous Call Forward		\$11.00		
Distinctive Ring	\$4.00	\$5.00		
Remote Call Forward	\$33.60	\$34.00		
Remote Activated Call Forward	\$6.50	\$6.99		
CLASS Value PAK –	\$8.95	\$9.95		
*69 Call Return, Caller ID, Anonymous				
Call Rejection				
CID with Name Value PAK – *69 Call	\$9.95	\$11.95		
Return, Caller ID with Name, Anonymous				
Call Rejection				

## 1. Nonrecurring charges

Issued: September 28, 2016

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- a. The Company reserves the right to waive the nonrecurring charge for the initial request for a period not to exceed 90 days from the effective date of this Tariff and for a period not to exceed 90 days from the date the service becomes available in the customer's serving central office.
- b. Service charges are not applicable when CLASS features are provided at the same time as the single line business or residence individual line service is established.
- c. When features are added or rearranged on an existing line, the Service Order Charge as shown in Section 15 of this Tariff will apply. (Note: A Central Office Connection Charge does not apply when features are added or rearranged).
- d. There is no charge for the initial addition of Per Line Blocking to a new or additional line, an inservice access line, or a number change. Charges apply for subsequent changes. Charges do not apply to Law Enforcement and Domestic Violence Agencies.

<sup>(1)</sup> The maximum monthly pay per use charge is \$6.00 regardless of the number of times the service is activated within a month

<sup>(2)</sup> The maximum monthly pay per use charge is \$7.50 regardless of the number of times the service is activated within a month.

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#### TOUCH-TONE CALLING TELEPHONE SERVICE

#### **GENERAL**

Issued: September 28, 2016

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Touch-Tone Calling Service provides for the origination of telephone calls through the use of telephones equipped with tone generators. The service requires special equipment and will be furnished only where the necessary facilities are available.

# RATES AND CHARGES - TOUCH-TONE CALLING SERVICE

Touch-Tone Calling Service is subject to the regulations, rates, and charges applicable to other types of subscriber service. Touch-Tone rates are in addition to the basic rates and charges for the service with which the Touch-Tone Calling Service is associated.

Touch-Tone Calling Service Rates shall apply where the customer has the capability to originate calls by means of instruments equipped for tone-type address signaling where the special central office facilities exist.

## **INDIVIDUAL AND PARTY LINE SERVICE**

		Monthly <u>Rate</u>	(D) (D)
1.	Exchange access line equipped for Touch-Tone Calling Service		(T)
	Residence, per line Business, per line	\$1.20 2.25	(D) (D)

Elk Grove, CA 95624

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# NAVAJO LOCAL CALLING PLANS

#### IV. **RATES**

# **Application of Rates**

The rates shown herein, in addition to applicable local Network Access Line Service charges in Section 4 of this tariff, entitle the customer to local seven-digit dialed calling on an optional basis. No toll rates shall apply to such calling.

# Rate Schedules

Issued: September 28, 2016

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# Western District Plan

Exchanges: Monument Valley, UT, Dennehotso, Kaibeto, Kayenta, Kayenta-Monument Valley, Lechee, Leupp, Shonto, and Tuba City, AZ

	PREMIUM
	FLAT RATE
CLASS OF SERVICE	SERVICE OPTION

	Monthly <u>Rate</u>	(D)
Residence One Party	\$11.95	
Business One Party	\$25.95	
Business Key Line (per line)	\$25.95	
Business PBX Trunk (per trunk)	\$25.95	
Centrex Access Line (per line)	\$25.95	
Customer Owned Pay Telephone Service	\$25.95	(D)

# NAVAJO LOCAL CALLING PLANS

# IV. <u>RATES</u> (Continued)

Issued: September 28, 2016

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# Northern District Plan

Exchanges: Halchita, Montezuma Creek, UT, Red Valley, Rock Point, Teec Nos Pos, AZ,

Newcomb, Shiprock, Sanostee, and Toadlena, NM

PREMIUM
FLAT RATE
CLASS OF SERVICE
SERVICE OPTION

	Monthly <u>Rate</u>	(D)
Residence One Party	\$13.95	
Business One Party	\$15.50	
Business Key Line (per line)	\$15.50	
Business PBX Trunk (per trunk)	\$15.50	
Centrex Access Line (per line)	\$15.50	
Customer Provided Coin-Operated Telephone	\$15.50	(D)

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# NAVAJO LOCAL CALLING PLANS

# III. <u>RATES</u> (Continued)

# Navajo Nationwide Plan

Exchanges: Halchita, Montezuma Creek, Monument Valley, UT, Black Mesa, Chinle, Pinion-

Whipoorwhill, Dennehotso, Dilkon, Fort Defiance, Ganado, Greasewood, Kaibeto, Kayenta, Lechee, Leupp, Lukachukai, Many Farms, Red Valley, Rock Point, Rough Rock, Shonto, Teec Nos Pos, Toyei, Tsaile, Tuba City, Wide Ruins, Widow Rock, AZ, Crownpoint, Shiprock, Naschitti, Toadlena, Navajo, Tohatchi,

Newcomb, Torreon, Pueblo Pintado, Tse Bonito, Sanostee, Twin Lakes, NM

# PREMIUM FLAT RATE CLASS OF SERVICE SERVICE OPTION

	Monthly <u>Rate</u>	(D)
Residence One Party	\$17.95	
Business One Party (per line)	\$38.95	
Business Key Line (per line)	\$38.95	
Business PBX Trunk (per trunk)	\$38.95	
Centrex Access Line (per line)	\$38.95	
Customer Provided Coin-Operated Telephone (per line)	\$38.95	(D)

(T)

(T)

# INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI) BUNDLED SERVICE (Continued)

# **SPECIAL CONDITIONS**

- 1. ISDN PRI Bundle Service is available where technically feasible.
- 2. The bundles are offered for 2-, 3- and 5-year term commitments. A termination fee of 50% of the Monthly Recurring Charges will incur for the remainder of the term commitment period.
- 3. A customer may convert an existing term commitment to a new term commitment prior to the completion of the existing term without penalty. The customer will be charged a Service Order Charge Subsequent for the change and will pay the current rates in effect for the term commitment chosen.
- 4. When a customer's serving office is not suitably equipped and/or the customer chooses to subscribe to ISDN-PRI Service from another central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. For PRIs served from an alternate central office, the normal PRI rates will apply in addition to the charges for Special Transport Termination and Special Transport (Mileage).
- 5. ISDN-PRI customers who are served from a foreign node may request to have their service provided from their local central office when facilities become available at that office. The Service Order Charge Initial and nonrecurring charges for T-1s and ports will be applicable, and termination charges will not apply on that transfer provided that the quantity of T-1s and ports are preserved. Customers who choose to continue service from a foreign node will be subject to the monthly rate for interoffice facilities. In addition, a number change generally will be required on any transfer from a foreign node to a local central office.
- 6. Ports will be provided at the T-1 level only.

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- 7. Customer provided equipment used to connect to ISDN-PRI Bundle Service must meet Company requirements.
- 8. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures utilized in the provision of ISDN-PRI Bundle Service render any equipment provided by a customer obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.
- 9. The customer must subscribe to services and specify each type of traffic that will be transported across the ISDN-PRI Bundle Service port (i.e., DID, DOD). All rates and regulations for these services will apply. The bundle is offered as flat rate voice with measured data. Usage charges generated by using ISDN-PRI will be measured and billed in accordance with the rates specified in this tariff.
- 10. Appropriate nonrecurring charges apply for installation of and changes to ports, T-1s and features ordered by the customer except as set forth in Rates and Charges preceding.

Steve Crosby
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Steve Crosby Effective: October 31, 2016 pnior Vice President Decision No.:

Zens Communications