(N)

SECTION <u>TITLE</u>	SECTION <u>NUMBER</u>
Access Service for Intrastate InterLATA Interexchange Carriers	24
Advance Payment and Deposits	3
Bundled Services	8
Business Traffic Study Service	10
Company-Owned Line Extension Service	6
Convenience Fee	10
Custom Calling Service	19
Customer Provided Coin-Operated Telephone Service	23
Customer Provided Inside Wire	22
Customized Local Area Signaling Service (CLASS)	19
Definitions of Terms	1
Digital Channel Service (DCS)	17
Directory Assistance Service	21
Directory Listings	14
Electronic Bill Presentment and Payment (EBPP)	10
Emergency Telephone Service Surcharge	28
Employee Telephone Concession Service	27
Enhanced Lifeline Service for Tribal Lands	4
Exchange Maps	4
Exchange Telephone Service	4

# TABLE OF CONTENTS

(N)

(N)

# MISCELLANEOUS SERVICE

#### **CONVENIENCE FEE**

#### I. <u>GENERAL</u>

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

### II. RATES AND CHARGES

Nonrecurring Charge

Convenience Fee, per occurrence \$4.50

### LOCAL PRIVATE LINES

	Monthly
	<u>Rate</u>
Leased (Voice Grade) Metallic Circuit	
Circuit termination. each	\$2.50
	\$2.50 1.25
Circuit mileage, each 1/4 mile	1.25
Automatic Ringdown Circuit	11.60
Automatic Kingdown Circuit	11.00
TIE LINES:	
Between points in different buildings on the same premises, per 300' or	
fraction thereof	1.25
Between points not on the same premises, per 1/4 mi. or fraction thereof	1.25

Steve Crosby Senior Vice President 9260 E. Stockton Blvd. Elk Grove, CA 95624