

REVISED

Rules, Regulations or Extension Policy

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LOCAL ACCESS SERVICE

6. **Lifeline Service** (T)

6.1 Lifeline General

Applicable to qualifying subscribers to single party residential service of the Company.

6.2 Lifeline Rates

(A) Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows: (T)

<u>Residential Access Lines</u>	<u>Monthly Credit</u>	(T)
Federal Lifeline Support (includes Federal End User Common Line Credit of \$6.50 and \$2.75 credit covers basic service)	\$9.25	(C) (C) (D)
State Local Rate Support	\$3.50	(T) (D)

These reductions or credits are from the normal residential one-party service subscribed to by the customer and the federal reduction is also used to waive the customer's Federal End User Common Line Charge or Subscriber Line Charge. (C)

In addition to the above Federal Lifeline Support, the State may provide an additional credit for eligible customers, pursuant to Public Service Commission of Utah Rules R746-341. The State credit is only provided if it is funded through the State's Universal Service Fund. (T)
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(T)

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

(B) The following services are included:

- (1) Single party, voice grade access to the switched network.
- (2) Access to emergency services.
- (3) Access to operator services.

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LOCAL ACCESS SERVICE

6. Lifeline Service (T)

6.2 Lifeline Rates (cont'd)

(B) (cont'd)

- (4) Access to interexchange services, unless toll blocking is chosen.
- (5) Access to directory assistance.
- (6) Toll blocking.

6.3 Lifeline Eligibility Requirements

(A) An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

- (1) The customer must meet eligibility requirements established in the Public Service Commission of Utah Rules R746-341.
- (2) The Company shall provide Lifeline Assistance as defined in FCC 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent revision.
- (3) The customer must be re-certified annually by the appropriate state agency.
- (4) The premises at which the residential service is requested is the customer's principal place of residence.

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LOCAL ACCESS SERVICE

6. Lifeline Service

(T)

6.3 Lifeline Eligibility Requirements (cont'd)

(A) (cont'd)

5. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

(B) Lifeline service will not be furnished on a Foreign Exchange (FEX) basis.

(C) Lifeline service shall not be disconnected for nonpayment of toll charges.

(D) If the customer chooses "toll blocking", the company will not charge a service deposit. Deposits will not be required if customers choose the toll blocking option. No toll blocking charges will be assessed to Lifeline service customers.

6.4 Lifeline Funding

The total cost of providing the State Lifeline program shall be funded from the Utah Universal Service Fund.

6.5 Lifeline Regulations

(A) The Telephone Assistance Program credit will begin with the next billing cycle of the Company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.

(B) The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in the tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.

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6. Lifeline Service (T)

6.5 Lifeline Regulations (cont'd)

(C) The Lifeline credit will be subject to the following restrictions:

- (1) Customer must be head of household or person whose name the property or rental agreement resides.
- (2) Lifeline credit will only be provided to the customer's principal residence.
- (3) The credit will only be applicable for one single residential line.

6.6 Lifeline Reimbursement

The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

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All West Communications, Inc.
Name of Utility

Utah PUC No. 2
1st Revised Sheet No. 65
Cancels Original Sheet No. 65

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LOCAL ACCESS SERVICE

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Advice Letter No. T-16-2180-T03
Decision or
Authority No. _____

Matt Weller
President

Issue Date November 2, 2016
Effective Date December 2, 2016

All West Communications, Inc.
Name of Utility

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