



1800 41st St., Suite N-100  
Everett, WA 98203

April 18, 2017

Advice Letter No. UT-17-01

Mr. Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South,  
Salt Lake City, Utah 84111

**RE: Citizens Telecommunications Company of Utah  
d/b/a Frontier Communications of Utah – New Commercial Bundled Service**

Dear Mr. Widerburg:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Frontier) hereby submits an electronic filing of revised tariff sheets.

The purpose of this filing is to introduce Frontier Commercial Voice Unlimited bundled service.

It is respectfully requested that this filing become effective on May 22, 2017.

Please direct any questions or notifications of action taken on this tariff filing to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 95 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
<b>1</b>	<b>35<sup>th</sup> Revised</b>	31	Original	63	1 <sup>st</sup> Revised
1.1	3 <sup>rd</sup> Revised	32	3 <sup>rd</sup> Revised	64	1 <sup>st</sup> Revised
2	5 <sup>th</sup> Revised	33	2 <sup>nd</sup> Revised	65	1 <sup>st</sup> Revised
2.1	1 <sup>st</sup> Revised	33.1	1 <sup>st</sup> Revised	66	1 <sup>st</sup> Revised
2.2	Original	34	2 <sup>nd</sup> Revised	67	1 <sup>st</sup> Revised
2.3	Original	35	1 <sup>st</sup> Revised	68	1 <sup>st</sup> Revised
2.4	Original	36	2 <sup>nd</sup> Revised	69	1 <sup>st</sup> Revised
3	3 <sup>rd</sup> Revised	37	2 <sup>nd</sup> Revised	70	1 <sup>st</sup> Revised
4	3 <sup>rd</sup> Revised	38	1 <sup>st</sup> Revised	71	1 <sup>st</sup> Revised
5	1 <sup>st</sup> Revised	39	5 <sup>th</sup> Revised	72	1 <sup>st</sup> Revised
6	2 <sup>nd</sup> Revised	40	6 <sup>th</sup> Revised	73	1 <sup>st</sup> Revised
7	2 <sup>nd</sup> Revised	41	4 <sup>th</sup> Revised	74	1 <sup>st</sup> Revised
8	1 <sup>st</sup> Revised	41.1	3 <sup>rd</sup> Revised	75	1 <sup>st</sup> Revised
9	1 <sup>st</sup> Revised	42	3 <sup>rd</sup> Revised	76	1 <sup>st</sup> Revised
10	2 <sup>nd</sup> Revised	43	2 <sup>nd</sup> Revised	77	1 <sup>st</sup> Revised
11	Original	44	2 <sup>nd</sup> Revised	78	1 <sup>st</sup> Revised
12	1 <sup>st</sup> Revised	45	2 <sup>nd</sup> Revised	79	1 <sup>st</sup> Revised
13	Original	45.1	Original	80	1 <sup>st</sup> Revised
14	Original	<b>46</b>	<b>3<sup>rd</sup> Revised</b>	81	1 <sup>st</sup> Revised
15	Original	<b>47</b>	<b>3<sup>rd</sup> Revised</b>	82	1 <sup>st</sup> Revised
16	1 <sup>st</sup> Revised	48	2 <sup>nd</sup> Revised	83	1 <sup>st</sup> Revised
17	2 <sup>nd</sup> Revised	49	2 <sup>nd</sup> Revised	84	1 <sup>st</sup> Revised
18	Original	50	2 <sup>nd</sup> Revised	85	1 <sup>st</sup> Revised
19	Original	51	1 <sup>st</sup> Revised	86	1 <sup>st</sup> Revised
20	Original	52	1 <sup>st</sup> Revised	87	1 <sup>st</sup> Revised
21	Original	53	1 <sup>st</sup> Revised	88	1 <sup>st</sup> Revised
22	Original	54	Original	89	1 <sup>st</sup> Revised
23	Original	55	2 <sup>nd</sup> Revised	90	1 <sup>st</sup> Revised
24	Original	56	2 <sup>nd</sup> Revised	91	1 <sup>st</sup> Revised
25	1 <sup>st</sup> Revised	57	3 <sup>rd</sup> Revised	92	1 <sup>st</sup> Revised
26	1 <sup>st</sup> Revised	58	1 <sup>st</sup> Revised	93	1 <sup>st</sup> Revised
27	1 <sup>st</sup> Revised	59	1 <sup>st</sup> Revised	94	1 <sup>st</sup> Revised
28	1 <sup>st</sup> Revised	60	2 <sup>nd</sup> Revised	95	1 <sup>st</sup> Revised
29	Original	61	1 <sup>st</sup> Revised		
30	Original	62	1 <sup>st</sup> Revised		

Issued: April 18, 2017

Issued By:  
Allison Ellis

Effective: May 22, 2017

Advice letter No. UT-17-01

Senior Vice President  
Regulatory Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER COMMERCIAL VOICE UNLIMITED**

(N)

APPLICABILITY

Applicable to Single-party Business Flat rate service.

GENERAL

A1 Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also included the Subscriber Line charge and the Access Recovery Charge that is tarified in the appropriate FCC tariff.

A2 Basic Bundle

Single Party Flat Rate Access Line  
Basic Call Forward  
Call Forward Busy  
Call Forward No Answer  
Call Waiting/Cancel Call Waiting  
Caller ID  
Call Waiting ID  
3 Way Calling  
Hunting

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Frontier Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

(N)

(D)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER COMMERCIAL VOICE UNLIMITED**

CONDITIONS (Continued)

- A5 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- A6 The bundle rate will appear as a single line item on the customer's bill.
- A7 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- A8 The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
- A9 The bundle is offered on a month-to-month, or one year term basis.
- A10 Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- A11 At the end of the one year term, customers will be moved to the month to month pricing.

RATES AND CHARGES

- A1 Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A2 Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.

<u>Basic Bundle</u>	<u>Monthly Rate</u>
Month to Month	\$33.00
One Year Term	\$28.00

(N)

(N)

(D)

**CERTIFICATE OF SERVICE**

I hereby certify that on this 18th day of April, 2017, a true copy of the foregoing document was sent via email to the following:

Gary Widerburg, PSC of Utah

[psc@utah.gov](mailto:psc@utah.gov)

Respectfully submitted,



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R. Kirk Lee  
Manager - Govt. & External Affairs  
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