

June 20, 2018

Advice Letter No. NCC-18-02

Mr. Gary Widerburg Commission Administrator Public Service Commission of Utah Heber M. Wells Building 160 East 300 South, Salt Lake City, Utah 84111

RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company – Frontier Digital Phone

Dear Mr. Widerburg:

Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company hereby submits an electronic filing of revised tariff sheets.

The purpose of this filing is to include less restrictive language regarding Frontier Digital Phone nonrecurring service charges.

It is respectfully requested that this filing become effective on July 22, 2018.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.Zink@ftr.com.

Sincerely,

Leslie Zink

Sr. Manager, Pricing & Tariffs

LZ: Ims Enclosures

# **CERTIFICATE OF SERVICE**

I hereby certify that on this 20th day of June, 2018, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah <a href="mailto:psc@utah.gov">psc@utah.gov</a>

Respectfully submitted,

Leslie Zink

Sr. Manager, Pricing & Tariffs Frontier Communications 21 West Ave. Spencerport, NY 14559 585-777-4717

Leslie.Zink@ftr.com

Effective: July 22, 2018

Decision No.:

## **BUNDLED SERVICES** (Continued)

### FRONTIER DIGITAL PHONE SERVICE (Continued)

## IV. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Charges as specified in Tariff Section 15 do not apply.

(C)

C. Frontier Digital Phone Service bundle is provided at the following rate:

	Monthly Rate
Frontier Digital Phone Service	\$39.99
Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering See Condition I	9.99

# V. CONDITIONS

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- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

Effective: July 22, 2018

Decision No.:

# **BUNDLED SERVICES** (Continued)

## FRONTIER DIGITAL PHONE 100 (Continued)

#### IV. **RATES AND CHARGES**

Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All A. other surcharges and taxes will apply.

**Monthly Rate** 

B. Nonrecurring Service Charges as specified in Tariff Section 15 do not apply.

(C)

C. Frontier Digital Phone 100 bundle is provided at the following rate:

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Frontier Digital Phone 100	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

#### V. **CONDITIONS**

Issued: June 20, 2018

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- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- Non-payment or partial payment of the bill may result in the removal of the regulated services that C. are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.
- G. The bundle will appear as a single line item on the bill.

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(C)

# **BUNDLED SERVICES** (Continued)

# FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

### III. **RATES AND CHARGES**

Issued: June 20, 2018

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- Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All A. other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Charges as specified in Tariff Section 15 do not apply.

C. Frontier Digital Phone Essentials bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

## **BUNDLED SERVICES** (Continued)

## FRONTIER DIGITAL PHONE UNLIMITED (Continued)

# II. SPECIAL CONDITIONS (Continued)

- H. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The Federal Subscriber Line Charge is included in the monthly rate.
  - 9. All applicable taxes and surcharges apply.

# III. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Charges as specified in Tariff Section 15 do not apply.

(C)

C. Frontier Digital Phone Unlimited bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$2.99

\$9.99

Stay Connected Seasonal Offering

Effective: July 22, 2018

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### **BUNDLED SERVICES** (Continued)

## FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

### II. **SPECIAL CONDITIONS** (Continued)

- I. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.
  - Customer is asked to provide a reconnect date at the time of the suspension. If a 1. reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The Federal Subscriber Line Charge is included in the monthly rate.
  - 9. All applicable taxes and surcharges apply.

#### III. **RATES AND CHARGES**

Feature Package

Stay Connected Seasonal Offering

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Charges as specified in Tariff Section 15 do not apply.

D. Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Unlimited Plus	\$31.99
Feature Package	\$2.99

\$9.99

Effective: July 22, 2018 Issued: June 20, 2018 Allison Ellis Advice No.: NCC-18-02 Senior Vice President Decision No.:

> 9260 E. Stockton Blvd., Elk Grove, CA 95624