



21 West Ave  
Spencerport, NY 14559

November 26, 2018

Advice Letter No. NCC-18-03

Mr. Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South,  
Salt Lake City, Utah 84111

**RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo  
Communications Company – Frontier Digital Phone**

Dear Mr. Widerburg:

Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company hereby submits an electronic filing of revised tariff sheets.

The purpose of this filing is to include clarifying language regarding Frontier Digital Phone nonrecurring service order charges.

It is respectfully requested that this filing become effective on December 26, 2018.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or [Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ: lms  
Enclosures

## CERTIFICATE OF SERVICE

I hereby certify that on this 26<sup>th</sup> day of November 26, 2018, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

[psc@utah.gov](mailto:psc@utah.gov)

Respectfully submitted,



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Leslie Zink  
Sr. Manager, Pricing & Tariffs  
Frontier Communications  
21 West Ave.  
Spencerport, NY 14559  
585-777-4717  
[Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com)

**BUNDLED SERVICES (Continued)**

**FRONTIER DIGITAL PHONE SERVICE (Continued)**

**IV. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply. (C)
- C. Frontier Digital Phone Service bundle is provided at the following rate:

	<u>Monthly Rate</u>
Frontier Digital Phone Service	\$39.99
Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering See Condition I	9.99

**V. CONDITIONS**

- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

**BUNDLED SERVICES (Continued)**

**FRONTIER DIGITAL PHONE 100 (Continued)**

**IV. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply. (C)
- C. Frontier Digital Phone 100 bundle is provided at the following rate:

	<b>Monthly Rate</b>
Frontier Digital Phone 100	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

**V. CONDITIONS**

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.
- G. The bundle will appear as a single line item on the bill.

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**BUNDLED SERVICES (Continued)**

**FRONTIER DIGITAL PHONE ESSENTIALS (Continued)**

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply. (C)
- C. Frontier Digital Phone Essentials bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

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**BUNDLED SERVICES (Continued)**

**FRONTIER DIGITAL PHONE UNLIMITED (Continued)**

**II. SPECIAL CONDITIONS (Continued)**

- H. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  5. The cost of the service includes the Subscriber Line Charge.
  6. This service does not change any other terms and conditions of the product.
  7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  8. The Federal Subscriber Line Charge is included in the monthly rate.
  9. All applicable taxes and surcharges apply.

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply. (C)
- C. Frontier Digital Phone Unlimited bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

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**BUNDLED SERVICES (Continued)**

**FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)**

**II. SPECIAL CONDITIONS (Continued)**

- I. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  5. The cost of the service includes the Subscriber Line Charge.
  6. This service does not change any other terms and conditions of the product.
  7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  8. The Federal Subscriber Line Charge is included in the monthly rate.
  9. All applicable taxes and surcharges apply.

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply. (C)
- D. Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99