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February 5, 2018

# VIA ELECTRONIC DELIVERY

Utah Public Service Commission Attn: Commission Administrator 160 East 300 South Salt Lake City, UT 84145

Re: Q LINK WIRELESS LLC (Notice of Lifeline Rate Changes)

Dear Sir/Madam:

Q LINK WIRELESS LLC ("Q LINK") hereby provides notice of changes to its Lifeline offering in Utah in accordance with changes in the Federal Communications Commission's minimum service standards, set forth at 47 C.F.R. § 54.408, effective December 1, 2017.

As summarized in Attachment A attached hereto, Q LINK has increased the amount of data included on each existing rate plan from 500 megabytes (MB) to 1 gigabyte (GB) per month, with no changes in net cost to the Lifeline customer, and has also added a fourth plan option.

If you have any questions regarding this filing, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby Regulatory Specialist Lance J.M. Steinhart, P.C. Attorneys for Q LINK WIRELESS LLC

Attachment

cc: Maybell Kelly

#### ATTACHMENT A

## Q LINK WIRELESS LLC - LIFELINE OFFERING EFFECTIVE 12/1/2017

## Bundle Plan 1: 350 Minutes & 1 GB Data (Q LINK ALWAYS ON)

350 anytime minutes per month Unlimited text and picture messaging 1 GB data per month Minutes & data do not rollover Net cost to Lifeline customer: **\$0** 

#### **Data-Only Plan 2: 1 GB Data**

1 GB data per month (*no rollover*) Net cost to Lifeline customer: **\$0** 

## Bundle Plan 3: 750 Minutes & 1 GB Data

750 anytime minutes per month
Unlimited text and picture messaging
1 GB data per month
Minutes & data do not rollover

Net cost to Lifeline customer: \$15 every 90 days\*

### Bundle Plan 4: 1000 Minutes & 100 MB

1000 anytime minutes per month Unlimited text and picture messaging 100 MB data per month *Minutes & data do not rollover* Net cost to Lifeline customer: **\$0** 

## All packages include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data at 3G speeds or higher

### Additional airtime available for purchase

Current rates published at https://qlinkwireless.com/members/cart/quickpurchase.aspx

<sup>\*</sup>Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1 (Q LINK ALWAYS ON)