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December 15, 2018

VIA ELECTRONIC DELIVERY

Utah Public Service Commission
Attn: Commission Administrator
160 East 300 South
Salt Lake City, UT 84145

Re: Q LINK WIRELESS LLC (Notice of Lifeline Rate Changes)

Dear Sir/Madam:

Q LINK WIRELESS LLC (“Q LINK”) hereby provides notice of changes to its Lifeline offering in accordance with changes in the Federal Communications Commission’s minimum service standards, set forth at 47 C.F.R. § 54.408, effective December 1, 2018.

As summarized in Attachment A attached hereto, Bundle Plan 1, “Q LINK ALWAYS ON,” now includes 1,000 voice minutes, with no change in net cost to the subscriber. Q LINK has increased the amount of data to 2 gigabytes (GB) on Bundle Plans 2 and 3. Given the higher level of benefits on Bundle Plan 1, the previous Bundle Plan 4 is now obsolete.

If you have any questions regarding this filing, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby
Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Attachment
cc: Maybell Kelly

ATTACHMENT A

Q LINK WIRELESS LLC - LIFELINE OFFERING EFFECTIVE 12/1/2018

Bundle Plan 1: 1,000 Minutes & 1 GB Data (Q LINK ALWAYS ON)

1,000 anytime minutes per month
Unlimited text and picture messaging
1 GB data per month
Minutes & data do not rollover
Net cost to Lifeline customer: **\$0**

Data-Only Plan 2: 2 GB Data

2 GB data per month (*no rollover*)
Net cost to Lifeline customer: **\$0**

Bundle Plan 3: 750 Minutes & 2 GB Data

750 anytime minutes per month
Unlimited text and picture messaging
2 GB data per month
Minutes & data do not rollover
Net cost to Lifeline customer: **\$15 every 90 days***

**Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1 (Q LINK ALWAYS ON)*

Plans Include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data at 3G speeds or higher

Additional airtime available for purchase

Current rates published at <https://qlinkwireless.com/members/cart/quickpurchase.aspx>