



State of Utah  
Department of Commerce  
Division of Public Utilities

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**MEMORANDUM**

**To:** Public Service Commission

**From:** Division of Public Utilities  
Chris Parker, Director  
Bill Duncan, Telecommunications / Water Manager  
Casey J. Coleman, Utility Technical Consultant

**Date:** January 15, 2019

**Re:** Notice of Q Link Wireless LLC regarding changes to its Wireless Lifeline Plan per Docket No. 18-2549-01.

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**RECOMMENDATION:**

The Commission should acknowledge the proposed changes in data to Q Link Wireless LLC 's ("Q Link") Lifeline offerings in the State of Utah.

**BACKGROUND:**

On December 15, 2018 Q Link filed with the Commission notification of changes to its existing lifeline program. As a requirement of being granted an ETC, the Commission's order required notification when changes were being made to the existing offerings. As contemplated by the order, Q Link is filing the notification with the Commission.

With the petition, Q Link provided notice that it changed different bundles offered to customers. Bundle Plan 1, "Q LINK ALWAYS ON," now includes 1,000 voice minutes with no changes in the net cost to the Lifeline customer. Q LINK increased the amount of data to 2 gigabytes (GB) per month on Bundle Plans 2 and 3.

The Commission should acknowledge receipt of the notification and allow the effective date to be December 1, 2018.

cc: Justin Jetter, Assistant Attorney General  
Cheryl Murray, Utility Analyst, Office of Consumer Services, State of Utah  
Heather Kirby, Regulatory Specialist