

## **Exhibit 1**

**IMPORTANT INFORMATION ABOUT YOUR  
ASSIST WIRELESS AND TELECOMMUNICATIONS COMPANY LIFELINE SERVICE**

ASSIST LIFELINE is brought to you by ASSIST WIRELESS and includes the provision of a free E911 compliant wireless handset with a free voicemail account and custom calling features such as caller ID and call waiting. This government sponsored Lifeline telephone service is subject to your continuing eligibility and annual recertification. Only one Lifeline subsidy per household is allowed; your participation in this program requires that you or anyone in your household do not receive a Lifeline subsidy on any other phone, either wireless or wireline. If you no longer participate in the low-income assistance program under which you originally qualified or if your income exceeds the qualifying amount, you must notify Assist Wireless immediately. As a recipient of Lifeline service you may not give away or sell this phone; Lifeline service is non-transferrable.

- Your enrollment in the program will be for 12 months, unless your eligibility status changes, you select a different carrier, or there is no activity on your phone for 30 consecutive days. Your enrollment may be renewed based on your yearly re-certification of Lifeline eligibility.
- Assist offers eight plans. These offers may increase but will not decrease. Assist Wireless will inform you of any changes. You must qualify and follow the procedures provided to you by Assist Wireless to receive free minutes and elect a Plan. These plans include:
  - 1000 minutes and unlimited text messages at no cost.
  - 50 minutes, 100 text messages, and 1GB of data at no cost.
- Unused minutes in any 30-day month do not carry over to the next month.
- Minutes will be charged for both outgoing and incoming calls.
  - There is no charge for calls to directory assistance, however the duration of the call, including time you are on hold, will count as minutes used.
  - Emergency calls to 911 will not count against your minutes and can be made even if you have no remaining minutes.
  - Calls to Assist Wireless customer service using 611 will not count against your minutes.
  - Partial minute usage is rounded up.
- Text messages will be charged as provided in the particular plans. Text messages will be charged for both outgoing and incoming text messages. If a plan provides for a limited number of text messages, then customers who have reached that limit will be unable to text further unless they purchase additional text messages as outlined below. To contact an Assist Wireless customer service representative, please dial 611 from your Assist Wireless handset or dial Assist Wireless's toll-free number 1- 1-855-392-7747.
- Additional minutes can be added by calling Assist Wireless customer service or visiting a local Utah retailer. Additional minutes are available for thirty (30) days from purchase, and will not carry over into the next month. Additional minutes can be used for voice or texts as follows:

• Purchase 100 voice minutes for \$4.00	• Purchase 100 voice minutes and 1000 texts for \$7.00
• Purchase 200 voice minutes for \$8.00	• Purchase 250 voice minutes and 2500 texts for \$13.00
• Purchase 400 voice minutes for \$11.00	• Purchase 500 voice minutes and 5000 texts for \$19.00
• Purchase 1000 voice minutes for	• Purchase 100MB data for \$4.00

- \$20.00
  - Purchase 1000 texts for \$5.00
  - Purchase 2000 texts for \$10.00
  - Purchase 4000 texts for \$16.00
  - Purchase 100MB data for \$16.00
  - Purchase 100MB data for \$20.00
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- At the end of 12 months Assist Wireless will contact you to verify that you are still eligible for Lifeline support to continue to receive free minutes monthly. You must respond to Assist Wireless or you will automatically be de-enrolled from the Lifeline program.
  - If you have purchased additional airtime and have remaining minutes and days of service at the end of your Lifeline eligibility, you will be subject to the Terms and Conditions of Assist Wireless's retail wireless services.
  - Your wireless Lifeline service from Assist Wireless is governed by Assist Wireless's Lifeline Terms and Conditions, which will be provided to you upon service initiation, and are available at: <https://www.assistwireless.com/privacy-terms>.

**YOU ARE ENCOURAGED TO READ ALL MATERIALS PROVIDED TO YOU CAREFULLY FOR COMPLETE DETAILS REGARDING YOUR ASSIST WIRELESS LIFELINE SERVICE.**