



Gary Widerburg <gwiderburg@utah.gov>

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**Docket No: 19-041-01**

1 message

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**Gary Widerburg** <gwiderburg@utah.gov>  
To: erad237@gmail.com

Fri, Mar 22, 2019 at 9:51 AM

Ms. Rad,

We have received your request to expedite Frontier's response to your complaint. Unfortunately, with less than a week until the due date we established for Frontier a few weeks ago, we cannot accommodate your request without giving Frontier some reasonable opportunity to respond to your request to expedite the schedule. Doing so would likely put us on the same schedule as Frontier's current due date. Utility customer complaints are important to us at the PSC, and we endeavor to take them seriously in a transparent process.

Sincerely,

Gary Widerburg  
Commission Secretary  
Public Service Commission of Utah  
801-530-6713