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LIFELINE

1. GENERAL

Applicable to qualifying low-income subscribers ofto single party residential service or broadband Internet access service of the Company.

2. RATES

Lifeline is a federal and state program that lowers the monthly cost of phone and internet for eligible low-income customers. Lifeline eligibility is determined by the Universal Service Administrative Company. Eligibility and applicable credits to the normal residential one-party rates are defined in federal and state statute as follows:

Residential Access Lines Monthly Credit

Federal Lifeline Support As set forth in 47 CFR § 54.403

State Local Rate Support As set forth in P.S.C. of Utah Rules R746-8-403

A. Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

Residential Service Monthly Discount
Federal Lifeline Discount \$ 9.25

State Local Rate Discount \$ 3.50

These discounts are from the qualifying residential service subscribed to by the consumer.

- The Federal Lifeline Discount is governed by FCC 47 C.F.R. Part 54, Subpart E. The Company's
 Lifeline service offering shall comply with all federal laws, including but not limited to 47 C.F.R.
 Part 54, Subpart E; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012,
 WC Docket No. 11-42, et. al); the FCC's Lifeline Modernization Order (Third Report and Order
 released April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent revisions
 thereto.
- C. The State Lifeline Discount is governed by, and provided in compliance with Public Service Commission of Utah Rules R746-341. The State Local Rate Reduction is only included in this Lifeline tariff rate, if it is funded through the State's Universal Service Fund.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

3. ELIGIBILITY REQUIREMENTS

An applicant must meet the eligibility requirements established by Federal Rules as set forth in 47 CFR §54.409 and 54.410 and P.S.C. of Utah Rules R746-8-403.

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4. REGULATIONS

- A. The regular service connection charge, move and change charge, and regulations applicable to service offerings specified in this tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.
- B. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.
- A. Federal Lifeline Discount.
- To qualify for the Federal Lifeline Discount, an applicant must meet all of the eligibility requirements set forth in FCC 47 C.F.R. 54.409.
- B. State Lifeline Discount.
- To qualify for the State Federal Lifeline Discount, an application must meet the eligibility requirements established by the Public service Commission of Utah Rules R746 341.

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is established for a qualifying customer.

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3. ELIGIBILTY REQUIREMENTS (Cont'd) C. The customer must be recertified annually by the appropriate state agency. D. The premises at which the residential service is requested is the applicant's principal place of residence. E. There is only one qualifying residential service plan serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit. F. Lifeline will not be furnished on a Foreign Exchange (FEX) basis. Lifeline service shall not be disconnected for non-payment of toll charges. If the consumer chooses "toll-blocking", the company will not charge a service free or require a deposit. -FUNDING The Federal Lifeline Discount is reimbursed to the company through the Universal Service Administrative Company (USAC). B. The State Lifeline Discount is funded from the Utah Universal Service Fund (USF). The company is reimbursed from the Utah USF. REGULATIONS The Telephone Assistance Program credit will begin with the next billing cycle of the company

following the date the Company receives a valid application from the customer or when new service

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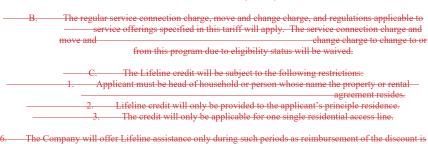
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5. REGULATIONS (Cont'd)



available to the Company from Federal and/or State revenue sources.

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