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#### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

#### 2.3 PAYMENT FOR SERVICE

### 2.3.2 PAYMENT OF BILLS (Cont'd)

10. The Company will not be responsible if a customer's telephone service is discontinued after payment has been remitted, unless the payment is timely as set forth in 8. or 9. as applicable.

### 11. Late Payment Charge

a. A late payment charge in the amount of \$8.00 or 5% of the entire unpaid balance, whichever is greater, will apply to all billed balances which are not paid by the billing date shown on the next bill.

(I)

- b. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late payment charge.
- c. The late payment charge does not apply to the following:
  - Billed amounts under dispute that are resolved to the Company's satisfaction, in the customers favor.
  - Bills rendered more than 10 days after bill date.
- d. If a customer pays all or part of a bill rendered by the Company and some portion of the amount paid is found not to be owed, the Company, on the next billing to the customer, shall credit the bill for amount found not to be owed plus 1.2% of the amount credited for each month from the time the Company received the overpayment until the credit is made or the amount is deducted by the customer. The foregoing shall not apply if the amount credited is less than \$25.00.

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### 5. EXCHANGE SERVICES

### 5.7 DIRECTORY SERVICES

### 5.7.1 LISTING SERVICES

- I. Rates and Charges (Cont'd)
- 6. Listing Rates and Charges

	USOC	Nonrecurring Charge	MONTHLY RATE
<ul><li>Primary Listing Change</li><li>Business</li><li>Residence</li></ul>	1W1 1W1		
<ul><li>Client Main listing, each</li><li>Business</li><li>Residence</li></ul>	LBS LRS		\$7.00 (I) 6.50 (I)
<ul><li>Additional listings, each</li><li>Business</li><li>Residence</li></ul>	CLT RLT		6.50 (I) 6.50 (I)
<ul><li>Foreign listings, each</li><li>Business</li><li>Residence</li></ul>	FAL FAL		[1] [1]
<ul><li>Informational listing, each</li><li>Business</li><li>Residence</li></ul>	CLT XLL	_	6.50 (I) 6.50 (I)
<ul><li>Alpha listings, each</li><li>Business</li><li>Residence</li></ul>	RNCAF RNCAF	_	6.50 (I) 6.50 (I)
<ul> <li>Nonpublished service, each telephone number</li> <li>Business</li> <li>Residence</li> </ul>	NPU NPU		8.00 (I) 8.00 (I)

<sup>[1]</sup> The Foreign Listing (FAL) in this State takes the appropriate Additional Listing (CLT or RLT) rate as shown above. Should the (FAL) be in another State, then that State's (CLT or RLT) rate will apply.

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### **5. EXCHANGE SERVICES**

# 5.7 DIRECTORY SERVICES5.7.1 LISTING SERVICES

I.6. (Cont'd)

	USOC	Nonrecurring Charge	MONTHLY RATE
• Nonlisted service, each telephone number			
<ul><li>Business</li><li>Residence</li></ul>	NLT NLT	_ _	\$8.00 (I) 8.00 (I)
• E-mail Address Listing, each			
- Residence	EM6	_	<b>5.00</b> (I)
• URL Address Listing, each			
- Residence	NL1	_	<b>5.00</b> (I)
Listing Packages			
- E-mail/URL Address			
- Residence	L9GEU	_	<b>7.00</b> (I)

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#### 105. OBSOLETE EXCHANGE SERVICES

### 105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C.1. (Cont'd)

A discounted monthly rate will apply to the following products:

Foreign Listings Additional Listings Alternate Listings **Informational Listings** Call Curfew **Priority Call** Remote Access Forwarding Call Forwarding Call Rejection (Call Following) Continuous Redial Scheduled Forwarding **Cross Reference Listings** Selective Call Forwarding **Custom Ringing** Speed Calling 8 Dial Lock Three-Way Calling

- 2. The customer must buy at least one Qwest PREMIUM product/service in order to receive a discount on the products listed.
- 3. When a customer purchases a PREMIUM product/service and one or more of the products listed above at the same time, no Nonrecurring Charge will apply to the additional selected products/services, i.e., nonrecurring charges are waived only when the additional products are purchased at the same time as a PREMIUM product/service.
- 4. Appropriate non-recurring charges for the services listed in 1., above, can be found in Custom Calling, 5.4.3, Custom Ringing, 5.4.10, and Directory Listings, 5.7.1 sections respectively.

	USOC	MONTHLY RATE
<ul><li>Additional listings, each</li><li>Residence - Discounted</li></ul>	NLYXA	<b>\$1.75</b> (I)
<ul><li>Foreign listings, each</li><li>Residence - Discounted</li></ul>	NLYXB, RAX UT	1.75 (I)
<ul><li>Informational listing, each</li><li>Residence - Discounted</li></ul>	NLYXC	1.75 (I)
<ul> <li>Custom Ringing Service -</li> <li>Residence - Discounted First additional number</li> </ul>	NLQ1+	2.40

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#### 105. OBSOLETE EXCHANGE SERVICES

### 105.7 DIRECTORY SERVICES 105.7.1 LISTING SERVICES

B.2. (Cont'd)

- c. The TAS bureau subscribing for secretarial bureau listings may not permit the use of the administrative telephone service by the patrons.
- d. A customer to exchange service may wish to have a TAS bureau answer calls at certain hours or on certain days or if no answer is received on a call to the customer's listed number without having service terminated in the TAS bureau's answering equipment. In these cases, the rates and charges and terms and conditions for an Alternate Listing will apply.

### C. Rates and Charges

	USOC	MONTHLY RATE
• WATS listings, each	SZS	<b>\$6.00</b> (I)
• Telephone Answering Service Bureau Patron Line listing, each	9FK	<b>7.00</b> (I)

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### 6. MESSAGE TELECOMMUNICATION SERVICE

### **6.2** STANDARD SERVICE OFFERINGS

### **6.2.4 DIRECTORY ASSISTANCE SERVICE**

A. Directory Assistance Service (Cont'd)

### 3. Charges

In locations, including Public Access Lines, where the customer has the capability to direct-dial Directory Assistance but chooses to place the call as a mechanized calling card or operator-assisted station-to-station call, the appropriate charge applies as specified in 6.2.1, in addition to the Directory Assistance charge.

	CHARGE	
Each call dialed directly by customer	\$5.99	(I)
<ul> <li>Each call placed from Public Access Lines</li> <li>Direct Dial</li> <li>Alternately Billed</li> </ul>	0.60 1.25	

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#### 10. MISCELLANEOUS SERVICE OFFERINGS

### 10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES 10.10.7 CALL MANAGEMENT REPORTS (CONT'D)

### D. Rates and Charges

- 1. The IP will agree to compensate the Company for CMR in accordance with the charges set forth herein. All payments are due within thirty days from date of invoice.
- 2. If the IP does not make payment within thirty days after the invoice date, the Company may assess a late payment charge **as specified in Section 2.3.2.** (C)
- 3. If the IP does not make payment within sixty days after the invoice date, the Company may, at its option, discontinue the CMR.

### 4. Report Charges

	MONTHLY RATE
Per package requested	\$96.00
• Volume discounts	
<ul> <li>3 consecutive months - 10%</li> <li>6 consecutive months - 15%</li> <li>9 consecutive months - 20%</li> <li>12 consecutive months - 25%</li> </ul>	- - - -
Additional reports requested, per report	24.00