(N)

(N)

SCHEDULE OF RATES AND CHARGES

TOGETHER WITH RULES AND REGULATIONS

APPLICABLE TO TELEPHONE SERVICE

PROVIDED IN THE TERRITORY SERVED BY THE

SOUTH CENTRAL UTAH TELEPHONE ASSN.

WITHIN THE STATE OF UTAH AS FOLLOWS:

South Central Utah Telephone Assn., Inc. Toll-Free Number <u>1-888-826-4211</u>

> <u>45 North 100 West</u> P.O. Box 555, Escalante, UT 84726

Complaints or questions about this tariff may be addressed to the Company at the address and phone number above or to the Utah Public Service Commission at the address and phone number below:

> State of Utah Public Service Commission 160 East 300 South, Salt Lake City, UT 84111 (801) 530-7622

Issued Date: <u>August 1, 1988April 15, 2019</u>	Michael East
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SOUTH CENTRAL UTAH TELEPHONE ASSN., INC. P.S.C. UTAH NO. 5

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SOUTH CENTRAL UTAH TELEPHONE ASSN., INC. P.S.C. UTAH NO. 5

Tampering with Equipment	
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(T)

DEFINITIONS

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

<u>Channel</u>

The electrical path provided by the Telephone Company between two or more locations. <u>A transmission</u> path for telecommunications between two points. (T)

Circuit Circuit

<u>A channel used for transmission of telephone service.</u> A Channel used for the transmission of electrical energy in the furnishing of telephone service. (T)

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Customer	(N)
Also called Subscriber. See Subscriber definition.	(N)

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Exchange Area

The territory served by an <u>e</u>Exchange._____

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DEFINITIONS (Continued)

Extension and P.B.X Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B. X switchboard.

Extension Station

An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

Extra Listing

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the primary exchange	(T)
<u>-</u>	
which a subscriber is furnished local service within the Company's territory.	(T)

Individual Line

An exchange line designed for the connection of only one access line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Key System

An arrangement of key-equipped instruments capable of providing intercommunication and multi-trunk communication with the general exchange and interexchange network.

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DEFINITIONS (Continued)

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

 Telephone service furnished between subscriber's stations located within the same local service area.

 The telecommunications service which provides a local dial tone, access line, and local usage

 necessary to place or receive a call within an exchange area or local service area, and which gives access to the toll network.

Local Message

A communication between subscribers' stations within the same Exchange Area.

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station which is connected to a network access line through a Central Office and has a unique telephone number.

Party Line	(D)
	A central office line designed for the
connection of more than one network access line	(D)

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Primary Station

Synonymous with Main Station.

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SOUTH CENTRAL UTAH TELEPHONE ASSN., INC. P.S.C. UTAH NO. 5

DEFINITIONS (Continued)

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either Central Office or P.B.X switching apparatus.

Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the public at a location chosen or accepted by the Company.

Semi-Public Telephone

A Semi-Public Telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

(D)

(D)

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; an<u>d</u> no group treatment of service at separate locations furnished to one individual or firm, is contemplated or is to be implied, except when definitely provided for in the schedules.

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DEFINITIONS (Continued)

<u>Tariff</u>

The document filed by the Company with the Public Utilities Commission which lists the communication services offered by the Company and the associated rates and charges.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, and so connected as to permit transmitting of and receiving telephone message.

Tie Trunk

A circuit connecting two P.B.X systems for the purpose of intercommunicating between the stations connected with such P.B.X switching apparatus. The circuit is not intended to provide for the general exchange service through either of the P.B.X systems with which it connects.______

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(D)

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance, with the rates and regulations specified in the Company's Toll Tariff.

<u>Trunk</u>

A telephone communication channel between (a) two racn ks of switching equipment in the same (T)

central office,- (b) between central office units in the same switching center, or (c) between two switching centers.

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of the South Central Utah Telephone Assn., hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specific tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.

- B. EXPLANATION OF SYMBOLS
 - (C) Signifies a changed regulation.
 - (D) Signifies a discontinued rate, treatment or regulation.
 - (1) Signifies an increased rate or new treatment resulting in increased rate.
 - (N) Signifies a new rate, treatment or regulation.
 - (R) Signifies a reduced rate or new treatment resulting in reduced rates.
 - (T) Signifies a change in text but no change in rate, treatment or regulation.
 - Signifies material located from or to another part of the tariff schedules with no
 change in text, rate, rule or condition.
 (N)

C. OBLIGATION OF COMPANY

1. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence if the interruption continues for more than twenty_four hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate which is based on 30 days (T) for the service made inoperative.

3. Directory Errors and Omissions

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. The Company will waive the tariff rate for special directory services in cases in which the Company is responsible for directory listing errors.

4. Transmitting Messages

The Company does not transmit messages. If, because of transmission difficulties, the operator repeats messages between subscribers, the operator is deemed to be acting as an agent of the subscriber.

5. Use of Connecting Company Lines

Lines of other connecting companies may be used to reach points outside the Company area when suitable arrangements can be made.

6. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property, when the damage is the result of negligence of the Company.

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	Titl	e

C. OBLIGATION OF COMPANY (Continued)

7. Adjustment of Charges

<u>Aln case of overbilling, a</u> refund will be made by the Company for the full amount of (T) excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated overbilling over a twohree year period. (C)

<u>Thr case of underbilling, the Company reserves the right to backbill for the deficiency (T)</u>charges up to a period of_-twohree years.

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company even though located on the subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.

The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and subscriber-provided communication systems may be connected with the facilities furnished by the Company for telecommunications services subject to regulations outlined in other parts of this tariff. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

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D. USE OF SERVICE AND FACILITIES (Continued)

3. Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the subscriber, his family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character. The equipment may be installed, -at such locations provided the service is located so it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

6. Governmental Objections to Service

The Company may refuse service or discontinue service to anyone upon objection to such service by or on behalf of any governmental authority.

7. Indiscriminate Use of Facilities

The Company may refuse to furnish service or may require upgrading of services provided to any subscriber who allows indiscriminate use of Company facilities, except in case of emergencies.

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GENERAL RULES AND REGULATIONS (Continued)

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service is must be made on the Company's standard form, which

becomes a contract when accepted in writing by the Company or upon establishment of serviceover telephone or in person. Acceptance of payment of the first bill becomes a contract between Company and customer. The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, and advance payment may not be required. A move within the exchange area is not (CN) considered to terminate the contract and orders for such may be made verbally. The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally. 2. Telephone Numbers (C) The customer has no property right in the telephone numbers assigned by the Company and no right continuance of service through any particular central office. The Company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business. (C) When existing service is continued for a new customer, the telephone number assigned to the former customer may be retained by the new customer only: (a) if the former customer consents and properly notifies the Company in writing; and (b) if arrangements acceptable to the Company are made by the new customer to pay all (N) outstanding charges against the service to the Company. 3. Alterations The subscriber agrees to notify the Company of any alterations which will necessitate

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment for Service

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The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll in accordance with provisions contained elsewhere in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

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E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

5. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the subscriber. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent customers in accordance with the guidelines established in the Construction Charge section.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public <u>roadhighway</u>.

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7. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonably proportionate share of such cost.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

F. TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits

The Company adopts by reference the Rules and Regulations promulgated by the Board of Directors and all amendments to those rules which may be hereafter adopted by the Board of Directors. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

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G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Interest to be Paid on Deposits

Simple interest, at the rate provided by the Board of Directors, shall accrue from the date of deposit until the date of refund or application to the customer's telephone bill.

3. Reconnection Charge

Where service has been terminated by the Company in accordance with Board of Directors Rules and Regulations, the regular non-recurring charges shall apply for reconnection of service.

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Cards

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Credit cards will be issued only to those persons living within the Company's service area. Issuance of a credit card will require the establishment of credit.______(D)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands and involving extra cost.

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GENERAL RULES AND REGULATIONS (Continued)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

2. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

In the case of directory listing where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month.

- (1) The Contract for the main service is terminated.
- (2) The listed party becomes a subscriber to some other class of exchange service.
- (3) The listed party moves to a new location.
- (4) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for period longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or if the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber. <u>Contracts will have the</u> defined rules within each contract. A new customer will be given the detailed rules of said contract when that customer assumes an existing contract.

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H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

2. Termination of Service -Subscriber's Request (Cont'd)

_Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

3. Termination of Service By the Company

The Company adopts by reference the Rules and Regulations promulgated by the Board of Directors and all amendments to those rules which may be hereafter adopted by the Board of Directors. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

I. PAYMENT FOR SERVICE AND FACILITIES

1. Date Payment Due

——The subscriber shall pay for service and facilities monthly in advance and shall pay for

all charges

Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Message, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the <u>(T)</u> responsibility for the payment in accordance with the provisions set forth herein.

All bills for service are due and payable at the office of the Company on or before the twentieth day following the post marked date of the statement of the month in which (T) the bill is_rendered. If the bill is not paid when due, the Company may make a late payment charge at the rate set by the Board of Directors.

2. Returned Check Policy

A charge as determined by the Company will be made for all checks returned to the Company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the Company may require that all subsequent payments be made by cash, money order, or certified check, or credit card. (T)

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3.	Declined Credit Card and Automated Clearing House (ACH) Policy	(N)
	A charge as determined by the Company will be made for payments returned or	
	declined to the Company. If two occurrences of declined payments are received from	
	a subscriber within twelve (12) month period, the Company may require that all	
	subsequent payments be made by cash, money order, or certified check.	(N)

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J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the tariff schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility of the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom- engineered system to satisfy and provide for the needs of that customer. Application charges will be determined by the revenue requirements of the utility for each individual system. In the event any such special service of facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the commission may terminate such contract whenever, in its opinion, public interest requires such termination.

K. SPECIAL TAXES, FEES, AND CHARGES

Rates and charges in this tariff are in addition to any sales, fees, excise, franchise, surcharges, or similar taxes levied by the Federal, State, or Local government.

SEASONAL AND TEMPORARY CUSTOMERS

- <u>1.</u> The Company has defined two non-negotiable seasons for Seasonal disconnect status:
 a. Winter Season begins November 1 and ends April 30.
 - b. Summer Season begins May 1 and ends October 31.
- 2. The customer's service(s) will remain connected until the customer calls to be seasonally disconnected. Customers can also reconnect at any time during either of the 6-month seasons. The Company will automatically reconnect seasonally disconnected customers starting May 1 or November 1. In the event the customer is reconnected by the Company and the customer does not want to be reconnected, their account will be disconnected permanently, and the customer will be billed for any Company owned equipment. Equipment charges will be credited when the Company owned equipment is returned.
- 3. Temporary disconnected customers who do not re-establish service within twelve (12) months will be moved to Permanent disconnect status unless prior notification or arrangement has been made. For example, customers who have left the service area for humanitarian, missionary, or other service related activities for longer than 1 year may be allowed to stay in Temporary Disconnect status for a longer period of time.

<u>(N)</u>

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	GENERAL RULES AND REGULATIONS (Continued)				
<u>L. S</u>	EASONAL AND TEMPORARY CUSTOMERS (Continued)				
<u>4</u>	Seasonal and Temporary disconnects will be placed on auto-pay with a credit card on file in order to recover the cost of the Company's owned equipment that is not returned. Access to the online payment portal will be removed on disconnected accounts.				
<u>5</u>	While in Seasonal and Temporary disconnect status:a.Customer retains their telephone number and directory listing.b.Customer may not be required to return Company owned equipment.c.The customer is not charged a monthly recurring rate.	(<u>N)</u>			

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Cancels <u>9</u>8th Revised Sheet No. 22

NETWORK ACCESS LINE SERVICE

RATES

	Monthly Rate		
	<u>Residence (R-1)</u>	<u>Business (B-1)</u>	
One Party Service	\$18.00	\$26.00	
Key System	Business Ac	cess Line Rate	
РАВХ	Business Ac	cess Line Rate	

CONDITIONS

The above rates apply to the provision of network access lines which, when connected to a suitable telephone instrument provide access to the telephone network.

Instruments must be provided by the subscriber, subject to the conditions described in the "Connection With Subscriber-Owned Equipment" portion of this tariff.

Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.

Tone Dial service is provided only where the facilities are available.

In certain instances, a customer may be required to provide power for the Network Termination Device (N)

located at the customer premise. (N)

Issued Date: <u>April 15, 2019May 2</u> May 14, 2010 June 1, 2017	6, 2017	Michael East	Effective Date:
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NETWORK ACCESS LINE SERVICE (Continued)

CONDITIONS (Continued)

Business Rates Apply:

At any location where activities are of a business, trade, or professional nature.

At any location where the listing, promoting, or advertising of service at that location indicates a business, trade, or profession.

When service is furnished at a location used primarily for business purposes.

When the directory listing is to be a business listing.

When the service is provided to or through a reseller of local exchange service.

Residence Rates Apply:

When service is furnished at a location used primarily for domestic purposes.

Where business listings are not provided.

Residence service will be allowed for individual rooms at group homes e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses when service to the rooms is not provided through a reseller of local exchange service, if the listing is in an individual's name.

Residence service will be allowed in church living quarters and the clergyperson's private study if the listing is in an individual's name.

When the directory listing is to be a residential listing. A residence service may not have a business directory listing.

A residence service may not be part of a hunting sequence that contains business lines.

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Optional Toll Calling Service:

Optional Toll Calling will be provided between the exchanges listed below:

Antimony – Koosharem	Cannonville – Bryce, Escalante
Beryl – Enterprise	Escalante – Boulder, Cannonville
Boulder – Escalante	Koosharem – Antimony

EAS Calling Service

Bryce – Cannonville Enterprise – Beryl Panguitch – Hatch Hatch – Panguitch

Minersville – Milford	(T)
Milford – Minersville	
Minersville – Beaver	
Loa – Bicknell	(T)

Issued Date:	<u>April 8, 1998</u>	Michael East	Effective Date:	May 8, 1998
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		Title		

LIFELINE TELEPHONE ASSISTANCE PROGRAM

(T)

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company.

- 2. RATES
 - A. Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

Residential Access Lines	Monthly Credit	(T)
Federal Lifeline Reduction (includes Federal End User Common Line Credit of \$6.50 and \$2.75 credit covers basic service	\$9.25	(T) (N) (N)
State Local Rate Reduction	\$3.50	(T)

These reductions or credits are from the normal residential one-party service subscribed to bythe consumer and the federal reduction is also used to waiver the customer's Federal End User(T)Common Line Charge or Subscriber Line Charge.(T)

In addition to the above Federal Service Reduction, the State provides a Local Rate Reduction for (T) eligible consumers, pursuant to Public Service Commission of Utah Rules R746-341. The State credit is only provided if it is funded through the State's Universal Service Fund. (T)

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

- B. The following services are included:
 - 1. Single party, voice grade access to the Public Switched Network
 - 2. Access to emergency services
 - 3. Access to operator services
 - 4. Access to interexchange services
 - 5. Access to directory assistance
 - 6. Toll Blocking, if requested by the Customer
 - 7. Extended Area Service

Effective Date: December 2, 2016

LIFELINE TELEPHONE ASSISTANCE PROGRAM (Continued)

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3. ELIGIBILITY REQUIREMENTS

- A. An applicant must meet eligibility requirements established in the Public Service Commission of Utah Rules R746-341.
- B. <u>The c</u>-Customer must complete the <u>approved Universal Service Administration Co. (USAC)</u> application for the Utah Telephone Assistance Program (UTAP) and submit thate application to USACTAP to become program for eligibility ce for lifelinertification. To learn more go to the USAC website https://www.lifelinesupport.org/ls/
- C. The Company shall provide Lifeline Assistance as defined in FCC 47 C.F.R. 54.401(a) on a nondiscriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, EC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent revision.
- D. The premise at which the residential service is requested is the applicant's principal place of residence.
- E. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.
- 4. FUNDING
 - A. The Federal Lifeline Reduction is reimbursed to the company through the Universal Service (T) Administrative Company (USAC).
 - B. The State Local Rate Reduction is funded from the Utah Universal Service Fund (USF). The company is reimbursed for the State Local Rate Reduction from the UTAH USF.

5. REGULATIONS

A. The Telephone Assistance Program credit will begin with the next billing cycle of the company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.

Issued Date: April 15, 2019 Novembe	r 2, 2016	Michael East	Effective Date:
<u>——May 14, 2019December 2, 2016</u>			
Issuing	Officer		
Advice/Docket No.: <u>19-052-T01</u> T-16-052-T04	President		
Tit	le		

(L) – Regulation (5) (B) and (5)(C) now shown on Sheet no. 24.2

(L)

Issued Date: April 15, 2019 November 2, 2016		Michael East	Effective Date:
May 14, 2019 December 2, 2016			
Issuing Officer			
Advice/Docket No.: <u>19-052-T01</u> T- <u>16-052-T04</u>	President	_	
Title			

(L)

——LIFELINE TELEPHONE ASSISTANCE PROGRAM (Continued) (T)

5. REGULATIONS (Cont'd)

- B. The regular service connection charge, move and change charge, and regulations applicable (L) to the service offerings specified in the tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.
- C. The Lifeline credit will be subject to the following restrictions:
 - 1. Applicant must be head of household or person whose name the property or rental agreement resides.
 - 2. Lifeline credit will only be provided to the applicant's principle residence.
 - 3. The credit will only be applicable for one single residential access line.
- D. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.
- E. Lifeline service shall not be disconnected for non-payment of toll charges.
- F. If the consustomer chooses "toll blocking", the company will no_t charge a service deposit and no toll blocking charges will be assessed. Deposits will not be required if customers (T⊂) choose the toll blocking option. No toll blocking charges will be assessed to Lifeline (T) subscribers.
- 6. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

(L) - Previously shown on Sheet No. 24.1

Issued Date:	<u>April 15, 2019November 2, 2016 –May 14, 2019December 2, 2016</u>		Michael East	Effective Date:
	Issuing Officer			
Advice/Docke	t No.: <u>19-052-T01</u> T- <u>16-052-T04</u>	President	_	
	Title			

-Cancels <u>1st Revised</u>Original Sheet No. 25

DIRECT-INWARD-DIALING (DID) SERVICERESERVED FOR FUTURE USE

<u>(N)</u>

(N)

D	^ —	FC
- K <i>I</i>	Δ	F٦
	N	

INTES		
	Non-Recurring	Monthly
	Charge	Rate (1)
Each 1-Way Trunk Termination	\$25.00	\$21.75
Each 2-Way Trunk Termination	\$25.00	\$28.75
Each 4-Wire Analog Trunk Termination	\$335.00	\$60.00
Each DID T-1 Termination	\$415.00	\$120.00
Each Block of 20 Directory Numbers	\$10.00	\$25.00
Each Block of 100 Directory Numbers	\$10.00	\$75.00
Caller ID-Number Only, Per Voice Grade Equivalent	See Sheet No	o. 37.1 for Rate
Caller ID-Name and Number, Per Voice Grade Equivalent	See Sheet No	5. 37.1 for Rate

DEFINITIONS

- Direct Inward Calling (DID) Service is a central office service that provides in-dialing from the exchange and toll network directly to the access lines associated with customer premises equipment without intervention from an attendant. Service is provided in combination with 1-Way or 2-Way trunks. DID Service is offered where facilities permit.
- 2. DID provides a block of telephone numbers for calling into the customer's private branch exchange (PBX) system. The customer can order 20 or 100 directory number blocks.
- 3. Answer supervision is required from the customer's PBX. Ten-digit local exchange numbers are assigned to each DID station from a block of numbers reserved for the customer. When the number is dialed, the serving Company directs the call to a dedicated 1-way incoming or 2-way analog Trunks assigned to that number block. The DID trunks are delivered on a T-1 to the customer's premises.

(1) If the customer provides T-1 channelization, the DS1 Line Port rate per DS1/T-1, five End User Common Line Charges, and five Access Recovery Charges apply.

				(D)
Issued Date: <u>3April 15, 2019/22/2012</u>	=	Michael East	Effective Date:	
4/0 May 14, 2019 1/2012				
Issuin	g Officer			
Advice/Docket No.: <u>19-052-T01</u>	President			
I	itle			

5

-Cancels<u>1st Revised</u>-Original Sheet No. 25.1

RESERVED FOR FUTURE USE DIRECT-INWARD-DIALING (DID) SERVICE (Continued)

(I (N)

DEFINITIONS (Cont'd)

4. The customer must choose a combination of either 1-Way or 2-Way trunks.

a. 1-Way Trunks provide In-only trunks receive incoming calls only, or

- b. Out-only trunks allow outgoing calls only
- c. 2-way trunks will allow incoming and outgoing calls over the same trunk
- 5. 4-Wire Analog Trunk provides a connection from the Company's central office to the loop demarcation point at end-user's premises. Analog loops are available as voice grade, point-to-point configurations suitable for local exchange service.

6. The DID T-1 Termination transports the DID trunks within the exchange area.

CONDITIONS

- The primary directory listing number must be in the block(s) purchased above in the main directory of the serving central office is provided for each PBX system. An additional listing of each DID number may be provided subject to the regulations, rates, and charges as specified in Directory Listing Schedule.
- 2. The provision of DID requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of calls.
- 3. DID numbers are directly associated with the primary customer, and the Company will not assign individual numbers to another customer as a primary number.
- 4. The customer may reserve additional DID number blocks for future use at the rate(s) above.
- 5. These lines are not available for re-sale by the end user customer.
- 6. Telephone numbers and the sequence of numbers assigned is at the discretion of the Company.
- 7. Operational characteristics of interface signals between the Company provided connecting arrangements and the customer-provided switching equipment must conform to the rule and regulations that the Company considers necessary to maintain proper standards.

<u>(N)</u>

Issued Date: <u>April 15, 2019</u> <u>3/22/2012</u>	Michael East	Effective Date:
4/0 May 14, 2019 1/2012		
Issuing Office	er	
Advice/Docket No.: 19-052-T01——	President	
Title		

(N)

-<u>Cancels</u> Original Sheet No. 26

DIRECTORY LISTING INFORMATION SERVICE (DLIS)

<u>RATES</u>

Non-Recurring Charge (I)

\$.04

Basefile, per listing, for each publication

DEFINITIONS

Applicable to DLIS, which grants a license to third parties such as Competitive Local Carriers, Local Exchange Carriers, Interexchange Carriers, and other parties to utilize the listed names, addresses, and telephone numbers that appear in the Company's telephone directory data base. RESERVED FOR FUTURE USE

CONDITIONS

- 1. A standard format of the listing information will be established by the Company and provided to the DLIS provider. The Company reserves the right to modify this format.
- 2. The Company will not provide any listing information that its customer(s) has requested to be nonpublished, non-listed, and/or not released.
- 3. Rights in this offering are nonassignable and nontransferable by the DLIS providers other than through the provisioning of their directory.
- <u>4. Publisher shall not make any representation to the public, prospective advertisers, or others, expressed</u> <u>or implied, written or oral, to the effect that Publisher (and its publications) is the same as, a part or</u> <u>associated with the Company or Company's Directory Company.</u>
- 5. The DLIS providers shall indemnify, hold harmless, and defend the Company from and against any cost, damage, expense, (including but not limited to reasonable attorney's fees and expenses) or liability arising in any manner out of demand, claim, suit, or judgment for damages or injuries however caused, which may arise out of the provider's use of the listings furnished under this Schedule.

(I) In addition to the service order charge on Sheet No. 29.

(N)

Issued Date:	April 15, 2019 A	ugust 1, 1988		Michael East	Effective Date:
	September May 14, 20	019 1, 1988			
		Issuing Officer			
Advice/Docke	t No.: <u>19-052-T01</u>		President	_	
		Title			

DIRECTORY LISTING INFORMATION SERVICE (DLIS) – (Cont'd)

CONDITIONS - (Cont'd)

- 6. The Company assumes no responsibility or liability for any error in the information furnished. The DLIS provider agrees to accept the listings on an "as-is" basis with all faults, errors, and omissions, if any, and the Company does not warrant the accuracy of the information contained therein. The Company makes no warranty, expressed or implied with respect to any listings or the information contained therein including, but not limited to, warranties for merchantability or fitness for a particular purpose. The DLIS provider agrees to release the Company from any and all liability for damages which may arise due to any errors and omissions in the Company's listings.
- 7. The listings shall, at all times, remain the sole property of the Company. No one may sell, rent, or otherwise provide copies of listings. Anyone who obtains the Company's listings must comply with the requirements set forth in this Schedule.
- 8. Any third party failing to pay such applicable charges due to the Company shall be subject to the same sanctions, penalties, or other legal remedies that would be available if the listings were obtained directly from the Company.
- 9. The basefiles will contain the most recent listings available in the Company directory listing data base for each specific publication.
- 10. Rate Regulations:
 - a. The Company may require the DLIS provider to make an advance payment of the estimated per listing charges for the basefile at the time the order is taken. The Company shall refund or bill, as appropriate, any difference between the estimated amount collected and the actual charge.
 - b. If the DLIS provider cancels the order prior to the date the Company is scheduled to provide the listings and the Company has performed any work or incurred any expense in connection therewith, the Company will charge the estimated cost incurred not to exceed the estimated charge for the order.
 - c. If the DLIS provider cancels the order on or after the date the Company is scheduled to provide the listings, all charges shall apply.
 - d. The Company shall count and bill for all listings provided to the DLIS provider, whether or not the provider actually reproduces such listings in the provider's directory.

Issued Date:	<u>August-April 15, 20191, 1988</u>	Michael East	Effective Date:
May 14, 2019	<u>September 1, 1988</u>		
	Issuing	Officer	
Advice/Docket	: No.: <u>19-052-T01</u>	President	
	Tit	tle	

(N)

(N)

<u>(N)</u>

<u>(N)</u>

DIRECTORY LISTING INFORMATION SERVICE (DLIS) – (Cont'd)

<u>CONDITIONS – (Cont'd)</u>

10. Rate Regulations: (Cont'd)

e. For purposes of this Schedule, each name, address, and telephone number of a listed party shall be counted as one listing per publication. If additional lines of information appear, each such line shall be counted as a separate additional listing. Where additional information appears as a part of the listed party's name or address, the Company at its option may count it as two listings.

Issued Date:	<u>April 15, 2019August 1, 1988</u>	Michael East	Effective Date:
	<u>September May 14, 2019 1, 198</u>	<u>88</u>	
	Issuing	Officer	
Advice/Docke	t No.: <u>19-052-T01</u>	President	
	Tit	tle	

RESERVED FOR FUTURE USE

<u>(D)</u>

Issued Date:	<u>April 15, 2019August 1,</u>	88 Michael	East	Effective Date:
	September May 14, 201	. <u>, 1988</u>		
		uing Officer		
Advice/Docke	t No.: <u>19-052-T01</u> —	Presider	<u>nt</u>	
		Title		

TELESELECT SERVICE

RATES

Monthly Rate

Gold Service Plus	\$20.25
Gold Service	<u> </u>
Silver Service Plus	14.50
Silver Service	14.00

A. DESCRIPTION

Teleselect Service provides a combination of telecommunication services in packages to residence customers.

B. CONDITIONS

- 1.—Teleselect Service is available only on individual line service.
- 2. Teleselect Service is provided subject to the availability of existing CO facilities.
- 3. Teleselect Service will not be offered with WATS, Toll Station, Service Station, Foreign Central Office (FCO), or Foreign Exchange (FX) services.
- 4.—Substitution of Teleselect services with non-Teleselect services will not be permitted.
- 5. Other telecommunication services are available for use at the rates and charges specified in this Tariff.

Regulations, rates, and charges as described elsewhere in this Tariff apply as appropriate.

Issued Date: <u>April 15, 2019Augus</u>	<u>t 1, 1988</u>	Michael East	Effective Date:
<u>May 14, 2019 September 1, 1988</u>			
	Issuing Officer		
Advice/Docket No.: <u>19-052-T01</u>		President	
	Title		

6. _ <u>(D)</u>

Issued Date: April 15, 2019August 1, 1988	Michael East	Effective Date:
<u>May 14, 2019 September 1, 1988</u>		
Issuing O	fficer	
Advice/Docket No.: <u>19-052-T01</u>	President	
Title		

RESERVED FOR FUTURE USE

Issued Date: <u>April 15, 2019August 1, 19</u>	Michael East	Effective Date:
May 14, 2019 September 1, 1988		
ls	ng Officer	
Advice/Docket No.: <u>19-052-T01</u>	President	
	Title	

TELESELECT SERVICE (Continued)

	C.	TELESE	ELECT SERVICE PACKAGES	(D)
	1.	Gold S	ervice – five features. This package provides:	
- cal		Any of	lual residence network access line Fall of the custom calling features: calling forwarding, three-way calling, call waiting, speed	
	C I -		once of the following listing services: non-published service, non-listed service, anal listing, dual listing 10 directory assistance call allowance per month	
		2.	Silver Service – Two features. This package provides:	
		-	Individual residence network access line —One additional listing (optional)	
-	A	ny 2 of t	the custom calling features: call forwarding, three way calling, call waiting, speed calling 8	
		Plus Se	ervice includes the maintenance of inside wiring.	

3.

(D)

Issued Date:	August April 15, 2019 1, 1988	Michael East	Effective Date:
<u>May 14, 2019</u>	<u>September 1, 1988</u>		
	Issuing Offic	cer	
Advice/Docke	t No.: <u>19-052-T01</u>	President	
	Title		

(D)

29

Cancels 2nd1st Revised Sheet No. 29

RATES

	<u>Business</u>	<u>Residence</u>	
Service Order	\$10.00	\$10.00	
Line Connection	\$15.00	\$15.00	
Premise Visit		ç	\$50.00
\$50.00(D)			
E-911 Data_Base Update	\$01.25	\$01.25	
Reconnection Charge	\$25.00	\$25.00	(N)

(A)

CONDITIONS

1. These charges are intended to cover the expense incurred by the Company in conjunction (T) with the following:

Establishment of any service; Change in location of a service to other premises; Transfer of service from one customer to another; Change of telephone number at customer's request; Installation of auxiliary equipment; Restoral of service disconnected for nonpayment or failure to establish credit.

- 2. Charges shown are in addition to installation charges shown under other Tariff Schedules. (T)
- 3. Charges shown in this schedule are based on work being performed during regularly (T) -scheduled working hours of the Company's employees. Work performed with overtime labor cost will be performed at direct cost to the customer.

No charges will apply under the following

circumstances:

Service to which no monthly rates apply;

(D)

Public telephones installed at the initiative or option of the Company.

(D)

Issued Date:	<u>April 15, 2019</u>	January 20, 2000	 Michael East	Effective Date:
<u>May 14, 2019-</u>	February 16, 2000			
		Issuing Officer		

President

SERVICE CONNECTION, MOVE AND CHANGE CHARGES (Continued)

DEFINITIONS

Service Order

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the establishment of service. It is also applicable for a customer's request for any additions, moves, or changes to existing service.

Premises Visit	
(D)	
Ар	
plicable if a Company employee must visit the customer's premises to move or change a	
service drop or standard network interface at the customer's request. Not applicable when a	
Company employee is on the	
customer's premise for any other business purpose.	(D)

Line Connection

Applicable for work done in the Central Office or work involving Central Office Equipment necessary to provide a network access line or make changes to an existing network access line.

If service requires work in more than one Central Office area, this charge applies for each office.

Reconnection Charge	(N)
A Reconnection Charge includes the Service Order and Line Connection charges.	<u>(N)</u>

Amended		
Issued Date: April 15, 2019 August 1, 1988	Michael East	Effective Date:
<u>May 14, 2019 September 1, 1988</u>		
Issuing Office	er	
Advice/Docket No.: <u>19-052-T01</u>	President	
Title		

RATE	ES	Installation Charge	Monthly Rate	
	Continuous Property	Actual Cost	No Charge	
(T) \$ 4	Continuous Property -	Applicable		
<u>(T)</u>	Additional Network Interface:	Non-Recurring Charges		
	Bridged at Customer Premises,	Applicable	\$4.00	<u>(T)</u>
	Per Line	Non-Recurring Charges		<u>(T)</u>
	 Bridged at Central Office, Per Line*	Applicable Non-Recurring Charges	Applicable Access Line Rate	(N) (N)
	— Non-Continuous Property Each Location*	Applicable Non-Recurring Charges	Applicable Access Line Rate	

CONDITIONS

Off-premise extension services, where the extension is located in a different building on the same continuous property as the main access line termination, may be installed by the Company. The installation charge will be negotiated between the subscriber and the Company. The subscriber is responsible for the maintenance of any subscriber owned wiring. No recurring monthly charge will apply in this situation.

Continuous property extensions are defined as those where the drop to the additional access point comes directly from the premises of the main access line termination and does not come out of the distribution cable.

Continuous property extensions requiring an additional network interface are defined as those where the drop to the additional access point comes out of the distribution cable and requires an additional network interface.

When off-premises extension service is provided on Non-Continuous property, each location is treated as an access line termination and the applicable access line rates will apply at each location. Installation will be performed based on all applicable Non-Recurring service connection elements.

*In addition to applicable Federal End User Common Line Charge and Access Recovery Charge when	(N)
bridged in the central office.	(N)

Issued Date: April 15, 2019	<u>August 1, 1988</u>		Michael East	Effective Date:
May 14, 2019 Septer	mber 1, 1988			
	Issuing Officer			
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	Title			

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Cancels Original Sheet No. 31

Issued Date: April 15, 2019	<u>August 1, 1988</u>		Michael East	Effective Date:
May 14, 2019 Septem	ber 1, 1988			
	Issuing Officer			
Advice/Docket No.: <u>19-052-T01</u>		President		
	Title			

INTRA	EXCHANGE SPECIAL ACCESS	
RATES		
	Installation_	<u>Monthly Rate*</u> (T)
Per Channel Termination	Actual Cost	Business Access Line Rate
Per 2-Wire Analog Circuit		\$8.00 (N)

CONDITIONS

The Company will furnish and maintain Special Access, where facilities are available and within the Exchange Area, for communication between stations not connected to the telephone network.

The channel terminal tion rate will apply for each termination within the exchange area. (T)

*This service is available to existing customers at the same location as of the effective date of this (N)

Issued Date:	April 15, 2019	August 1, 1988		Michael East	Effective Date:
<u>May 14, 2019</u>	September 1, 1988				
		Issuing Officer			
Advice/Docke	t No.: <u>19-052-T01</u> —		President		

Cancels Original Sheet No. 32

Issued Date:	April 15, 2019	<u>August 1, 1988</u>		Michael East	Effective Date:
<u>May 14, 2019-</u>	<u>September 1, 1988</u>				
		Issuing Officer			
Advice/Docke	t No.: <u>19-052-T01</u> —		President		
		Title			

Cancels 1stOriginal Revised Sheet No. 33

DIRECTORY ASSISTANCE SERVICE

RATES

Per each Directory Assistance Call \$.75

CONDITIONS

- 1. The above charge will apply to each call to a directory assistance operator requesting information for locations within the state.
- <u>2.</u> The charge will apply regardless of whether or not the operator is able to supply the
 <u>2.</u> requested information.
- 3. A maximum of two requests for information will be allowed per directory assistance call.
- 4. Charges for Directory Assistance are not applicable to calls placed from:

Public Telephones(D)

Semipublic telephones(D)

Customers who have a reading, physical or visual handicap and thus are unable to (T) use ——the directory.

- In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this tariff, the Company may assess appropriate Directory Assistance charges on the Customer's customer's regular telephone account.
- 6. Company will provide directory assistance without charge during regular business hours for telephone numbers not listed in the current directory.

Issued Date: <u>April 15, 2019</u> <u>July 30, 2002</u>		Michael East	Effective Date:
<u>May 14, 2019 August 1, 2002</u>			
Issuing Officer			
Advice/Docket No.: <u>19-052-T01</u>	President	_	
Title			

Cancels <u>1st Revised</u>Original Sheet No. 34

	DIRECTORY LISTINGS		
RATES			
		Monthly Rate	
Primary Listing		No Charge	<u>(N)</u>
Additional or Alternate Listing	-Business	\$2.10	(1) (1)
	-Residence	<u>\$</u> 1.50	(++
(T)			
Cross Reference or Duplicate		<u>\$</u> 1.00	
Extra Lines, per line		<u>\$</u> 1.00	
Non-List <u>ed</u>		<u>\$</u>	2.00
<u>(T)</u>			
Non-Listed for Multi-Line Business	;	\$0.00	<u>(N)</u>
Non-Publish <u>ed</u>		<u>\$</u>	3.00
<u>(T)</u>			
Omit Address from Directory Listin	ng	\$0.00	<u>(N)</u>
Foreign Exchange		<u>\$</u> 1.00	<u>(T)</u>
CONDITIONS			
1The regulations for directory l	istings, as provided in this sec	tion, apply only to that sec	tion
of (T) the directory containing the regula			
the directory containing the regul	ar alphabetical list of hames o	i subscribers.	
<u> </u>			
	d the Drimony Licting is provid	lad as follows:	
One listing without charge, terme	u the Primary Listing, is provid	leu as follows.	
<u>A.1.</u> For each separate subscriber s lines are consecutively operat listing.			

Issued Date: <u>April 15, 2019</u> <u>May 5, 1997</u> May 14, 2019 May 1, 1997		Michael East	Effective Date:
Issuing Officer			
Advice/Docket No.: <u>19-052-T0197-052-01</u>	President	_	
Title			

(D)2.

Cancels <u>1st Revised</u>Original Sheet No. 34

For each semi-public service.

 3. Non-listed telephone numbers are listed in the information file, but are not listed in the

 _____Company's directory. They will be given out upon request. Non-Listed for Multi-Line

 Business (T)

 _____is provided free of charge when a business has several telephone numbers and the customer

 _____does not want all of the telephone numbers listed in the Directory.

4. Non-published telephone numbers are not listed either in the directory or the information file, and are not to be given out to anyone unless authorized by court of law.

<u>(L)</u>

(L) Conditions 4 now shown on 1st Revised Sheet No. 35.

Issued Date: <u>April 15, 2019 May 5, 1997</u> <u>May 14, 2019 May 1, 1997</u>		Michael East	Effective Date:
Issuing Officer			
Advice/Docket No.: <u>19-052-T0197-052-01</u>	President	_	
Title			

DIRECTORY LISTINGS (Continued)

CONDITIONS - (Continued) (N)

4	Non-published telephone numbers are not listed either in the directory or the information file, and are not to be given out to anyone unless authorized by court of law.	<u>(L)</u> (L)
5.	Foreign Exchange Directory Listing is an alphabetical and directory listing in the directory of an exchange other than the primary exchange in which a subscriber is furnished local service by the Company.	<u>(N)</u> (N)
<u>6. Re</u>	estrictions	<u>(T)</u>

_Names in directory listings shall be limited to the following:

- 1. In connection with residence service:
 - (a) The individual names of the subscriber, or
 - (b) The individual name of a member of the subscriber's family, or
 - (c) The individual name of a permanent member of the subscriber's household, or
 - (d) Dual (joint) listings for customers who share the same surname and reside at the same address.
- 2. In connection with business service:
 - (a) The individual name of the subscriber, or
 - (b) The name under which the subscriber is actually doing business, or
 - (c) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
 - (d) The individual names of the officers, partners, or employees of the subscriber, or
 - (e) The names of departments when such listings are deemed necessary from a public reference viewpoint.

The Company may require that the subscriber provide the Company with written permission for the

insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business which the subscriber claims to represent. The Company may refuse to accept or may

delete a listing which includes the trade name of another.

7.	Seasonal and Temporary Customers will remain in the directory for the duration of their	(N)
	service.	(N)

Issued Date:	<u>April 15, 2019 Au</u>	i gust 1, 1988		Michael East	Effective Date:
	<u>September 1, May 14,</u>	<u>2019 1988</u>			
		Issuing Officer			
Advice/Docke	t No.: <u>—— 19-052-T01</u>		President	_	
		Title			

(L) Conditions 4, previously shown on 1st Revised Sheet No. 34.

Issued Date: April 15, 2019 August 1, 1988 Michael East Effective Date: September 1, May 14, 2019 1988
Issuing Officer
Advice/Docket No.: 19-052-T01 President
Title

	Monthly Ra	te	
	Residence	Business	
Custom Calling Feature (CCF)			
Call Waiting	1.75	1.75	
Call Forwarding	1.75	<u>1.75</u>	
Conference Calling (3-Way)	1.75	1.75	
Speed Calling 8 Numbers	1.75	1.75	
Speed Calling - 30 Numbers	2.75	2.75	
Fixed Calling	1.75	<u>1.75</u>	
Package of two CCF	20% discount-	20% discount	
0	Package of three CCF	25% discount	25%
discount	0		
Package of four CCF	30% discount	30% discount	
Package of five CCF		35% discount —	35%
discount			
CONDITIONS			
Custom Calling Services are available only to equipped to provide such services.	those customers who are se	erved from a Central	Office
Certain customer calling features are not ava	ilable with party line service	<u>1.</u>	
When a service is programmed for both Cont	ference Calling and Call Wait	ting only one of the t	WO
may be activated at any one time. When a service is programmed for both Call- be activated at any one time.	Waiting and Call Forwarding	; only one of the two	

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(L) - Now shown on Sheet Nos. 37.1 and 38 in alphabetical order.

(L)* - Now shown on Sheet No. 38.

(L)** - Conditions now shown on Sheet No. 38.1 as Conditions 6. Deleted redundant Conditions.

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CUSTOM CALLING FEATURES (CCF) (Continued)

DEFINITIONS

Speed Calling - permits placing local and long distance calls to preselected te	<u>(D</u>)
lephone numbers by dialing an abbreviated code. To add a number to the calling list the customer uses	
his own telephone.	<u>(D)</u>
	(L)

<u>Call Waiting</u> a distinctive tone informs the telephone user that another call has been placed to his line. By briefly depressing the hookswitch, the user will be connected to the second caller while holding the first, subsequent depressions of the hookswitch will allow the user to alternate between callers.

<u>Conference Calling</u>- permits a telephone user to add a third party to an existing local or long dist ance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

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<u>all Forwarding</u> permits transfer of all incoming calls automatically to any dialable number. The number can be selected by the customer each time Call For warding is activated or the call directed to the previously selected number. If the alternate location is not a free call the customer will be billed for each call forwarded.

<u>Fixed Calling -</u> after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously (L) selected by the subscriber.

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(L) – These Definitions, except Fixed Calling which is covered on Sheet No. 38.5, are found in alphabetical order starting on Sheet Nos. 38.2.1, 38.3-38.5.

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(T)

CUSTOM CALLING FEATURES (CCF) (Continued)

<u>RATES</u>

	Monthly	Rate	P	Per Usage F	≀ate	
	Residence	Business	Residence	Business		
					Max.	Max.
m Calling Features (CCF)	·	·				
Anonymous Call Rejection	\$1.75	\$1.75				
Automatic Callback	\$3.00	\$3.00				
Automatic Recall	\$3.00	\$3.00				
Call Forwarding	\$1.75	\$1.75				
Call Forward Don't Answer	\$2.00	<u>\$2.00</u>				
Call Forwarding Busy	\$2.00	\$3.00				
Call Forwarding Variable	\$4.00	\$4.00				
Call Hold	\$1.75	\$1.75				
Call Park	\$1.75	\$1.75				
Call Pick Up	\$2.00	\$3.00				
Call Pick Up Directed	\$2.00	\$3.00				
Call Transfer	\$1.75	\$1.75				
Call Waiting	\$1.75	\$1.75				
Call Waiting on Caller ID	N/C	<u>N/C</u>				
Caller ID- Number Only	\$4.95	\$5.75				
Caller ID - Name and Number	\$5.50	\$6.50				
Caller ID - Per Call (*67) Blocking	<u> </u>	<u> </u>				
Caller ID - Per Line Blocking	N/C	<u>N/C</u>				
Caller ID - Per Call Unblocking	N/C	<u>N/C</u>				
Cancel Call Waiting (*70)	N/C	<u>N/C</u>				
Call Trace		<u> </u>				
Automatic (COT)			\$2.00	\$2.00	-	_
Manual			N/C	<u>N/C</u>		
Distinctive Ringing/Call Waiting Acco		\$3.00				
Conference Calling (3-Way)	<u>ess \$1.50</u> \$1.75	<u>\$3.00</u> \$1.75				
	\$1.75 \$2.00					
<u>Do Not Disturb</u> Find-Me-Follow-Me		\$3.00 \$1.75				
FING-IVIE-FOILOW-IVIE	\$1.75	<u>\$1.75</u>				
		\$1.75				

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							ing C		er

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(L) – Rates previously shown on Original Sheet No. 36.
 (L)* – Rates previously shown on 1st Revised Sheet No. 38, but some features deleted.

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Cancels <u>1st Revised</u>Original Sheet No. 38

RATES						
		Monthly	Rate			
	Residence		Business			
					Month	ly Rate
Per Usa	ge Rate		=			
				Resid	lence Bi	<u>usiness</u>
esidence Business Residence Business						
<u>Aax.</u> <u>Max.</u>						
Advanced Custom Calling Features	(ACCF)					
			¢2.00	ćo 75	60 7 5	6.00
Automatic Callback \$3.00 6.00			\$3.00	\$0.75	\$0.75	- 6.00
Automatic Recall \$3.00			\$3.00	\$0.75	\$0.75	6.00
.00 Call Forward Busy Incoming \$2.00			\$3.00 \$3.00	φ0 .73	φ0.7 5 -	0.00 —
Call Forward Don't Answer \$2	.00		\$3.00 \$3.00			
Call Forward Don't Answer Incomir			<u>\$3.00</u> <u>\$2.00</u>	\$3.00		
Call Forwarding Busy \$2.00	6		<u>\$3.00</u>	\$3.00		
Call Pick Up	\$2.00	\$3.00	çoloo			
Call Pick Up Directed	<u>\$2.00</u>	\$ <u>3.00</u>				
Caller ID- Number Only	<u>\$4.95</u>	<u>\$5.75</u>				
Caller ID - Name and Number	<u>\$5.50</u>	\$6.50				
Caller ID - Per Call (*67) Blocking	<u>N/C</u>	— N/C				
Caller ID - Per Line Blocking	N/C	— N/C				
Caller ID - Per Call Unblocking	•	_N/C				
Cancel Call Waiting (*70)	N/C	N/C				
Call Trace						
			2.00	2.00	_	
Manual			<u>N/C</u>	N/C		
Dial Call Waiting	\$2.15	<u>\$2.15</u>				
Distinctive Ringing/Call Waiting Act		\$3.00				
Do Not Disturb	\$2.00	\$3.00				
Make Busy	\$2.00	\$3.00				
Remote Access to Call Forwarding	N/C		N/C			
Remote Call Forwarding	\$18.00		<u>\$18.00</u> Se	lective Cal	Accepta	ance
	\$2.00	\$3.50				
Secondary Directory Number						
Distinctive Ringing	\$4.00		\$4.00			
Selective Call Forwarding	<u>\$4.00</u> \$2.00		<u> </u>			
Selective Call Rejection	\$2.00 \$4.00		\$ <u>2</u> 3. <u>0</u> 30 \$4. <u>50</u> 0			
	γ 1 .00		י <u>סט</u> ס. יי ק			
ssued Date: April 15, 2019			Micha	el East	Fffor	tive Date:
September May 14, 2019	1 1005		IVIICIId		LITEC	

SOUTH CENTRAL UTAH TELEPHONE ASSN., INC. P.S.C. UTAH NO. 5 38

2nd1st Revised Sheet No.

			Cancels <u>1st</u>	<u>Revised</u> O	riginal She	et No. 38
Sim Ring	\$1.75		<u>\$1.75</u>			
Stop Hunt	\$1.00		\$1.00			
Usage Sensitive Call Forwarding				\$0.75	\$0.75	6.00
	7.00					
Usage Sensitive 3-Way Calling				\$0.75	\$0.75	<u> </u>
	7.00					
Voice/Data Protection	\$3.00	\$3.00				
Voice/Data Protection Usage Sensit			\$0.75	\$0.75	6.00	6.00
Wake Up Service	\$2.00	\$2.00				

<u>(D)</u>

<u>(L)</u>

<u>(L)</u>

Package of two CCF	20% discount	20% discount
Package of three CCF	25% discount	25% discount
Package of four CCF	30% discount	30% discount

(L) – Discounts originally shown on Original Sheet No. 36. Removed the Package of five.

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	ADVANCED_CUSTOM CALLING FEATURES (ACCF) (Continued)
COND	ITIONS
1.	Advanced Custom Calling Features are available only to those subscribers who are served from a Central Office equipped to provide such services.
2.	Certain Advanced Custom Calling Features are not available with party line service.
<u>2</u> 3.	Calling Name and Number Deliver, Blocking and Anonymous Caller Rejection require an additional piece of CPE equipment to fully activate features.
<u>3</u> 4.	Selective Call Forwarding and, Selective Call Rejection, Selective Call Acceptance, and Distinctive Ringing/Call Waiting provide customers with twofour different options for treating incoming calls (customers must subscribe to each feature to get all four options). Each feature is capable of holding a list of up to 12 directory numbers (DNS) that should receive screening treatment. Once a customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature.
<u>4</u> 5.	For those Advanced Custom Calling Features billed on a per usage basis excluding Call Trace, a maximum amount as listed above will be billed once the per usage charges reach or exceeds the maximum.
<u>5</u> 6.	From time to time, the <u>Telephone</u> Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations, and will be for limited time periods.
<u>6.</u>	When a service is programmed for both Conference Calling and Call Waiting or both Call Waiting and Call Forwarding only one of the two may be activated at any one time.
OBLIC	GATION OF COMPANY
1.	Limitation of Obligation with Respect to Privacy Concerns
	The Company shall be held harmless by the subscriber in cases where the subscriber's telephone number is transmitted via the Caller ID Feature to another subscriber who subscribes to that service, and the subscriber has not blocked the transmission of <u>theirhis</u> telephone number.
Issued	Date:- April 15, 2019Michael
<u>East</u>	May 14, 2019 September 1, 1995 Issuing Officer

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Manager

(L) – Condition 6 previously shown on Original Sheet No. 36, however revised. (L)* - Obligations of the Subscriber now shown on Sheet No. 38.2.

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Title	

(<u>T</u>

Cancels Original Sheet No. 38.1

2. Obligation of the Subscriber

Under no circumstances should any subscriber to the Caller ID Advanced Custom Calling Feature use telephone numbers delivered to him for purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service includes:

"billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction."

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East	Effective Date: <u>May 14, 2019 September 1, 1995</u>
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ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)
LIGATION OF COMPANY (Cont'd)
Obligation of the Subscriber
<u>Under no circumstances should any subscriber to the Caller ID Custom Calling Feature use</u> <u>telephone numbers delivered to them for purposes of marketing any service, or for the sale of</u> <u>those numbers to any interested party. Permitted uses of the number information received</u> <u>through the Caller ID service includes:</u>
"billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction."
Caller ID information can be used only to market goods and services to existing customers, and only to market goods and services to existing customers that are directly related to those the existing customer already uses.
Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where subscribers of the Company use this information in an unauthorized manner, as described above.
A subscriber's non-published number will be transmitted via Caller ID to called parties, unless the subscriber dials *67 before dialing the called party. (1167 on a rotary telephone). *67 activates the per call blocking feature of Caller ID.
DEFINITIONS <u>Anonymous Call Rejection – this feature automatically rejects all calls from callers who have</u> withheld their number. To activate press access code *77 and to deactivate press access code <u>*87.</u>
<u>Automatic Callback -</u> allows the subscriber to automatically return a call to the number of the phone that last called. By dialing the access code (*66) push-button or 1166 rotary, the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing (*86) push button or 1186 rotary.
<u>Automatic Recall-</u> allows the subscriber who calls a busy number to dial an access code (*69) push-button or 1169-rotary to be alerted, by way of a distinctive ring, when the number is no longer busy. When the user picks up their phone, they will be connected automatically to the
previously busy number. To deactivate the Automatic Recall feature, the user can dial (*89)-on a push-button phone or 1189 on a rotary phone.
ued Date: April 15, 2019 Michael East

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President

<u>Call Forward Busy Incoming – allows a subscriber to have incoming calls (those which originate outside the group) forwarded to another number when the called number is busy. The subscriber can activate the feature by dialing (#90) push-button, and deactivate the feature by dialing (#91) push-button</u>

(L) - 2. Obligation of the Subscriber previously shown on Original Sheet No. 38.1. <u>Call Forward Don't Answer -</u> allows a subscriber to have all calls (incoming or intragroup) forwarded to another number if the subscriber does not answer after a preset number of ringing cycles. The subscriber can activate the feature by dialing (*92) push-button or 1192 rotary and deactivate the feature by dialing (*93) push-button or 1193 rotary.

<u>Call Forward Don't Answer Incoming-</u> allows a subscriber to have incoming calls (those which originate outside the group) forwarded to another number if the subscriber does not answer after a preset number of ringing cycles. The subscriber can activate the feature by dialing (#92)-(L)* - Text now shown on Sheet No. 38.2.1.

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(LN)

push-button and deactivate the feature by dialing (#93) push-button.

DEFINITIONS (Continued)

<u>Call Forward Don't Answer - allows a subscriber to have all calls (incoming or intragroup)</u> forwarded to another number if the subscriber does not answer after a preset number of ringing cycles. The subscriber can activate the feature by dialing (*92) and deactivate the feature by dialing (*93).</u>

Call Forwarding - permits transfer of all incoming calls automatically to any dialable number.
The number can be selected by the customer each time Call Forwarding is activated or the call
directed to the previously selected number. If the alternate location is not a free call the customer
will be billed for each call forwarded.

Call Forwarding Busy - allows a subscriber to have all calls (incoming or intragroup) forwarded to a
predetermined alternate number when the called number is busy. The subscriber can activate the
feature by dialing (*90) and deactivate the feature by dialing (*91). The alternate number can be
any dialable number and can be modified only at the Central Office. If the alternate location is not
a free call, the subscriber will be billed for each call diverted.(T)

Call Forwarding Variable - Allows a customer to forward incoming calls to another telephone (N) number of the customer's choice. The customer activates and deactivates this feature and may also change the telephone number to which calls are forwarded. To activate press access code *72 and to deactivate press access code *73.

<u>Call Hold – allows the customer to put a call on hold in order to dial another number and then switch</u> between the two calls. To activate press access code *52.

<u>Call Park – allows the customer who is assigned to a particular business group line to put a call on</u> hold so that it can be retrieved by any other business group line within the group. To activate press access code *13 and to retrieve the call press access code *14.

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Title

(N)

(T)

(T)

(L)

(L)

(D)

<u>(D)</u> (L)*

(L)*

(L)

(L)

(N)

(L) - Text previously shown on Original Sheet No. 38.2.

(L)* - Call Forwarding previously shown on Original Sheet No. 37.

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-<u>Cancels</u>Original Sheet No. 38.3

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)	<u>(T)</u>
DEFINITIONS (Continued)	
<u>Call Pick Up -</u> allows a subscriber to answer calls that are directed to other phones within their pickup group. The access code to activate the feature is (* <u>11</u> 8) for a push-button phone.	<u>(T</u>)
<u>Call Pick Up Directed -</u> allows a subscriber to answer a call directed to another line which has been answered or is ringing by dialing a preset access code (# <u>12</u> 60) and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.	<u>(T</u>)
<u>Call Trace (</u> COT) <u>:</u>	<u>(T)</u>
Automatic (COT-allows a subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the subscriber; they are output to the Ctelephone company. The access code for this feature is (*57). push-button or 1157 rotary	(Т) <u>(Т)</u>
Manual (COT)- allows a subscriber to request the <u>Celephone company to trace incoming calls. This is</u> usually in response involving law enforcement entities.	<u>(T)</u>
Call Transfer – allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.	<u>(N)</u> (N)
<u>Call Waiting - a distinctive tone informs the telephone user that another call has been placed to his line.</u> By briefly depressing the hookswitch, the user will be connected to the second caller while holding the first, subsequent depressions of the hookswitch will allow the user to alternate between callers.	(L) (L)
<u>Call Waiting on Caller ID – Call Waiting on Caller ID allows incoming calls waiting on the line to visually</u> <u>display on a Call Waiting Identification Display Unit and allows the called party to receive the caller's listed</u> <u>name and number information consistent with Caller Identification – Number or Caller Identification –</u> <u>Name and Number. Successive depressions of the switchhook allow the party to transfer between calling</u> <u>parties. Customers must subscribe to Caller ID – Number or Caller ID – Name and Number. This feature is</u>	<u>(N)</u>
provided free with Caller ID Service.	<u>(N)</u> (L)*
Automatic (COT-allows a subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the subscriber; they are output to the telephone company. The access code for this feature is (*57) push-button or 1157 rotary	
<u>Manual_(COT)- allows a subscriber to request the telephone company to trace incoming calls. This is</u> usually in response involving law enforcement entities.	
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-<u>Cancels</u> Original Sheet No. 38.3

(L) - Caller Waiting previously shown on Original Sheet No. 37. (L)* - Caller ID – Name and Number now shown on Sheet No. 38.3.1.

<u>Caller ID- Name and Number-allows for the automatic delivery of a calling party's name and telephone</u> number (including non-published and non-listed telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and obligation shall be to reasonably correct errors in names when notified in writing of such errors.

The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling name and number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the subscriber from the number delivery services subscriber. Caller ID subscribers failing to comply with any of these conditions will have their service terminated.

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		Title			

-Original Sheet No. 38.3<u>.1</u>

<u>(L)</u>

CUSTOM CALLING FEATURES (CCF) (Continued)	<u>1)</u>
DEFINITIONS (Continued) (N	<u>1)</u>
Caller ID- Name and Number-allows for the automatic delivery of a calling party's name and telephone (L' number (including non-published and non-listed telephone numbers) to the called customer, which gives (T) the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment. (T))
The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and obligation shall be to reasonably correct errors in names when notified in writing of such errors.	
The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling name and number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.	
Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the subscriber from the number delivery services subscriber. Caller ID subscribers	

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failing to comply with any of these conditions will have their service terminated.

-Original Sheet No. 38.3.1

(L) Previously shown on Original Sheet No. 38.3.

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ADVANCED-CUSTOM CALLING FEATURES (ACCF) (Continued)

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DEFINITIONS (Continued)

<u>Caller ID- Number- same as "Name and Number" except only the calling party's number is delivered.</u>

Caller ID Per Call (*67) Blocking-allows a subscriber to block delivery of his/her name and number when
calling someone with Caller ID capabilities. The activation code for this feature is (*67)-push-button or
1167 rotary. This feature is provided free of charge to all subscribers receiving telephone service from
suitably equipped central offices.(I

<u>Caller ID - Per Line Blocking-</u> provides a permanent indicator on a customer's line. Once block is established on the customer's line, the private status can be deactivated by the customer on a per call basis.

<u>Caller ID - Per Call Unblocking-</u> allows a subscriber who has Caller ID - Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *82-(1182-rotary). This feature is provided free of charge.

<u>Cancel Call Waiting -</u> allows the subscriber to cancel Call Waiting before or during one telephone call. The access code to cancel Call Waiting is (*70) push button or 1170 rotary.

Dial Call Waiting-allows a subscriber with a line equipped with the feature to direct a Call Waiting tone	(D
or a Distinctive Ringing signal to a line equipped with Distinctive Ringing. The feature is activated by d	N)

ia

ling a preset access code (#81) and the telephone number of the line to which the signal is directed

<u>Distinctive Ringing/Call Waiting Access allows a subscriber to receive a Distinctive Ringing signal or an</u> audible Call Waiting tone from a line equipped with Dial Call Waiting. If the call line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone. The access code for this feature is (*81) push-button or 1181 rotary.

<u>Conference Calling - permits a telephone user to add a third party to an existing local or long distance</u> <u>call. It will also permit a telephone user to consult privately with a third party while holding the original</u> call.

Distinctive Ringing/Call Waiting Access – allows a subscriber to receive a Distinctive Ringing signal or audible Call Waiting tone from a line equipped with Dial Call Waiting. If the call line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone. The access code for this feature is (*81).

President

Issued Date: April 15, 2019 East Effective Date: May 14, 2019September 1, 1995

Issuing Officer

Advice/Docket No.: <u>— 19-052-T01</u>

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Cancels Original Sheet No. 38.4

<u>Do Not Disturb-</u> -allows the subscriber to prevent incoming calls from ringing at their station. Only callers who have the subscriber's Personal Identification Number (PIN) can override the Do Not Disturb feature. To activate the feature, the subscriber can dial (*78)-push-button or 1178 rotary. To deactivate the feature, the subscriber can dial (*79)-push-button or 1179 rotary. Subscribers with push-button phones can change their PIN by dialing the access code (#87).

Find-Me-Follow-Me - allows the customer to specify a list of numbers that are rung whenever their line is called and an order for those numbers. Each number is rung in order and several numbers can be rung simultaneously until one of them answers the call, or the list is exhausted. To activate press access code *371 and to disable press access code *372.

(L) – Conference Calling previously shown on Original Sheet No. 37.

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ADVANCED-CUSTOM CALLING FEATURES (ACCF) (Continued)
DEFINITIONS (Continued)
Fixed Calling - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the subscriber.
ixed Calling - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the ubscriber.
<u>Make Busy-</u> allows the line to appear busy, even when not engaged. To activate the feature, dial (*58) Sush-button or 1158 rotary. Dialing (*59) push-button or 1159 rotary will deactivate the feature
Remote Access to Call Forwarding – allows the customer who has call forwarding to change call orwarding settings from any location. The customer dials an access number 4356767777 and enters a bin number to forward calls to any location designated by the customer. Selective Call Acceptance forwarding subscribers to specify a list of numbers from which they are willing to accept calls. Calls from numbers not contained on the list are routed to an appropriate announcement. The access code for this feature is (*84) push-butt by on or 1184 rotary, and is used to add or delete numbers from the list of acceptable calls.
Remote Call Forwarding – allows calls coming to a remote call forwarding number to be automatically orwarded to any answering location designated by the call receiver. Customers may have a remote- orwarding telephone number in a central switching office without having any other local telephone ervice in that office.
Secondary Directory Number Distinctive Ringing – allows more than one directory number to be assigned to one single-party line. The distinctive ringing signal identify which of these directory numbers vas called, enabling the customer to appropriately answer the call. When the primary directory number s called, the standard ringing signal is applied. When a secondary directory number is called, a coded inging signal is applied.
Selective Call Forwarding - permits the subscriber to create a list of calling numbers that are to be call orwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forward-to number. All other calls are treated normally. The access code for this feature is *83) push button or 1183 rotary.
ssued Date: <u>April 15, 2019</u> <u>Michael East</u> Effective Date: <u>May 14, 2019–September 1, 1995</u> Issuing Officer
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Sim Ring – allows a customer to specify a list of numbers which are rung in addition to their own number whenever the line is called. Any of the numbers that are rung can answer the call. To activate press access codeStop Hunt- allows a subscriber to stop an existing hunt sequence at a designated point or line. The *361 and to disable press access code *362.

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access code to activate the feature is (*50) push-button or 1150 rotary. To deactivate the feature dial (*51) push-button or 1151 rotary.

<u>Usage Sensitive Call Forwarding</u>_causes all calls attempting to terminate to a subscriber's line to be directed to an alternate line, whether the subscriber's line is busy or idle. The feature differs from standard Call Forwarding in that the subscriber is charged on a usage basis rather than a flat rate basis. The access code to activate the feature is (*72) push-button or 1172 rotary to deactivate the feature the access code is (*73) push-button or 1173 rotary.

<u>Usage Sensitive 3-Way Calling-</u> allows a subscriber to add a third party into an existing conversation by dialing an access code (*71) push-button or 1171 rotary. The feature differs from standard 3-Way Calling in that the subscriber is charged on a per usage basis rather than a flat rate basis. The access code to activate the feature is (*74) push-button or 1174 rotary to deactivate the feature the access code is (*75) push-button or 1175 rotary.

<u>Voice/Data Protection-</u> allows a subscriber to inhibit intrusion features (e.g., Call Waiting and Operator Verification) when the subscriber's line is busy. Voice/Data Protection prevents data transmission errors typically caused by the interruption tones associated with such features. The subscriber can activate the feature by dialing (*97) push-button or 1197 rotary and deactivate the feature by dialing (*98) pushbutton or 1198 rotary.

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ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

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DEFINITIONS (Continued)

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<u>oice/Data Protection Usage Sensitive-</u>allows a subscriber to inhibit intrusion features (e.g., Call Waiting and Operator Verification) when the subscriber's line is busy. Voice/Data Protection prevents data

transmission errors typically caused by the interruption tones associated with such features. This feature differs from standard Voice/Data Protection in that the feature remains in effect for the duration of only one call upon activation, and the subscriber is charged on a per usage basis. The subscriber can activate the feature by dialing (*94) push-button or 1194 rotary.

<u>Wake Up Service -</u> allows a subscriber to dial an access code, receive a second dial tone, and then dial a time at which a wake-up call is desired. At the entered time, a call is automatically attempted to that line and, when the call is answered, a tone or an optional announcement is applied to that line. The subscriber can access the feature by dialing (*76) push-button and can cancel the request by dialing (*77) push-button.

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RATES			
Decieu		Monthly Rate	Per Usage Rate
Basic:	One I minute greeting message	\$3.95	
	Ten I minute incoming messages		
	Storage on new		
	and old messages 7 days		
Basic+1	0:	\$5.95	
One 2 minute g	reeting message		
U	Twenty I minute incoming messages		
	Storage on new and old messages I 0 days		
Dromiu	~	ές ος	
Premiu	n One 2 minute greeting message	\$6.95	
	Twenty 2 minute incoming messages		
	Storage on new and old messages 14 days		
	/		
Special-	Features (Business Subscriber Only)		¢0.75
	Out Calling		\$0.75
loice mail is off	Voice Forms ered from suitably equipped central offices ered from central offices that are not equip	•	ce
e mail is not off /oice mail is off cial Features where that can an ox with a separa s can be forwar	ered from suitably equipped central offices ered from central offices that are not equip ered to residence and business subscribers, nich are offered only to business subscribers utomatically answer a telephone line after a ote telephone number that calls may be for ded to, the subscriber must also order the	only. Voic ped to offer the servi , except Spe ;, and is offered as a s ; certain number of ri warded to. For a voic call forwarding featur	ie ngs, or as a voice mail k e mail box that cal ie described above on
/oice mail is off e mail is not off /oice mail is off cial Features where that can an wice that can an ox with a separa	ered from suitably equipped central offices ered from central offices that are not equip ered to residence and business subscribers, nich are offered only to business subscribers utomatically answer a telephone line after a ste telephone number that calls may be for	only. Voic ped to offer the servi , except Spe ;, and is offered as a s ; certain number of ri warded to. For a voic call forwarding featur	ie ngs, or as a voice mail k e mail box that cal ie described above on
Voice mail is off mail is not off voice mail is off cial Features wh vice that can an ox with a separa s can be forwar the line that ca	ered from suitably equipped central offices ered from central offices that are not equip ered to residence and business subscribers, nich are offered only to business subscribers utomatically answer a telephone line after a ste telephone number that calls may be for ded to, the subscriber must also order the lls will be forwarded from. Rates apply as st	only. Voic ped to offer the servi , except Spe , and is offered as a s certain number of ri warded to. For a voic call forwarding featur ated above for call fo	ie ngs, or as a voice mail k e mail box that cal re described above on rwarding.
Voice mail is off mail is not off voice mail is off stal Features wh vice that can a ox with a separa s can be forwar the line that ca Voi ce mail boxes ca	ered from suitably equipped central offices ered from central offices that are not equip dered to residence and business subscribers, which are offered only to business subscribers atomatically answer a telephone line after a ate telephone number that calls may be for ded to, the subscriber must also order the forwarded from. Rates apply as st	only. Voic ped to offer the servi , except Spe , and is offered as a s certain number of ri warded to. For a voic call forwarding featur ated above for call fo	ie ngs, or as a voice mail k e mail box that cal re described above on rwarding.
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Voice mail is off mail is not off voice mail is off stal Features wh vice that can a ox with a separa s can be forwar the line that ca Voi ce mail boxes ca	ered from suitably equipped central offices ered from central offices that are not equip ered to residence and business subscribers, nich are offered only to business subscribers utomatically answer a telephone line after a ste telephone number that calls may be for ded to, the subscriber must also order the lls will be forwarded from. Rates apply as st an store and save messages in differing degis	only. Voic ped to offer the servi , except Spe , and is offered as a s certain number of ri warded to. For a voic call forwarding featur ated above for call fo	ie ngs, or as a voice mail k e mail box that cal re described above on rwarding.
Voice mail is off mail is not off vice mail is off vice that can a with a separa s can be forwar the line that ca Voi ce mail boxes ca ordered by the Credit for service	ered from suitably equipped central offices ered from central offices that are not equip ered to residence and business subscribers, nich are offered only to business subscribers utomatically answer a telephone line after a ste telephone number that calls may be for ded to, the subscriber must also order the lls will be forwarded from. Rates apply as st an store and save messages in differing degis	only. Voic ped to offer the servi , except Spe , and is offered as a s certain number of ri warded to. For a voic call forwarding featur ated above for call fo	ie ngs, or as a voice mail k e mail box that cal re described above on rwarding.
Voice mail is off mail is not off voice mail is off stal Features whe vice that can an ox with a separa s can be forwar the line that ca voi ce mail boxes ca ordered by the Credit for service nterruption wil	ered from suitably equipped central offices ered from central offices that are not equip fered to residence and business subscribers, nich are offered only to business subscribers atomatically answer a telephone line after a ate telephone number that calls may be for ded to, the subscriber must also order the of lls will be forwarded from. Rates apply as st an store and save messages in differing degis subscriber. e l be provided if service is int	only. Voic ped to offer the servi , except Spe , and is offered as a s certain number of ri warded to. For a voic call forwarding featur ated above for call fo	e ngs, or as a voice mail k e mail box that cal e described above on rwarding.
Voice mail is off e mail is not off voice mail is off sial Features wh vice that can an ox with a separa s can be forwar the line that ca voi ce mail boxes ca ordered by the credit for service nterruption wil	ered from suitably equipped central offices ered from central offices that are not equip ered to residence and business subscribers, hich are offered only to business subscribers atomatically answer a telephone line after a ete telephone number that calls may be for ded to, the subscriber must also order the lls will be forwarded from. Rates apply as st an store and save messages in differing degi subscriber. e Lbe provided if service is int	only. Voic ped to offer the servi , except Spe ;, and is offered as a c certain number of ri warded to. For a voic call forwarding featur ated above for call fo	ie ngs, or as a voice mail k e mail box that cal re described above on rwarding.
Voice mail is off e mail is not off voice mail is off sial Features wh vice that can an ox with a separa s can be forwar the line that ca voi ce mail boxes ca ordered by the credit for service nterruption wil	ered from suitably equipped central offices ered from central offices that are not equip ered to residence and business subscribers, nich are offered only to business subscribers utomatically answer a telephone line after a ste telephone number that calls may be for ded to, the subscriber must also order the lls will be forwarded from. Rates apply as st un store and save messages in differing degis subscriber. e He provided if service is int mil 15, 2019	only. Voic ped to offer the servi , except Spe ;, and is offered as a c certain number of ri warded to. For a voic call forwarding featur ated above for call fo	e ngs, or as a voice mail k e mail box that cal e described above on rwarding.
Voice mail is off mail is not off voice mail is off sial Features whe vice that can an ox with a separa s can be forwar the line that ca voi ce mail boxes ca ordered by the credit for service nterruption wil	ered from suitably equipped central offices ered from central offices that are not equip dered to residence and business subscribers, nich are offered only to business subscribers atomatically answer a telephone line after a pate telephone number that calls may be for eded to, the subscriber must also order the forwarded from. Rates apply as st an store and save messages in differing degr subscriber. e Libe provided if service is int mil 15, 2019	only. Voic ped to offer the servi , except Spe ;, and is offered as a c certain number of ri warded to. For a voic call forwarding featur ated above for call fo	e ngs, or as a voice mail k e mail box that cal e described above on rwarding.

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errupted for a period exceeding twenty four (24) hours. The credit shall be the monthly amount for service divided

by 30 days times the number of days that service is continually interrupted.

The Telephone Company is not responsible for lost or dropped messages. Periodically, the Telephone Company will update the software supporting voice mail

service. During this period, voice mail will not be operational. This period will not exceed 24 hours; therefore, credit for service not received will not be allowed for regular software upgrades. Voice mail can be programmed to answer a subscriber's telephone line after a set number of rings.

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RESERVED FOR FUTURE USE

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VOICE MAIL SERVICE (Continued)

A subscriber has access to a voice mail

box by dialing a seven or ten digit access number followed by a personal identif ication code. The subscriber can then retrieves messages and save them or erase them. The subscriber can a

Iso program a personal greeting that will play when voice mail answers a telephone line.

The standard mail b

ox features include forwarding to the mail box on no answer (subscriber selectable for 2 to 5 rings), forwarding to mail the box on busy line, and a new message indication (stutter dial tone).

Subscribers using call waiting may not choose

to have calls forwarded to voice mail on a busy signal. These subscribers will be interrupted with a call waiting tone burst for as many rings as the subscriber selects for no answer forwarding. If the subscri

ber does not answer the call waiting tone, the second caller will be forwarded to voice mail.

From time to time, the Telephone Company may offer

-special promotions to its customers. These offerings will generally consist of a reduced p rice, a waiver of installation charges, or a free service with a purchase of another service. These o fferings may be limited to certain dates and locations, and will be for limited time periods.

DEFINITIONS

Vo

ice Mail- a service using electronic receiving and -storing capabilities to receive calls directed to it and store information offered by the caller.

Out Calling - a service that allows the subscriber to provide the

-calling party not wishing to leave a message with a dial tone so that another local call can be made. Th is is accomplished by a message instructing the caller to dial an access code which, when dialed, provides the local dial tone. Only local calls can be made through the use of this access code.

<u>Voice Messages and Menus – a</u> service that provides facilities to compose, send, and manipulate voice messages. It also allows the subscriber with assistance from the Company to establish voice menus or sets of actions to be offered to the calling party.

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Cancels 2nd1st Revised Sheet No. 40

RESERVED FOR FUTURE USE PAYPHONE SERVICE

(N)

<u>(D)</u> RATES		Installation	Non Recurring	Monthly
		Charge	 Charge	Rate
Payphone Service		<u> </u>		
	nt Implemented			
Flat Rate		Applicable		Flat Rate Busine
		Nonrecurring Cha	rges -	Access Line Rate
Central Office Imp	emented			
Flat Rate		Applicable-		Flat Rate Busine
		Nonrecurring Cha	rges	Access Line Rate
Features and Fund	ctions			
Answer St	upervision and			\$2.21
Coin Co	ollection and Retu	rn		
	umber Assignment		\$5.00	
Selective	Class of Call Scree	ning		\$2.00
CONDITIONS				
1				
Payphone Service includes			er or a combinatio	n of coin/card
reader telephones	s may be attached	.		
2				
-∙ Payphone Service is a busi	i ness exchange ac	cess line composed of	the serving centra	l office line
equipment, all outside pla			-	
premises, and the Networ				
Company-provided and m				
long distance serv	ice and local callir	ig.		
2 A maximum of on	o customor provid	led instrument impler	mented nav teleph	ano may bo
connected to	e customer provid		nemeu pay telepin	She may be
any one instrument or CO	implemented coi	n line		
	-implemented con	in inc.		
4. General Rules and	Regulations foun	d in this tariff are app	licable to the provi	sion of Payphone
Service.	-0			, p

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5	- Directory listings may be provided under the regulations governing the furnishing of listings	f or
	business	
	_ subscribers.	(D)

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Cancels -2nd1st Revised Sheet No. 41

RESERVED FOR FUTURE USEPAYPHONE SERVICE (Cont'd)

CONDITIONS (Cont'd)

<u>(D)</u>

6.

A Network Interface Device will be installed at a location determined by the Company which is

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- <u>accessible to the customer. The Network Interface Device (NID) is a company-provided jack or</u> its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
- 7. Applicable Nonrecurring Charges plus actual costs apply for the installation, move or rearrangement of the Network Interface Device (NID) on the customer's premises to establish or reestablish network access.
- 8. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
- 9. Extensions to a payphone service provider are not permitted.
- 10. The Multiline business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.
- 11. Special Number Assignment is available where technically feasible and requested numbers are available.

RESPONSIBILITY OF THE CUSTOMER

- The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.
- The telephone instrument, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations concerning disabled, handicapped and/or hearing impaired persons.
- 3. a. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
- b. Customers are responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone. (D)

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RESERVED FOR FUTURE USEPAYPHONE SERVICE (Cont'd)

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_RESPONSIBILITY OF THE CUSTOMER (Cont'd)

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4	Rules	sustomer-provided instrument must be registered in compliance \with Part 68 of the FCC's and Regulations or be connected behind an FCC registered protective coupler under Part the FCC Rules and Regulations and have the following operational characteristics:
	.	Must be able to access the operator at no charge and \without using a coin.
	<u>b.</u>	Must be able to access Directory Assistance.
	с.	Must be able to complete local and toll calls.
	d	Must be able to access 911 emergency service, where available, at no charge and without using a coin.
	е.	Must be able to access toll free 800/888 Service at no charge and without using a coin.
	f	Must allow any End User to reach their preferred Long Distance Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 1 OXXX and 10 1XXXX.
5		uments must be labeled or there must be posted in close proximity to the instrument, mation including:
	.	Name, address and (local or toll free) telephone number of the private pay phone owner;
	b	Procedure for reporting service difficulties and method of obtaining refunds;
	<u>с.</u>	 A statement that the instrument is not owned by the Local Exchange Company and that charges for calls made on the instrument are not regulated;
	d	Dialing instructions;
	е.	Operational characteristics such as pre-pay or post-pay;
	f	Emergency dialing information including dial tone first, coin free 911 or other emergency access; and
	g.	Where calls are timed, the time limits per
call.	(D)	

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RESERVED FOR FUTURE USE PAYPHONE SERVICE (Cont'd)

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_RESPONSIBILITY OF THE CUSTOMER (Cont'd)

- 6. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
- 7. The customer is responsible for compliance with the FCC's Rules and Regulations and the State Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

VIOLATION OF REGULATIONS

- Where any customer owned pay telephone is in violation of this Tariff, the Company will take whatever action is necessary to protect the network and will promptly notify the customer in writing of the violation.
- 2. The customer shall discontinue use of the customer-owned pay telephone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer service until such time as the customer complies with the provisions of this Tariff.

INSTRUMENT IMPLEMENTED PAYPHONE SERVICE

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE

- 1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
- 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. The company does not offer operator services. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer). (D)

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RESERVED FOR FUTURE USEPAYPHONE SERVICE (Cont'd)

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_CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE (Cont'd)

3. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and services are available.

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Title 4. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

FEATURES AND FUNCTIONS

- Answer Supervision and coin collection and return features provide signaling on the line notifying the line that the called party has answered and an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect or return coin(s) to the calling party. These features are additives to the CO Implemented Coin Line.
- 2. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are available and it is technically feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
- 3. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. (D)

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RESERVED FOR FUTURE USEPAYPHONE SERVICE (Cont'd)

(N)

(D)

DEFINITIONS

<u>Billed Number Screening - allows the customer to identify to the Telephone company that they will not</u> accept any Third-number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third-number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third-number billed calls, collect calls, or both.

Central Office (CO) Implemented Coin Line_access line that provides coin signaling.

<u>Demarcation Point-the</u> point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

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Network Interface Device (NID)- a device wired between the telecommunications protector and the	
inside wiring to isolate the customer's equipment from the network	(D)

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RESERVED FOR FUTURE USEAUTOMATIC DIALING AND

ANNOUNCEMENT DEVICES

(ADADs)

(D)

An automatic dialing and announcement device (ADAD) dials telephone numbers .it has been programmed to dial and plays a recorded message when a call is answered. There are two types of ADADs: those used for solicitation calls and those used for non-solicitation calls.

RATES

	<u>Measured</u>	<u>Montł</u>	lly
Per Access Line		Busine	
		Access Li	ne Rate
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May 14, 2019 September 1, 1988			
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CONDITIONS

Certification

Before any ADAD, other than one that will be used to deliver a message in response to an emergency, may be connected to the telephone network, the potential user must verify in writing to the Company that the ADAD(s) will have the capacity to comply with the requirements of these tariff provisions and that the user will use the ADAD(s) only in compliance with these provisions.

Regulations

A. The potential user must notify, the Company in writing of the intended use of the ADAD(s). The notice shall list the calendar days and clock hours during which the ADAD(s) will be used and shall estimate the message attempts per hour and the average length of completed messages.

B. The ADAD user (customer) must notify the Company in writing within 30 days of any changes in the ADAD operation that result in either an increase or decrease in the number of message attempts per hour and/or the average length of completed message. (D)

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(D)

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<u>RESERVED FOR FUTURE USEAUTOMATIC DIALING AND</u> (ADADs) (Cont'd)

Δ	N	NI	IN	CE	NЛ	ΕN	T	1/1	CES	_
<i>_</i>				CL			_	•	CES	_

C. The use of automatic dialing and announcement devices (ADADs) that do not automatically disengage the called party's line when the called party hangs up its receiver are absolutely prohibited, except for their use in security and alarm systems or other systems in which the called party has previously agreed to the ADAD's call and has consented to its line being engaged in this manner.
 D. ADADs are prohibited from making unsolicited calls before 9:00 AM or after 9:00 PM.
 E. ADADs are prohibited from calling public safety numbers such as police, fire and emergency services. ADADs are prohibited from calling more than one number held by a given called party. (D)

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CONSTRUCTION CHARGES

1. GENERAL

Line extensions consist of additions to plant beyond existing leads, and do not include additions to plant along existing telephone utility leads. Line extension charges are applied to subscriber applicants with abnormally long extension requirements to prevent unreasonable burdening the general body of existing subscribers. All line extensions will be owned and maintained by the Company.

Line extension charges set forth in this schedule apply in connection with all types of service when established by means of an extension to the Company's plant consisting of "buried wire" or pole construction, including extension by means of poles to be owned solely by the Company or jointly with others and by means of contacts or contact space on poles of others. The Company shall determine the type of construction to be used.

In lieu of the charges otherwise applicable, the applicant, if he so elects, may initially clear the right of way, furnish <u>all material and perform construction of facilities and set the required poles</u> in accordance with the _normal construction standards of the Company. In all instances the ownership of facilities shall be entirely vested in the Company.

The locations of line extensions are determined by the telephone company and the distances (including drop wire) are measured along the route so selected.

Construction to serve two or more customers, whether on public right-of-way or private easements, may be used for serving subscribers in general.

The total extension to plant (along public roads or on private property) to be furnished without charge shall not exceed 300 feet per application. Where the total extension exceeds 300 feet, the free footage allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads. In addition to the Line Extension Allowance, customers shall receive up to 300 feet of drop wire construction without charge.

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CONSTRUCTION CHARGES (Continued)

Contracts, covering periods not more than three years of telephone service, may be required by the Company as a condition precedent to establishment of the service when line extensions are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule, and shall not interfere with the Company's right to collect amounts as provided elsewhere in its tariff schedule.

Line extension charges assessed to applicants will be based on Rural Electrification (REA) Rules and Regulations when applicable. In case of disagreement or dispute regarding the application of any provisions of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant, or applicants may refer the matter to the Board of Directors for ruling.

The estimated cost of the line extensions are payable in advance. In the event of overcharge, refunds to applicants will reflect the difference between the estimated cost and the actual cost of the line extension. In the event of undercharge, the Company shall bill the applicant for an amount not to exceed 10% of the <u>difference between the</u> estimated extension <u>and the actual</u> costs. Any adjustments between the estimated costs advanced by the applicant and the reasonable actual cost shall be made within sixty days after completion of the extension.

2. LINE EXTENSIONS

RATES

Line Extensions and Upgrades, per customer:

A.—_____<u>If line extension or upgrade is less than 300 feet of cable</u>Line Extensions and Additions within the Base Rate Area:

Extensions and additions to plant necessary to provide telephone service.

–———No Charge

<u>If line extension or upgrade is 300 feet</u> <u>B.</u><u>Line Extensions and Upgrades outside the Base</u> Rate Area:

B. Upgrades to plant along existing exchange or toll telephone circuits of this utility, including 300 feet of drop wire construction. or greater—— _____NoActual Charge

C. If customer provides trench to the Company specification, No Charge the Company will provide the cable up to 1000 feet per applicant

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D.	Cable over 1000 feet, per applicant	Actual Charge	(<u>C</u>
	a.		•••

b. Extension to plant beyond existing exchange or toll telephone circuits of this utility, including poles and buried wire.

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CONSTRUCTION CHARGES (Continued)

(1)	Free Footage Allowance:	
	The Company will construct at its expense a ma	aximum of
	300 ft. of line extension per applicant of which	not more than 3
	00 ft. of this free footage may be on private pr	operty or along a private
	roa	
	d. The Company will also construct at its expen	se a maximum o
	f 300 feet of drop wire per applicant.	No Charge
(2)	Extensions to plant and drop wire construction	exceedi
g free footage allowance:		Actual Cost

nd the applicant will pay the actual cost for the chosen option in excess of th

(<u>D</u>

e free allowance which would be provided under the line extension option.

GROUP OF APPLICANTS

When construction is required to serve a new applicant, a survey is made of all prospective subscribers who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Free footage allowances are made only for those prospective subscribers making a written application for service.

All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

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CONSTRUCTION CHARGES (Continued)

GROUP OF APPLICANTS (Continued)

An applicant at any premises receives only a single line extension and drop wire allowance regardless of the number of services ordered at that premises.

Applicants ordering service at more than one premise are treated as separate applicants at each premise for purposes of this schedule.

For the purpose of determining project charges, the collective free footage allowance for the group is subtracted from the overall Line Extension footage required for service. The total project cost is then divided equally among all applicants.

Exceptions:

- (1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.
- (2) Charges for extensions to plant on private property (including drop wire) are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

CHARGES TO SUBSEQUENT APPLICANTS

When a new applicant can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term. The time is computed from the date service is established for the new applicant.

Where additional construction is required for an applicant to be served from a project less than three years old, the cost of the project is computed as above if such re-computation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

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CONSTRUCTION CHARGES (Continued)

CHARGES TO SUBSEQUENT APPLICANTS (Continued)

When a project is recomputed as described above, existing subscribers will be refunded a prorated amount of the difference between the original charges and the recomputed charges, based on the remainder of the three-year term. Re-computation of the charges due to the addition of new applicants is made on the assumption that there have been no disconnects.

Where construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the time extension charges shall be recomputed and refunds made to the initial applicants where applicable.

DISCONNECTS AND REUSE OF FACILITIES

When one or more subscribers on a project disconnect within the three year term, no refund is made of the line extension charge to the disconnected subscribers. Charges to remaining subscribers are not affected by disconnects.

When a subscriber disconnects service or moves off the Project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant.

Where a subscriber is disconnected for any reason and subsequently re-applies for service from the same premises or other premises on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his total original obligation.

3. REAL ESTATE SUBDIVISIONS

Line extensions and/or additions into real estate subdivisions will be made by the Company provided 90% of the estimated total cost for facilities to provide service is advanced to the Company by the sub-divider. The amount so advanced for line extensions only will be refunded to the sub-divider when 70% of the estimated total telephone services are connected within the subdivision during a period of five years from date of agreement. The sub-divider shall notify the Company in writing when the <u>750%</u> hook-up has been attained. Final evaluation will be made by the Company.

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CONSTRUCTION CHARGES (Continued)

4. TEMPORARY OR SPECULATIVE SERVICE

Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.

If a subscriber maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six years.

5. SAVING CLAUSE

Arrangements may be made, other than as provided for above in this schedule, in the following cases subject to prior authorization of the Board of Directors:

Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.

Line extensions involving underground crossings of railroads, highway or power lines, submarine cable, or along river crossings.

Where construction is required to provide service on a seasonal basis, or to provide Foreign Exchange Service, or to meet other unusual conditions.

Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

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CONNECTION WITH SUBSCRIBER – OWNED EQUIPMENT VISIT CHA	ARGES
TES	
Rate	
Local line access will be supplied at rates described in the "Network Acce section of this Tariff.	ess Line Service"
Service Call	
If a trouble report results in a service call and the trouble is found to be in	n the
customer provided equipment <u>Monday through Friday 8 am to 5 pm.</u> — \$ <u>5</u> 50.00	
If a trouble report results in a service call outside of the normal business	hours; then
the following charges apply:	
After hours priority service charge	\$50.00
Visit charge at premises for first hour, minimum charge	\$80.00
Each additional ½ hour after the minimum hour charge	\$40.00
Charge per hour for the Company's heavy equipment	
used in addition to the above charges	\$150.00

A trouble report and/or repair for Internet Service are covered under the Price List.

CONDITIONS

<u>General</u>

Customer-provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The Company shall not be responsible for the installation, operation maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

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Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission, or the reception of signals by CPE.

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SOUTH CENTRAL UTAH TELEPHONE ASSN., INC. P.S.C. UTAH NO. 5

1st Revised Sheet No. 51

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TELEPHONE ASSN., INC. P.S.C. UTAH NO.

Original Sheet No. 51

CONNECTION WITH SUBSCRIBER – OWNED EQUIPMENT VISIT CHARGES (Continued)

(T)

CONDITIONS (Continued)

General (Continued)

The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within 10 days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Tariff.

The Company will address the trouble report in the customer's equipment during normal business(N)hours, however if the customer insists on a visit after hours then the after hour charges apply.(N)

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OPTIONAL TRUNK HUNTING SERVICE ARRANGEMENTS

RATES

	<u>Monthly Rate</u>
Optional Hunting Service per line or	
Trunk in a group so arranged	\$5.00

CONDITIONS

Trunk hunting service arrangement permits calls to automatically be transferred to a predetermined alternate number or to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy. These changes can only be modified at the central office. This charge is in addition to the network access line rate.

When a customer requests that a special or specific sequential numbers be reserved for his future use(D)with additional lines, there will be a monthly charge of 1/3 business access line rate.(D)

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	Title			

MESSAGE RESTRICTION – LOCAL EXCHANGE SERVICE

RATES

	Monthly Rate	(70
Long Distance Message Restriction with PIN	\$2.00	(<u>T</u> R
Miscellaneous Message Restriction	\$2.00	
International Toll Restriction	\$0.00	(<u>N</u>
Preferred Carrier Freeze – InterLATA Toll	\$0.00	
Preferred Carrier Freeze – IntraLATA Toll	\$0.00	(<u>N</u>

CONDITIONS

- 1.
 Long Distance Message Restriction with PIN Local Exchange Service is an arrangement which permits Local Exchange Service line users to dial local service area calls but prevents the origination of long distance calls. In addition, this arrangement denies the user access to- "zero" (operator) dialing. Personal Identification Number (PIN) is a 4-digit number that is only known to the customer which allows the customer to restrict long distance calls made from the customer's telephone number.
 (N
- 2. Long Distance Message Restriction Local Exchange Service is provided for use only on individual network access line service and only where the customer has other network access line service on the same premises arranged for unrestricted use of the telecommunications network.
- 3. The acceptance of collect call messages is not restricted by this arrangement.
- 4. Miscellaneous Message Restriction Local Exchange Service is an arrangement where the subscribers exchange access line is prohibited from dialing selective services (Ex. Prefix of 976, etc.). This service is subject to availability of existing CO facilities.
- <u>5.</u> International long distance calling is restricted due to high propensity for fraud from international numbers. The customer can request this restriction to be removed, however the customer must assume all responsibility for any fraud that may occur.
- 6. A Preferred Carrier Freeze (PIC Freeze) allows the customer to prevent being slammed by another long distance carrier. This means the Company will not change your local long distance carrier(s) unless the customer contacts the Company directly to request a change or to remove the "freeze". To request a PIC Freeze, the Company requires the customer to complete a form to freeze the interLATA and/or intraLATA toll service. The customer may lift the freeze at any time by calling the business office using a three-way conference call with the submitting carrier, with the Company, and the customer or by written or electronically signed authorization. The Company will require the customer's date of birth, social security number, or other verification data to validate it is the customer requesting the oral authorization to lift the freeze.

President

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	Title			

SOUTH CENTRAL UTAH TELEPHONE ASSN., INC. P.S.C. UTAH NO. 5 No. 54

	<u>RESERVED FOR FUTURE USE TELEPHONE CALLING</u>	
CAI	<u> </u>	D
		(D)
	TEC	I
RA		
	Monthly Rate	
	Telephone Calling Card Administrative Charge	
	Telephone Calling Card Administrative Charge N/C	
eoi	NDITIONS	
4	★ description of the second second fraction of the first second sector is a second se second second se	
1.	Telephone calling cards or credit cards will be issued only to those persons living within the	
	Company's serving area. Issuance of a telephone calling card or credit card will required the	
	establishment of credit as outlined in this tariff.	
_		
2.	 An administrative charge will be charged to non-subscribers who are issued telephone calling 	<u>,</u>
	cards or credit	
	cards.	
	<u>(D)</u>	

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RESERVED FOR FUTURE USE EMERGENCY REPORTING SYSTEM

RATES

	Monthly <u>Rate</u>	Installation or Move charge
Basic system including one main station	Negotiated	Negotiated
Additional stations, each	Negotiated	Negotiated

CONDITIONS

The service offered in the Rate preceding is designed for use by unattended emergency reporting departments. A party callin

g the listed emergency reporting number activates a conference circuit

which rings telephones, enabling the caller to report the emergency to answering parties.

Remote answering terminals permit individuals away from home, upon hearing the emergency siren, to call a

-designated telephone number which will connect them to the emergency reporting system. This feature r

equires a non-published 1- party business line. It will handle up to three simultaneous calls.

The siren control circuit is a private line, suitable for supervisory control, from the emergency reporting system common equipment to the siren.

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RESERVED FOR FUTURE USE TEEN LINE SERVICE

RATES	
Teen Line Service with:	Monthly Rate
Toll Restriction & Conference Calling (3-way)	75% tariff rate
Toll Restriction and Call Waiting	75% tariff rate
Conference Calling (3-way) and Call Waiting	75% tariff rate
DESCRIPTION	
F	
een Line service is a residence network access line which includ central office features: Toll Restriction, Conference Calling (3-w	
CONDITIONS	
 The customer must have a primary residence network acc subscribe to 	cess service on the same premises to
Teen Line Service.	
2. Teen Line Service is provided subject to the availability of	existing facilities.
3. The customer will be responsible for all third par	
ty and collect calls charged to the Teen Line Service providing T Normal toll charges are a	Oll Restriction is in their package.,
pplicable for the package without Toll Restriction.	
4. Teen Line Service will be billed to the primary s	
ervice. Service will be denied on both network access lines for n	onpayment of the bill.
 Substitution of other than offered central office features not be permitted. 	associated with this service offering wil
6. Other Custom calling features are available for use at the	rates and charges specified.

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OPERATOR-VERIFICATION/INTERRUPTION VERIFICATION/INTERRUPTION SERVICE 1		
RATES		
Verification, per request	Not Available <mark>\$1.25</mark>	(<u>T)</u> (<u>T)</u>
Interrupt, per request	Not Available 1.60	
		<u>(D)</u>
DESCRIPTION		

1. Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.

2. Verification and interrupt service is furnished where and to the extent that facilities permit.

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3. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

REGULATIONS

1. Verification:

A charge applies each time the operator verifies a called line and hears voice communication.

2. Interrupt:

A charge applies each time an operator interrupts a conversation that is in progress on the called line.

3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.

4. The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.

5. Charges for verify/interrupt service may be billed to a Calling Card. Charges may not be billed on a collect basis.

*The Company's operator service provider does not offer these services.

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OPERATOR VERIFICATION/INTERRUPTION SERVICE

REGULATIONS (Continued)

- 6. The charges for verify/interrupt service are in addition to any applicable rates, i.e., operator assistance charges or calling card messages charges.
- 7. If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
- 8. The verify charge will not apply if the number verified is not in use and the operator completes the call.
- 9. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
- 10. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
- 11. Verification and interrupt service is furnished to coin and non-coin customers.

12. Person-to-Person service is not offered.

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RESERVED FOR FUTURE USE FRAME RELAY SERVICE

A. **Service Description**

> Frame Relay is a packet network that permits the transmission of data at speeds of 56 Kbps, 64 Kbps, 128 Kbps, 384 Kbps, 768 Kbps and 1.544 Mbps using Permanent Virtual Connections (PVCs).

PVCs refers to a permanent, software defined communication path established through a frame or packet network. The connection is analogous to a dedicated wire route. Frames or packets are routed through the connections.

When in operation, Customer Premises Equipment (CPE), such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay network. The Frame Relay Switch reads the information identifying the frame, then routes the frame to the proper destination, based on pre-established PVC.

Frame Relay Service conforms to Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) publications T1.602, T1.606, T1.617, and T1.618.

B. Service Provisioning

Frame Relay Service is available only where facilities and conditions permit.

Frame Relay is a transport service that facilitates the exchange of variable length information units (frames) between end Customer connections by way of assigned Permanent Virtual connections (PVCs).

Frame Relay also ensures network efficiency by means of the Committed Information Rate (CIR). Frame Relay is offered at CIR using 0% to 100% of the physical interface speed. The CIR specifies the percentage of the physical rate that is engineered to go through the network. CIR at 100% means that all traffic sent to the network is engineered to go through the network under normal conditions. CIR at 0% means that all data transmitted to the network is relying on the extra space available in the network. The other is marked as Discard Eligible and will be sent through the network as space is available. Because of the nature of data traffic, space will generally become available, but it may take some retransmission over the network

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FRAME RELAY SERVICE (CONT'D) RESERVED FOR FUTURE USE

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B. <u>Service Provisioning (Cont'd)</u>

Variable frame length capability is useful in communications between synchronous Local Area Networks (LAN) and for transport of synchronous data traffic. Frame Relay is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.

The Company does not undertake to originate data, but offers the use of its service components, where available, to Customers for the purpose of transporting Customer originated data. The Company does not undertake to guarantee data against network failures or loss of customer data due to circumstances beyond the Company's control.

 Frame Relay is provided to the Customer in the form of the Frame Relay User-to-Network
 Interface (UNI) Port with Access Line, or Frame Relay UNI Port Only, Frame Relay Network to-Network (NNI) Port only, and Permanent Virtual Connections. The Frame Relay Access Line forms the component which provides the Customer access to the Customer's serving wire center hosting the Frame Relay Switch. The Frame Relay Access line is provided for use only with Frame Relay Service. The Frame Relay UNI and NNI Port Only are provided for Digital and High Capacity

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connections to the network supporting Frame Relay Service. The Digital and High Capacity connections are available from other sections of this tariff.

PVCs are provisioned on either 56 Kbps, 64 Kbps, 128 Kbps, 384 Kbps, 768 Kbps and 1.544 Mbps ports, depending upon the Customer's networking requirements. The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed. Since all PVCs need not be in use at the same time, it is possible for the total bandwidth of all PVCs associated with one Frame Relay Access Line to exceed the bandwidth of that Frame Re lay Access line. This relationship is referred to as over subscription and when this occurs, there can be no guarantee that the bandwidth defined for that PVC will be available at any point in time.

Bandwidth refers to the sum of Committed Information Rate (CIR) and Excess Information Rate (EI

R). The CIR is ordered and billed. EIR equals the bit rate of the access line minus the CIR, except when connecting to an NNI, where the EIR is specified by the Customer.

No PVC can have a greater bit rate than the bit rate of the associated access line.

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RESERVED FOR FUTURE USEFRAME RELAY SERVICE (CONT'D)

B.	<u>Service Provisioning (Cont'd)</u>
	A Customer subscribing to a Frame Relay port or port with access line will be referred to as the Controller of the Frame Relay Port. A Customer may request data transmission capability to another Customer. Both Customers must have a Frame Relay Access Line and Frame Relay Port. The Controller of each Frame Relay Access Line who orders PVC's must have written permission from the Controller(s) of each of the Frame Relay Access Lines to which PVC is requested.
	Frame Relay Port and PVC may be ordered independently and can have different Customers as Controllers. NNI connections to other FRS providers may result in additional charges for installation, maintenance and/or reconfiguration. The Company may pass through such charges to the customers requesting intercompany FRS. These charges will be identified as NNI Link charges.
C.	— — <u>Undertaking of the Telephone Company</u>
	— In addition to the general regulations described in other sections of this tariff, when a Customer orders a PVC which is relayed to other Local Exchange Carriers, interexchange Carriers or other Frame Relay networks, the Company may provide limited assistance in establishing this PVC.
	The Company has the service responsibility up to and including the demarcation point.
	Connections to other Frame Relay Service providers may result in additional charges for installation, maintenance and/or reconfiguration. The Company may pass through such charges to the customers requesting intercompany Frame Relay Service. These charges will be identified as NNI Link(s) charges.
Ð.	Undertaking of the Telephone Company
	In addition to the general regulations described in other sections of this tariff, the following regulations will also apply.
The	Customer shall be responsible for obtaining permission for the Company employees to enter the premises of the Customer at any reasonable hour for the purpose of installing, inspecting, repairing or upon termination of the service, removing the components of the Company.
	The Customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Frame Relay Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein.
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It shall be the responsibility of the Customer to ensure the continuing compatibility of the Customer provided equipment that is used in conjunction with the Frame Relay Service.

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RESERVED FOR FUTURE USEFRAME RELAY SERVICE (CONT'D)

	lations

When PVCs and CIRs per Kilobit are added to existing Frame Relay Service, the additions will be included as part of the existing Frame Relay Service period.

Frame Relay will be available 24 hours per day, 7 days per week, except for preventive maintenance, enhancements, and/or repair. The Company reserves the right to perform these tasks as needed, on off peak hours, generally from 12:01 am to 6:00 am.

1. Frame Relay Service consists of the following Rate Elements:

a) Frame Relay UNI Port and Access Line

A monthly rate based on the speed of the port connection (i.e., 56 Kbps, 64 Kbps, 128 Kbps, 384 Kbps, 768 Kbps, or 1.544 Mbps), apply per port for each physical connection to the network supporting Frame Relay Service.

b) Frame Relay UNI or NNI Port Only

A monthly rate based on the speed of the port connection (i.e., 56 Kbps, 64 Kbps, or 1.544 Mbps), apply per port for each Frame Relay Access Line to the network supporting Frame Relay Service.

A monthly rate applies for each PVC and for each CIR/Kilobit.

d) <u>NNI Link</u>

------- A monthly and/or nonrecurring charge assessed by other FRS providers may be passed through to the customer requesting intercompany FRS (See F.4)

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e) <u>Excess Information Rate</u>

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RESERVED FOR FUTURE USEFRAME RELAY SERVICE (CONT'D)

E. <u>Rate Regulations</u> (Cont'd)

2. Frame Relay Service consists of the following Rate Elements:

a) A Customer may access Frame Relay Service via a Frame Relay Access Line or via Telephone Company provided digital access facilities. If a Customer utilizes a special access line to access Frame Relay Service, the associated regulations, rates and charges for such facilities shall apply in addition to the rates and charges associated with the Frame Relay Service rate elements.

b) A Customer utilizing special access facilities to access frame Relay Service would incur the monthly rate associated with the Frame Relay UNI or NNI Port Only charge set forth under F.2 or F.3 respectively for standard arrangements. The UNI Port provides for a user to carrier connection; the NNI Port provides for a carrier-to-carrier connection.

c) The Frame Relay Access Line and PVC may be ordered and billed independently and can have different Controllers, as discussed under B. A request by one Customer to discontinue a PVC does not result in the disconnection of the Frame Relay Access Line

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RESERVED FOR FUTURE USEFRAME RELAY SERVICE (CONT'D)

Rates and Charges

(1) Frame Relay UNI Port and Access Line, each

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	Month-to-Month	<u>36 Months</u>	60 Months	Non-Recurring
56 Kbps	\$115.00	\$110.00	\$105.00	\$250.00
64 Kbps	\$115.00	\$110.00	\$105.00	\$250.00
128 Kbps	\$150.00	\$140.00	\$130.00	\$250.00
384 Kbps	\$485.00	\$475.00	\$465.00	\$250.00
768 Kbps	\$515.00	\$505.00	\$495.00	\$250.00
1.544 Mbps	\$545.00	\$535.00	\$525.00	\$250.00
<u>CIR/Kilobit</u>				
56 Kbps	\$0.50	\$0.50	\$0.50	
64 Kbps	\$0.50	\$0.50	\$0.50	
128 Kbps	<u>\$0.35</u>	\$0.35	\$0.35	
	<u>\$0.15</u>	\$0.15	\$0.15	
	\$0.10	\$0.10	\$0.10	
1.544 Mbps	\$0.05	\$0.05	\$0.05	
Each PVC	\$1.25	\$1.25	\$1.25	
56 Kbps	\$60.00 \$60.00	<u>\$50.00</u> \$50.00	\$40.00	\$125.00
			· · · · · · · · · · · · · · · · · · ·	7125.00
			\$40.00	\$125.00
1.544 Mbps		\$30.00	\$40.00 \$430.00	\$125.00 \$125.00
1.544 Mbps				
1.544 Mbps	<u>\$450.00</u>	\$440.00	\$4 <u>30.00</u>	
1.544 Mbps <u>CIR/Kilobit</u> 56 Kbps	\$450.00 \$ <u>1.25</u>	\$440.00 \$1.25	\$430.00 \$1.25	
1.544 Mbps <u>CIR/Kilobit</u> 56 Kbps 64 Kbps	\$450.00 \$1.25 \$1.25	\$440.00 \$1.25 \$1.25	\$430.00 \$1.25 \$1.25	
1.544 Mbps <u>CIR/Kilobit</u> 56 Kbps 64 Kbps 1.544 Mbps Each PVC	\$450.00 	\$440.00 \$1.25 \$1.25 \$0.05	\$430.00 \$1.25 \$1.25 \$1.25 \$0.05	
1.544 Mbps CIR/Kilobit 56 Kbps 64 Kbps 1.544 Mbps Each PVC (3) Frame Relay N	\$450.00 \$1.25 \$1.25 \$0.05 \$1.25 \$1.25	\$440.00 \$1.25 \$1.25 \$0.05 \$1.25 \$0.05	\$430.00 \$1.25 \$1.25 \$0.05 \$1.25 \$0.05	<u>\$125.00</u>
1.544 Mbps <u>CIR/Kilobit</u> 56 Kbps 64 Kbps 1.544 Mbps Each PVC (3) Frame Relay N 1.544 Mbps	\$450.00 	\$440.00 \$1.25 \$1.25 \$0.05 \$1.25 \$1.25 \$440.00	\$430.00 \$1.25 \$1.25 \$0.05 \$1.25 \$0.05 \$1.25 \$430.00	<u>\$125.00</u>
1.544 Mbps <u>CIR/Kilobit</u> 56 Kbps 64 Kbps 1.544 Mbps Each PVC (3) Frame Relay N 1.544 Mbps	\$450.00 	\$440.00 \$1.25 \$1.25 \$0.05 \$1.25 \$1.25 \$440.00	\$430.00 \$1.25 \$1.25 \$0.05 \$1.25 \$0.05 \$1.25 \$430.00	<u>\$125.00</u>

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Rates and Charges (Cont'd)		
. <u>Miscellaneous Services</u>		
	Basic time scheduled working hours	Overtime, outside scheduled working hours
a.—Additional Eng. Periods		
Per engineer, ½ hour or fraction thereof,	17.50	26.26
b. Additional Labor	1,00	20120
Per technician, ½ hour		
or fraction thereof,	17.50	26.25
cMaintenance of Service		
Per technician, ½ hour		
Or fraction thereof,	17.50	26.25
d. Programming Services		
Per Programmer, ½ hour or fraction thereof,	<u>30.00</u>	45.00

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RY RATE INTERFACE (PRI) RATES		
	Non-Recurring	Monthly
	Charge	Rate [2]
PRI T1 facility per 24		
channel facility [1]	\$415.00	\$120.00
Each Service Configuration:		
23B+D	\$415.00	\$120.00
24B	\$415.00	\$120.00
23B+Back-up D	\$415.00	\$120.00
All miscellaneous changes or		
rearrangements of facilities,		
per facility	\$48.00	
Moving current customer T1 facility:		
Within same central office	\$480.00	
Outside current central office	<u>\$960.00</u>	

[1] One Service Configuration is required for each T1 facility.

[2] In addition to the applicable Federal ISDN Line Port Charge, five End User Common Line Charges, and five Access Recovery Charges.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - (Cont'd)

DESCRIPTION

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile over a Primary Rate Interface (PRI). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union. PRI is provided subject to the availability of central office facilities. A customer may request more than one PRI per premises.

DEFINITIONS

- <u>1. B (Bearer) Channel carries circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer premises, over the loop facility, to the central office.</u>
- 2. B-Channel Circuit Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.
- <u>3. D (Delta) Channel carries signaling only information up to 64 kbps for PRI, from the customer's</u> premises to the central office. The D-Channel has both data and signaling functionality; it does not have voice capability.
- <u>4. Primary Rate Interface (PRI) has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and one D-channel, and is also known as 23 B+D access. The B-channels carry voice calls, circuit-switched data, and video, while the D-channel handles signaling information.
 <u>Circuit-Switched Data PRI consists of 23 B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.</u>
 </u>
- 5. Standard Configuration Group the standard arrangement that associates a button of an ISDN station set to a feature.
- <u>6. T1 Facility is the digital facility transmitting at a rate of 1.544 Mbps. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges may apply.</u>

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - (Cont'd)

CONDITIONS

1. The customer or the customer's authorized agent will be responsible for the procurement of associate customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.

2. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN service fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind. A back-up power supply furnished by the customer is recommended for use when commercial power is interrupted.

3. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company. Premises wiring must be compatible with the Company's provision of ISDN Service.

- 4. The customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order. In addition, if a customer or a customer's end user is unable to accept service within 30 business days after the original service date, then the order will be cancelled and cancellation charges will apply.
- 5. Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that critical date. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.
- 6. Costs incurred in conjunction with the provision of an order start on the Application Date apply. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - (Cont'd)

CONDITIONS - (Cont'd)

 7. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-ofservice condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30-day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

8. Protection of the Network

The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as customer-provided equipment. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses that might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to, loss, damage or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

9. ISDN PRI Service Configurations:

<u>a. 23B+D - this service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRI T1 facilities.</u>

<u>b. 24B - this service configuration provides for 24 B-channels. The B-channels carry user</u> information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.

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c. 23B+Back-up D - this service configuration provides or 23 B-channels and a back-up D-channel.
The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1
facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel.

(N)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - (Cont'd)

(N)

(N)

CONDITIONS - (Cont'd)

- <u>10. Primary Rate Interface (PRI) Standard Features:</u>
 - a. Calling Number Identification this feature displays the call identification information and the calling party's directory number (including nonpublished and non-listed directory numbers) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.
 - b. Calling Number Identification Blocking All Calls

All outgoing calls will be blocked for PRI customers where technically feasible as determined by the Company.

c. Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

11. Optional Features:

RESERVED FOR FUTURE USE

- 12. Limitation of Services:
 - a. Some services are not available and/or compatible with PRI.
 - b. PRI offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection spefically for these Carriers.

c. PRI customers must subscribe to a minimum of one 23B+D Service Configuration.

d. DID numbers associated with PRI are found on Sheet Number 25. A DID Trunk Termination is required for each inward or 2-way B-channel in a PRI.

e. ISDN PRI may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

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Advice/Docke	et No.: <u>——18-052-T01</u>	_		President	_	
		Tit	le			

Cancels Original 1st Revised Sheet No. 60

CONCURRENCES	(D)
MESSAGE TOLL TELEPHONE SERVICE	
ACCESS SERVICES	
The South Central Utah Telephone Assn. concurs in the filed tariffs of the U.S. West Teleph	
Company, Utah, together with amendments and successive issues thereof, for the purpose message toll telephone service, between its points when no other telephone company joir the message toll service with the Company.	

The South	Control Litch Tolonhone	Assn. Concurs in the filed Access Service Tariffs of the U.S. W	Voct
The South	Central Otan relephone	Assn. concurs in the filed Access Service farms of the 0.5.	vest
Telephone	Company, Utah, togeth	er with amendments and successive issues thereof.	(D)

Issued Date:	<u> April 15, 2019April 25, 1996</u>	Michael East	Effective Date:
<u>May 14, 2019</u>	<u>April 25, 1996</u>		
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	Ti	itle	

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Advice/Docke	t No.: <u>18-052-T01</u> ——	Title	President	

SOUTH CENTRAL UTAH TELEPHONE ASSN., INC. P.S.C. UTAH NO. 5

Original Sheet No. 61

EXCHANGE MAPS

The following exchange maps are attached to this tariff:

Antimony

Beryl

Boulder

Cannonville

Colorado City

Duck Creek

Escalante

Koosharem

Orderville

FOR NOW PLEASE REFER TO ADOBE MAPS UNTIL WE CAN UPDATE THEM.

Issued Date:	<u>August 1, 1988</u>	Michael East	Effective Date: _	September 1,
<u>1988</u>				
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Advice/Docke	t No.:	President		
		Title		