
Notification of Qwest Communications
International Inc. and CenturyTel, Inc. d/b/a
CenturyLink for Consent to Transfer Control

DOCKET NO. 20-049-01
ORDER OF ACKNOWLEDGMENT

ISSUED: May 4, 2020

On March 2, 2020, Qwest Communications International Inc. and CenturyTel, Inc. d/b/a CenturyLink (“CenturyLink”) filed a Notification that CenturyLink plans to consolidate Exchange Service ordering to streamline procedures and systems¹ across CenturyLink’s ILEC geography. In its filing, CenturyLink explains it seeks to transition all Local Service Request (LSR) order processing to its Electronic Administration & Service Order Exchange system. CenturyLink asserts the following benefits will flow from the transition/consolidation.

- Single standardized order entry channel for LSR submissions
- Standardized process for LSR handling and fulfillment
- Single view of all pending LSRs
- One set of training requirements

In its notification, CenturyLink details the notification process (to the FCC, state regulatory agencies, and customers) it has undertaken. It also presents the planned process it will follow to accomplish the transition/consolidation. CenturyLink explains at the time of its merger with Qwest it agreed that if it had plans to replace a Qwest Operational Support System (OSS) or integrate it with any other OSS, then at least 180 days before replacement or integration, CenturyLink would notify the FCC, affected states, and affected wholesale customers.² The

¹ These systems are generally referred to as operational support systems.

² See *In the Matter of Applications Filed by Qwest Communications International Inc. and CenturyTel, Inc. d/b/a CenturyLink for Consent to Transfer Control*, 26 FCC Rcd 4194, 4218, at

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proposed transition plan would be submitted to the FCC and the affected state regulators, and CenturyLink would seek input from affected wholesale local service customers on the plan.

On March 11, 2020, the Division of Public Utilities (DPU) filed comments recommending the Public Service Commission (PSC) acknowledge the notification. No other parties filed comments. We take administrative notice of Docket No. 00-049-08,³ and note that the transition/consolidation of Qwest's OSS with CenturyLink's OSS does not change the legal obligations CenturyLink assumed with respect to the proper operation of the OSS in support of the performance assurance plan, or any other obligations related to the requirements of 47 U.S.C. § 271(c)(1)(A) and (B).

CenturyLink did not request PSC approval of the transition/consolidation, nor did the DPU recommend we approve the transition/consolidation. Based on our consideration of the Notification, DPU's comments, our administrative notice of requirements set forth in Docket No. 00-049-08, and there being no opposition, the PSC acknowledges the Notification.

DATED at Salt Lake City, Utah, May 4, 2020.

/s/ Yvonne R. Hogle
Presiding Officer

Appendix C, WC Docket No. 10-110, FCC 11-47 (Rel. Mar. 18, 2011).

³ *In the Matter of the Application of QWEST CORPORATION for Approval of Compliance with 47 U.S.C. § 271(d)(2)(B)*, Docket No. 00-049-08.

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Approved and confirmed May 4, 2020 as the Order of the Public Service Commission of Utah.

/s/ Thad LeVar, Chair

/s/ David R. Clark, Commissioner

/s/ Jordan A. White, Commissioner

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#313509

Notice of Opportunity for Agency Review or Rehearing

Pursuant to §§ 63G-4-301 and 54-7-15 of the Utah Code, an aggrieved party may request agency review or rehearing of this Order by filing a written request with the PSC within 30 days after the issuance of this Order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the PSC does not grant a request for review or rehearing within 20 days after the filing of the request, it is deemed denied. Judicial review of the PSC's final agency action may be obtained by filing a petition for review with the Utah Supreme Court within 30 days after final agency action. Any petition for review must comply with the requirements of §§ 63G-4-401 and 63G-4-403 of the Utah Code and Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on May 4, 2020, a true and correct copy of the foregoing was served upon the following as indicated below:

By Email:

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