<u>(C)</u>

(<u>C</u>) (N)

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER) (Continued)

II. <u>CONDITIONS</u> (Continued)

- K. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- L. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.
- M. Stay Connected Seasonal Offering_1 allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 5. The cost of the service includes the Subscriber Line Charge.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 8. The Federal Subscriber Line Charge is included in the monthly rate.
 - 9. All applicable taxes and surcharges apply.

III. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Section 15 do not apply.
- C. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Unlimited (Challenger)	\$21.99	
Feature Package	\$4.99	
Stay Connected Seasonal Offering ¹	\$9.99	(
1 This service offering is limited to all existing subscribers at their existing	isting locations as of June 8, 2020.	<u>(</u>

Issued: February 14, 2019 May 7, 2020

Allison Ellis

Senior Vice President Regulatory Affairs

FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER) (Continued)

II. <u>CONDITIONS</u> (Continued)

- J. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- K. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.
- L. Stay Connected Seasonal Offering <u>1</u> allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.

- 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- 3. Customer's line will be available for 911 calls only at the time of suspension.
- 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- 6. The cost of the service includes the Subscriber Line Charge.
- 7. This service does not change any other terms and conditions of the product.
- 8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- 9. All other applicable taxes and surcharges apply.

III. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in Section 15 do not apply.
- C. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Package	\$4.99	
Stay Connected Seasonal Offering ¹	\$9.99	<u>(C)</u>
This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.		<u>(N)</u>

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FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

II. <u>SPECIAL CONDITIONS</u> (Continued)

- G. The bundle is offered on a month-to-month basis.
- H. The bundle will appear as a single line item on the bill.
- I. Stay Connected Seasonal Offering_1 allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.

<u>(C)</u>

- 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
- 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- 5. The cost of the service includes the Subscriber Line Charge.
- 6. This service does not change any other terms and conditions of the product.
- 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- 8. The Federal Subscriber Line Charge is included in the monthly rate.
- 9. All applicable taxes and surcharges apply.

1 This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.

<u>(N)</u>

Issued: November 2, 2016 May 7, 2020

Steve CrosbyAllison Ellis

Advice No.: NCC-1620-0301

Senior Vice President <u>Regulatory Affairs</u>

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

III. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply.
- C. Frontier Digital Phone Essentials bundle is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Essentials	\$21.99	
Feature Package	\$2.99	
Stay Connected Seasonal Offering $\frac{1}{2}$	\$9.99	

1 This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.

<u>(N)</u>

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Allison Ellis

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Senior Vice President Regulatory Affairs Effective: December 26, 2018June 8, 2020 Decision No.:

FRONTIER DIGITAL PHONE UNLIMITED (Continued)

II. <u>SPECIAL CONDITIONS</u> (Continued)

- H. Stay Connected Seasonal Offering ¹/₁ allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 5. The cost of the service includes the Subscriber Line Charge.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 8. The Federal Subscriber Line Charge is included in the monthly rate.
 - 9. All applicable taxes and surcharges apply.

III. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply.
- C. Frontier Digital Phone Unlimited bundle is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Unlimited	\$31.99	
Feature Package	\$2.99	
Stay Connected Seasonal Offering ¹	\$9.99	<u>(C)</u>

1 This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.

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Senior Vice President <u>Regulatory Affairs</u> <u>(N)</u>

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

II. <u>SPECIAL CONDITIONS</u> (Continued)

- I. Stay Connected Seasonal Offering <u>1</u> allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 5. The cost of the service includes the Subscriber Line Charge.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 8. The Federal Subscriber Line Charge is included in the monthly rate.
 - 9. All applicable taxes and surcharges apply.

III. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply.
- D. Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Unlimited Plus	\$31.99	
Feature Package	\$2.99	
Stay Connected Seasonal Offering 1	\$9.99	<u>(C)</u>

1 This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.

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