

ACTION REQUEST

Date: September 25, 2020

FROM: Public Service Commission

Due: October 23, 2020*

SUBJECT: Union Telephone Company, Inc.'s Outage Affecting Landline 911,

Docket No. 20-054-02

(Company Name, Case Number, etc.)

9/23/2020

20-054-02

UNION TELEPHONE COMPANY, INC.'S OUTAGE REPORT Union Telephone Company,
Inc.'s Notice of Outage Affecting Landline 911 Services

This is a request for the Division of Public Utilities (DPU) to provide analysis, evaluation results, and the basis for conclusions and recommendations regarding the following:

- Review for Compliance and Make Recommendations
- Review Application and Make Recommendations
- Review the Complaint and Indicate Whether the DPU Has a Recommendation
- Review Notice and Make Recommendations
- Review Request for Agency Action and Make Recommendations
- Respond in Accordance with the Notice of Filing and Request for Comments
- Investigate and Provide any Appropriate Recommendation
- Other – Explanation and Statement of Issues to be Addressed (See Below):

Please evaluate and report to the PSC on whether Union Telephone Company, Inc. complied with Rule R746-340-2(c) and whether the DPU expects any customer complaints as a result of this outage.

*In the event the PSC issues an order or notice providing dates for comments and/or testimony in this docket:

- The DPU shall respond consistent with the order or notice;
- The order or notice, including any deadlines, shall supersede and replace this action request; and
- This action request shall be deemed withdrawn.