



State of Utah

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Public Service Commission

THAD LeVAR
Chair

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Commissioner

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Commissioner

October 29, 2020

Mike Nelson
Union Telephone Company, Inc.
PO Box 160
Mountain View, Wyoming 82939

Re: *Union Telephone Company, Inc.'s Notice of Outage Affecting Landline 911 Services*; Docket No. 20-054-02

Dear Mr. Nelson,

On September 23, 2020, Union Telephone Company, Inc. ("Union") filed with the Public Service Commission (PSC) an Outage Report ("Report") regarding an outage of landline 911 services in its Manila, Dutch John, Greendale, and Christmas Meadows exchanges. On October 23, 2020, the Division of Public Utilities (DPU) filed its response to the PSC's action request recommending the PSC acknowledge the Report. DPU's response described the event, Union's response, and future testing plans to avoid similar occurrences in the future. According to the DPU, Union is not required to comply with our Rule 746-340-2(C) because its exchanges are smaller than the minimum size the Rule requires, and neither Union nor the DPU had received any customer complaints regarding the outage.

Based on the PSC's review of the Report and DPU's recommendation, the PSC acknowledges Union's Report. The PSC will take no further action in this docket.

Sincerely,

/s/ Gary L. Widerburg

PSC Secretary

DW#316132